



Highlights of Accomplishment Report



2020

Annual Report

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TRAFFIC DISCIPLINE OFFICE

The MMDA Traffic Discipline Office (TDO) implements the three components of traffic management in the metropolis - traffic enforcement, traffic engineering and traffic education.

It has a total manpower complement of **3,222** as of January 4, 2021 of which **2,187** are assigned in traffic enforcement; 422 in traffic engineering and 19 in traffic education, the latter being grouped under the TDO Administrative Division, which comprises **216** personnel.

TDO also has a 194 man support group composed of the Towing & Impounding Division. The rest are assigned in other MMDA offices, LGUs, and other government offices.

TRAFFIC ENGINEERING

DESIGN AND CONSTRUCTION OF PEDESTRIAN FOOTBRIDGES INCLUDING SOLAR-POWERED LIGHTING

As of December 2020, the MMDA, thru its TDO-Traffic Engineering Center (TEC), has built a total of **122 footbridges** in strategic locations throughout Metro Manila, **6 of which were built in 2020**, that provide safe walkways for some **3.063 million pedestrians** daily and promote faster traffic flow. For its 2020 accomplishments on footbridges, the TEC reported the following:



PROGRAM/ PROJECT/ ACTIVITY	2020 Accomplishments
<i>Footbridge Completed</i>	<ul style="list-style-type: none"> • Bicutan Interchange, Parañaque City • Along Shaw Blvd-Hillcrest Drive Pasig City (including solar powered lightings) • EDSA - East Avenue, Quezon City (with roofing and lightings) • Along Commonwealth Avenue – Atherton, Quezon City (including Solar Powered Lightings) • MIA Road in front of Tambo Elementary, School, Paranaque City • Along EDSA near Nepa Q-Mart, Quezon City
<i>Footbridges under construction</i>	<ul style="list-style-type: none"> • Along Samson Road – A. Mabini (Sangandaan) Caloocan City with roofing and lightings • Along Regaldo Avenue with Solar Powered Lightings, Quezon City

UPGRADING OF TRAFFIC SIGNAL SYSTEM



Traffic Engineering Center (TEC) has an IT-based Traffic Signal System Project which involve the upgrading of 155 signalized intersections for **Phase III** and Traffic Signalizations of 50 new warranted intersections including integration to the traffic signal control system at the new Command Center for **Phase IV**.

Phase III of the IT-based Traffic Signal System project which was launched in 2014 has **78.48%** accomplishment but was terminated on February 17, 2020 due to default of the contractor. Meanwhile, Phase

IV is on-going at **97.70%**.

Phase V which involves Traffic Signalization of 50 New Warranted Intersection and Integration to the existing traffic signal control system including installation of LED lightings in the intersections is on-going at **64.36%**.

TEC also involved in supervising and monitoring the installation of Fiber Optic Communication System for the Traffic Signalization System to cover 205 Signalized Intersections and 100 CCTV Sites. The project is on-going implementation at **82.40%**.

In-house projects/ activities completed in 2020 include the following:

- Construction of concrete barriers at 108 Base Pasig City
- Reconstruction of U-turn slot at EDSA in front of Quezon Academy, Quezon City
- Backfilling of debris at Tumana Impounding Area, Marikina City
- Repair of flooring at ETED Satellite Office at EDSA, Quezon Avenue, QC
- Retouch and repainting of concrete curb steel fence at EDSA Ayala underpass, Makati City
- Construction of concrete platform of BRT at EDSA Ayala underpass, Makati City
- Backfilling of debris at Tumana, Marikina City
- Modification of sidewalk at EDSA Nepa- Qmart Southbound (SB)
- Inventory of Bike shelter
- Painting of existing girder as warning for low headroom clearance at EDSA-Timog Flyover, Quezon City
- Rectification of loading bat at EDSA -Nepa Qmart Quezon City
- Painting of existing girder as warning of low headroom
- Construction of New Bus Loading Bay along EDSA (BRT) at EDSA- Buendia, Makati City
- Repairing of Pedestrian Footbridge at EDSA-Munoz Quezon City
- Modification of Bus way-Loading and Unloading Bay at EDSA Quezon Avenue, Quezon City

- Construction of New Bus Loading Bay
 1. Along EDSA – Santolan, Quezon City
 2. Along EDSA – Main Avenue, Quezon City
 3. Along EDSA – Ortigas, Quezon City
 4. Along EDSA – NEPA Q-Mart
 5. Along EDSA-MCU, Caloocan City
- Construction of concrete barriers at Libertad HK Plaza, Pasay City is on-going while Repainting and application of Silica Sand at Walkway of pedestrian footbridge at Montillano, Alabang and Zapote, Muntinlupa City is on-hold.

Other Activities

- Supervision of construction of Bus Rapid Transit (BRT) Loading Stations (in coordination with DPWH and DOTR)
- Modification of Bus way Loading- Unloading Bay at EDSA Quezon Avenue, Quezon City

APPLICATION OF THERMOPLASTIC PAINT ON PAVEMENT MARKINGS

Thermoplastic pavement markings were applied within Metro Manila for the year 2020:



PROGRAM/ PROJECT/ ACTIVITY	Target Output 2020	2020 Accomplishments
In-house implementation	100% or 135 locations within Metro Manila properly applied with thermoplastic pavement markings as per approved program and schedule	100% or 135 locations (3,770.40 sq.m) within Metro Manila were properly applied with thermoplastic pavement markings as per approved schedule

Traffic Survey

TEC conducted travel speed surveys in seven major thoroughfares in Metro Manila throughout the year 2020, netting an average travel speed of **30.81 km.** per hour.



Road Inventory Survey



Turning Movement Count

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Traffic Movement Count	100% of identified locations within Metro Manila for Traffic Movement Count survey were conducted as per approved schedule	100% or 227 identified locations within Metro Manila for Traffic Movement Count survey were conducted as per approved schedule
Pedestrian Count	100% of identified locations within Metro Manila for Pedestrian Count survey were conducted as per approved schedule	100% or 11 identified locations within Metro Manila for Pedestrian Count survey were conducted as per approved schedule
Travel Time/ Speed	Travel Time/ Speed accurately conducted in 7 major thoroughfares as per approved schedule	Travel Time/ Speed was accurately conducted 37 times in 7 major thoroughfares as per approved schedule

Note: Metropolitan Manila Annual Average Daily Traffic (AADT) is a measure used primarily in transportation planning, transportation engineering and retail location selection. Traditionally, it is the total volume of vehicle traffic of a highway or road for a year divided by 365 days. AADT is a simple, but useful, measurement of how busy the road is.

The 2020 Annual Average Daily Traffic Analysis is still on-going, the result will be released in March 2021.

2020 TRAFFIC SURVEY

	TRAFFIC MOVEMENT SURVEY (TMC)	PEDESTRIAN COUNT SURVEY (PED)	TRAVEL TIME SURVEY (TT)	TOTAL
1st Quarter	73	5	13	91
2nd Quarter	37	2	8	47
3rd Quarter	50	3	8	61
4th Quarter	67	1	8	76
TOTAL	227	11	37	275

SAMPLE TRAFFIC SURVEY REPORT



REPUBLIKA NG PILIPINAS
 TANGGAPAN NG PANGULO
 Pangasiwaan sa Pag-papaulad ng Kalakhang Maynila
 Metropolitan Manila Development Authority
 "Ipat na Serbisyo sa Bagong Milenyo"
 TRAFFIC ENGINEERING CENTER - TDO

METROPOLITAN MANILA ANNUAL AVERAGE DAILY TRAFFIC (AADT) 2019

C:3 ARANETA AVE.

CODE	BETWEEN	CAR	PUJ	UV	TAXI	PUB	TRUCK	TRAILER	MC	TRICYCLE	TOTAL
N. DOMINGO	AURORA BLVD.	22,314	1,960	42	2,006	605	1,046	15	21,898	1,016	50,902
AURORA BLVD.	PALANZA	27,159	880	11	2,265	4	2,773	254	21,341	964	55,651
PALANZA	BAYANI	23,016	1,024	64	2,149	4	2,743	1,170	19,401	795	50,366
BAYANI	E. RODRIGUEZ	42,708	2,172	2	3,672	30	3,718	697	36,526	2,908	92,433
E. RODRIGUEZ	KALIRAYA	39,940	2,179	0	3,480	27	3,600	700	35,647	3,051	88,624
KALIRAYA	QUEZON AVE.	24,446	19	7	2,398	9	3,300	418	26,009	1,419	58,025
QUEZON AVE.	Ma. CLARA	25,382	921	1	1,510	7	3,021	614	25,133	1,257	57,846
Ma. CLARA	RETIRO (S. AMORANTO)	16,233	1,044	7	748	10	2,855	635	15,106	958	37,596
RETIRO (S. AMORANTO)	DEL MONTE	17,766	1,140	6	1,042	3	3,049	605	18,368	936	42,915
DEL MONTE	SGT. RIVERA	13,956	1,157	132	711	6	2,673	591	16,652	828	36,706
SGT. RIVERA	STO. DOMINGO										0
STO. DOMINGO	BANAWE										0
BANAWE	A. BONIFACIO	16,351	1,161	12	637	22	2,991	1,103	17,978	1,110	41,365
A. BONIFACIO	RIZAL AVE.	18,593	1,541	19	941	1,251	3,707	2,761	18,920	2,145	49,878
RIZAL AVE.	A. MABINI	16,652	2,825	22	629	861	4,977	5,536	12,276	7,729	51,507
A. MABINI	DAGAT-DAGATAN	13,868	3,046	22	722	861	5,216	5,612	12,495	7,188	49,030
DAGAT-DAGATAN	NORTH BAY										0
NORTH BAY	R10										0

C:4 EDSA

CODE	BETWEEN	CAR	PUJ	UV	TAXI	BUS	TRUCK	TRAILER	MC	TRICYCLE	TOTAL
MONUMENTO	5TH AVE.	47,538	13,837	267	5,124	2,285	3,278	269	35,580	311	108,489
5TH AVE.	BALINTAWAK	56,500	14,342	278	5,828	3,378	3,980	272	40,935	416	125,929
BALINTAWAK	CONGRESSIONAL	130,128	9,028	3,121	16,185	7,850	3,492	20	61,053	705	231,582
CONGRESSIONAL	BAGO BANTAY	121,601	9,090	4,631	17,501	7,744	2,442	6	60,839	338	224,192
BAGO BANTAY	WEST AVE / NORTH AVE.	119,314	4,973	8,044	20,809	7,088	740	1	42,457	10	203,436
WEST AVE / NORTH AVE.	QUEZON AVE.	128,563	11,576	10,313	22,078	7,629	966	1	60,316	4	241,446
QUEZON AVE.	TIMO / EAST AVE.	134,429	3	2,131	22,180	9,760	452	0	48,744	157	217,856
TIMO / EAST AVE.	KAMIAS / KAMUNING	119,534	3	1,665	16,482	12,344	436	0	53,044	31	203,539
KAMIAS / KAMUNING	AURORA BLVD.	108,721	1	1,546	14,688	14,335	376	0	50,183	9	189,860
AURORA BLVD.	P. TUAZON	115,415	0	1,442	10,872	11,617	348	0	38,201	2	177,897
P. TUAZON	SANTOLAN	139,707	8	87	10,868	6,235	249	0	72,109	30	229,293
SANTOLAN	ORTIGAS AVE.	187,443	0	160	11,780	5,964	208	5	72,742	0	278,302
ORTIGAS AVE.	SHAW BLVD.	155,490	0	450	9,955	10,896	463	0	62,107	0	239,361
SHAW BLVD.	GUADALUPE	152,600	1,040	311	10,533	10,848	421	0	61,719	0	237,472
*** GUADALUPE	BUENDIA AVE.	255,732	2,166	6,285	18,913	11,313	1,297	0	110,167	9	405,882
BUENDIA AVE.	AYALA AVE.	160,780	321	3,067	11,524	12,830	256	0	41,261	0	230,039
AYALA AVE.	PASAY RD.	143,961	2,626	571	11,933	10,580	221	0	48,214	2	218,108
PASAY RD.	MAGALLANES	131,241	280	1,288	11,007	8,774	72	0	35,280	0	187,942
MAGALLANES	TRAMO	79,000	12,679	233	15,515	4,502	2,558	1,539	43,978	552	160,556
TRAMO	TAFT AVE.	62,732	15,182	58	13,097	4,632	1,698	1,685	34,593	523	134,200
TAFT AVE.	F.B. HARRISON	62,522	14,435	352	13,989	4,653	1,683	1,688	31,247	785	131,354
F.B. HARRISON	ROXAS BLVD.	52,847	14,992	405	13,851	4,142	1,282	585	25,264	676	114,044

MM Accident Reporting & Analysis System (MMARAS)

Initiated in 2005, this project was created by the TDO-TEC Road Safety Unit (RSU) to establish a database of road accidents for the identification of areas where safety improvements need to be made and corrective measures can be developed. It is managed by the RSU in cooperation with the Police Traffic Investigation Department of the PNP. Eight (8) RSU researchers gather data from 26 police precincts in Metro Manila.



The office accomplished the following in 2020:

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Gathering of Data	100% of road crash incidents properly gathered by MMRAS researchers in 21 precincts in Metro Manila on a weekly basis	100% or 43, 791 of road crash incidents properly gathered by MMRAS researchers in 21 precincts in Metro Manila
Encoding of Data	100% of road crash incidents correctively encoded as soon as the data received	100% or 43, 791 of road crash incidents correctively encoded as soon as the data received

Roadside Operations

TEC-RSU also accomplished the following in 2020:

PROGRAM/ PROJECT/ ACTIVITY	Target Output 2020	2020 Accomplishments
No. of installed/ restored traffic-obstructing facilities and signages along MM major roads; concrete barriers repaired/ repainted	100% of traffic-obstructing facilities and signages along MM major roads thoroughly installed/ restored; concrete barriers repaired/ repainted	100% or 12, 389 traffic-obstructing facilities and signages along MM major roads thoroughly installed/ restored; concrete barriers repaired/ repainted



TRAFFIC SIGNAL OPERATION & MAINTENANCE

Following are the highlights of accomplishments for traffic signal operation and maintenance of signalized intersections throughout 2020:

MORCILLA/ALMEDA - PATEROS

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Adjustment of timing parameter & observation of traffic signal lights	100% of timing parameter accurately adjusted & traffic signal lights properly observed as the need arises	100% or 2,305 timing parameters were accurately adjusted & traffic signal lights properly observed
Repair of defective local controller & resetting of logic system	100% of defective local controller properly repaired & logic system reset as the need arises	defective local controller were properly repaired & logic system reset; traffic signal facilities were accurately checked and properly repaired; defective/ damaged/ missing traffic signal facilities were properly replaced when the need arose
Check and repair of traffic signal facilities; replacement of defective/ damaged/ missing traffic signal facilities	100% of traffic signal facilities accurately checked and properly repaired; defective/ damaged/ missing traffic signal facilities properly replaced as the need arises	traffic signal facilities were accurately checked and properly repaired; defective/ damaged/ missing traffic signal facilities were properly replaced when the need arose
Check & repair of defective high mast & streetlights	100% of defective high mast & streetlights accurately checked and properly repaired as the need arises	100% or 2,749 defective high mast & streetlights were checked and repaired; defective/ damaged/ missing parts of high mast and streetlights were properly replaced when the need arose
Replacement of defective/ damaged/ missing parts of high mast and streetlights	100% of defective/ damaged/ missing parts of high mast and streetlights properly replaced as the need arises	defective/ damaged/ missing parts of high mast and streetlights were properly replaced when the need arose
Test and repair power, CPU and output modules at workshop	100% of power, CPU and output modules at workshop thoroughly tested and properly repaired as the need arises	100% or 212 power, CPU and output modules at workshop were thoroughly tested and properly repaired when the need arose
Trimmed trees covering traffic signal references	100% of trees covering traffic signal references properly trimmed as the need arises	100% or 33 locations of trees covering traffic signal references were properly trimmed when the need arose
Preventive and corrective maintenance of service vehicles and equipment	100% of service vehicles and equipment operationally maintained	100% or 10 service vehicles were operationally maintained when the need arose



Fabrication & Manufacturing/ Maintenance of Traffic Road Signs/ Facilities

Following are the 2020 accomplishments of the TEC Traffic Engineering Division (TED) on their production and maintenance of traffic road signs and other traffic facilities:



Fabrication & Manufacturing/ Maintenance of Traffic Road Signs/ Facilities	TARGET OUTPUT 1st Semester 2020	1st Semester 2020 Accomplishment
Fabricated/Manufactured/ Printed	100% proper fabrication/ manufacturing/ printing of Traffic Road Signs or facilities as the need arises	39, 937 Traffic Road Signs/ Facilities were properly fabricated/ manufactured/ printed when the need arose
Installed	100% proper installation of Traffic Road Signs or Facilities as the need arises	10, 161 Traffic Road Signs/ Facilities were properly installed when the need arose
Cleaned/ Repaired/Re-aligned Removed/ Painted/Re-painted	100% proper cleaning/ repairing/ re-alignment/ removal/ painting/ repainting of Traffic Road Signs or Facilities as the need arises	8, 970 Traffic Road Signs/ Facilities were properly cleaned/ repaired/ re-aligned/ removed/ painted/ repainted when the need arose

TRAFFIC EDUCATION



MMDA Traffic Academy

TED conducts its traffic seminars at the MMDA Traffic Academy in Sta. Mesa, Manila. It has run the Academy since the latter's creation in April 2004 by virtue of MMDA Resolution No. 04-07 to professionalize traffic management and enforcement in the metropolis.

The TDO-Traffic Education Division (TED) reported the following accomplishments for 2020:



ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Seminar for Drivers	100% of the Road Rules Safety Seminar for drivers properly conducted based on approved schedule	100% or 88 Traffic Management Seminars for 651 Drivers were properly conducted based on approved schedule

The purpose of this seminar is to encourage drivers to observe safe driving practices and become disciplined road users.

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Seminar for Traffic Constables/ Auxiliary	100% of the Traffic Management Seminar for Traffic Constables properly conducted based on approved schedule	100% or 52 Traffic Management Seminars for 1,808 Traffic Constables were properly conducted based on approved schedule

Instill and update knowledge on Traffic Management to Enforcement Personnel for them to effectively enforce the Traffic Rules and Regulations.

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Other Seminars Conducted for LGUs and stakeholders	100% of the Traffic Management Seminar for LGUs and stakeholders properly conducted based on approved schedule	100% or 47 seminars for 1,020 LGUs and stakeholders properly conducted based on approved schedule

Note: All seminars during the pandemic were conducted through webinar (Zoom, Google Meet, et. al)

TRAFFIC ENFORCEMENT

The Traffic Enforcement Group is composed of the following 20 sub units:

- Bike Lane Program
- Bus Management Dispatch System
- C5 – Special Traffic and Transport Zone
- Central Traffic Enforcement District 1
- Central Traffic Enforcement District 2
- Commonwealth Special Traffic District
- Eastern Traffic Enforcement District
- EDSA – Special Traffic and Transport Zone
- Mobile Patrol Unit
- Motorcycle Unit
- No Physical Contact Policy
- Northern Traffic Enforcement District
- Over Speeding Enforcement Group
- Parking Management Team
- Personnel Inspection and Monitoring Group
- Southern Traffic Enforcement District
- TF Special Operations
- Western Traffic Enforcement District
- Towing and Impounding Group

TRAFFIC DIRECTION AND CONTROL; METRO MANILA TRAFFIC TICKETING SYSTEM

Since January 2012, the MMDA has been implementing the Uniform Ticketing System, which replaced the old Traffic Violation Receipt (TVR) with the Uniform Ordinance Violation Receipt (UOVR) by virtue of MMDA Resolution No. 12-02.

2,187 Traffic Constables (TCs) were assigned and deployed for Traffic Management, Enforcement and Control in MMDA administered roads, of whom **970** were authorized to issue UOVR tickets.



Below are their accomplishments throughout 2020:

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Deployment of Traffic Constables (TCs)	100% proper deployment of Traffic Enforcers to MMDA administered roads on a daily basis	100% proper deployment of 2, 191 Traffic Enforcers to MMDA administered roads on a daily basis
Issuance of UOVR ticket to witnessed traffic violators	100% immediate issuance of UOVR ticket to witnessed traffic violators	244, 210 Ordinance Violation Receipt (OVR) were immediately issued to witnessed violators

Reduction of deployment is due to the implementation of skeletal workforce for the period of March-September 2020, as a precautionary measure to curb the spread of COVID 19. Some of our field personnel were given tasks by the agency or were allowed to work from home due to their age or medical conditions.

The TDO Traffic Ticket Management Division released the **Top Ten Common Violations** committed throughout 2020 as follows:

Rank	Violation	2020
1	Disregarding Traffic Sign	121, 331
2	Unattended Illegal-Parked (Regulation No. 18-008 Series of 2018 1/7/2019)	21, 520
3	Stalled Vehicle	11, 660
4	Dress Code for riders (slippers)	10, 809
5	Obstruction MMDA (Regulation No. 18-008 Series of 2018 1/7/2019)	10, 598
6	Reckless	10, 056
7	Unified Vehicle Volume Reduction Program	9, 280
8	No/ Defective Highlights (exempted for seminar DOTC MEMO ORDER # 90-379 6/4/1990)	8, 424
9	Attended Illegal-Parked (Regulation No. 18-008 Series of 2018 1/7/2019)	8, 356
10	Motorcycle Lane Commonwealth	5, 392

The **Top Four Administration Violations** in 2020 are shown in the table below:

Rank	Violation	2020
1	Colorum (Passenger)	320
2	Out of Line	110
3	Colorum (Cargo Vehicle)	105
4	Tampering of OR/CR/CPC and other documents (Spurious Documents) – MMDA Regulation No. 97-004)	35



No-Contact Apprehension Policy

The No-Contact Apprehension Policy Office (NCAPO) started re-operating on April 15, 2016 with the passage by the Metro Manila Council of MMDA Resolution No. 16-01 on February 16, 2016 re-implementing the no-contact apprehension scheme. For its Annual 2020 accomplishments, the office reported the following:

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Apprehension of traffic violators through the use of CCTV digital cameras and other gadgets capable of capturing videos and images	100% clear videos of traffic violations thru cctv cameras and digital handy camera accurately captured on a daily basis	100% or 52, 280 clear videos of traffic violations thru cctv cameras and digital handy camera were accurately captured

Due to the Community Quarantine implemented in the NCR, no traffic violators motorists from March 16, 2020 to June 1, 2020.

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Apprehension of traffic violators through the use of CCTV digital cameras and other gadgets capable of capturing videos and images	100% of No-Physical Contact traffic violations accurately validated, encoded and issued on a daily basis	100% or 43, 095 of No-Physical Contact traffic violations were accurately validated, encoded and issued

18% or 9, 185 videos are wasted or the videos are blurred, dirty plates and no registered owner records thru LTO/IQF.

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Attend and handle complaints and queries of transacting public/ clients	100% prompt assistance/ reply to complaints and queries of walk-in clients and email within 5 minutes	100% or 2, 871 walk-in and email clients were promptly assisted/ replied within 5 mins.
Reply/attend to 888 Hotline complaints within the prescribed period	100% effective response to 888 Hotline complaints and acted within 48 hours	100% or 11 complaints to 888 Hotline were effectively responded and acted within 48 hours



Bus Management & Dispatch System (BMDS)

BMDS is the scheme completed during the 1st quarter of 2012 where bus drivers were registered thru fingerprint scanners and dispatch is controlled in the **five (5) major terminals** in **Baclaran, Alabang, Fairview, Navotas, and Gen. Luis (Valenzuela City)** and in nine satellite stations to improve city bus operation particularly along EDSA. A total of **14, 060** drivers have been enrolled in this project since 2012. Below are the accomplishments of BMDS for the year 2020:

ACTIVITY/PROJECT /PROGRAM	Target Output 2020	2020 Accomplishments
Monitoring of City Buses plying along EDSA at controlled intervals through the timely and effective dispatch of buses at terminals and satellite stations	100% monitoring and control of City Buses plying along EDSA through timely and effective dispatch at terminals and satellite stations	100% or 6, 327 City Buses plying along EDSA were monitored and controlled through timely and effective dispatch of buses at terminals and satellite stations

Since the start of the pandemic, BMDS was assigned in monitoring and assisting buses conveying commuters and medical front liners.



ANTI-COLORUM & OUT-OF-LINE OPERATIONS

Colorum public utility vehicles or those without LTFRB franchise, and Out-of-line vehicles or PUVs operating outside of their authorized routes contribute to traffic congestion and unduly compete with legal operators in the transport business.

Below are their accomplishments throughout 2020:



ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Anti-Colorum	100% issuance of UOVR ticket to Colorum and out of line apprehended violators	100% immediate issuance of 320 UOVR tickets to Anti-Colorum violators
Out-of-Line		100% immediate issuance of 110 UOVR tickets to Out-of-Line Violators

STRICT ENFORCEMENT OF THE YELLOW LANE RULE & CLOSED-DOOR POLICY



Yellow Lane and Close-Door Policy accomplishments for the year 2020:

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Yellow Lane		100% immediate issuance of 2,126 UOVR tickets to witnessed Yellow Lane Violators
Closed-Door Policy	100% issuance of UOVR ticket to witnessed traffic violators	100% immediate issuance of 192 UOVR tickets to witnessed Closed Door Policy Violators

Anti-Illegal Parking Operations

The OAGMO-Task Force Special Operations (TFSO) absorbed the Anti-Illegal Parking Operations (AIPO) unit by virtue of OAGMO Office Order No. 078 dated July 30, 2018. With this development, TFSO took control of the agency's drive against illegal parking and road obstructions. TFSO reported the following accomplishments for the year 2020:



ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Issuance of tickets to illegally parked vehicles within Metro Manila	100% immediate issuance of UOVR ticket to witnessed traffic violators	100% immediate issuance of 14,583 UOVR tickets to witnessed traffic violators
	100% of illegally parked and towed vehicles immediately towed	100% or 1,281 illegally parked and stalled vehicles were immediately towed

Last March 14, 2020, DILG issued a Public advisory No. 1 instructing suspension of all sidewalk clearing operations as precautionary measure to curb the spread of COVID-19. Thus, TFSO personnel were reassigned to buses to escort front liners and passengers.

Operation of the Traffic Ticket Redemption Facility

The TDO Traffic Ticket Redemption Facility at the MMDA Annex Bldg. had a total manpower complement of 84 personnel as of August 3, 2020. It operates from 8 am - 5 pm, Mondays thru Saturdays.



ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Settlement of traffic violations	100% of applications for settlement of moving traffic violations accurately processed/ issued within 45 minutes for 1-2 violations	100% or 41,000 applications for settlement of moving traffic violations were accurately processed/ issued within 45 minutes for 1-2 violations

Due to Community Quarantine implemented in the NCR, there was no transaction in the Traffic Ticket Management Division from March 16, 2020 to May 31, 2020.

ACTIVITY/PROJECT /PROGRAM	Target Output 2020	2020 Accomplishments
Generation of database for traffic ticket under the Metro Road Rules Enforcement System Program (MRRES)	100% of UOVRs received correctly encoded in the database within 24 hours upon receipt	100% or 240,980 UOVRs received were correctly encoded in the database within 24 hours upon receipt

From March 16, 2020 to May 31, 2020, Metro Manila was declared to be under Enhanced Community Quarantine. The target to encode OVRs in the database within 24 hours upon receipt was not achieved due to implementation of skeletal workforce.



Towing and Impounding

Illegally parked, out-of-line and Colorum vehicles are subject to towing and impounding. Towed and impounded vehicles are brought and stored in the Tumana Impounding Area in Marikina City until redeemed by owners.

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Impounded	100% applications for impounded and towed vehicles immediately processed and released within 4 hours from receipt of complete requirements	5, 752 out of 8, 285 applications for impounded vehicles were immediately processed and released within 4 hours from receipt of complete requirements
Released		

2, 533 vehicles were not released due to lack of original requirements needed, and/or failure to settle the fines and/or administrative fees.

PERSONNEL INSPECTION AND MONITORING

Thirty-five (35) members of the TDO Personnel Inspection & Monitoring Group (PIMG) inspected and monitored **620** field personnel and the different Traffic Enforcement Districts throughout 2020.



PROGRAM/PROJECT/ ACTIVITY	Target Output 2020	2020 Accomplishments
Inspection & Monitoring of Field Personnel & Traffic Enforcement Districts (TEDs)	100% of Traffic Personnel strictly monitored and properly inspected per approved daily schedule	100% or 620 Traffic Personnel were strictly monitored and properly inspected per approved daily schedule
Deficiency Report Slips issued	100% immediate issuance of Deficiency Report Slips to non-compliant traffic enforcers on CSC rules and regulations and other policies of the Agency	100% or 954 DRs were immediately issued to Traffic Enforcers for non-compliance to various CSC rules and regulations and other Agency policies

TRAFFIC ADJUDICATION DIVISION

The office accomplished the following regular activities throughout 2020:

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Issuing summons	100% summons issued within 24 hours from receipt of complaints	688 out of 688 summons issued within 24 hours upon receipt of complaints
Hearing of contested traffic apprehensions	100% of complaints filed properly heard within 5 days from receipt	332 out of 688 of complaints filed are heard within 5 days from receipt

After declaration of GCQ in the NCR, hearings only resumed on July 2, 2020 and were scheduled every Tuesdays and Thursdays, nevertheless hearing were still slowed down when some personnel got tested positive for COVID 19 and were advised by our Medical Clinic to undergo required quarantine period. Again schedule of hearings were postponed last August 2020 due to the declaration of MECQ in Metro Manila. Moreover, other postponements were requested by parties for reasons connected with the current pandemic conditions. Add to that postponements were also offend on complainants request due to the current pandemic

Cases which have been filed in the last week of the cut-off period are not necessarily heard within the cut-off period. Some of which are carried over to the following period.

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Resolving Contested Traffic Apprehension	100% of filed complaints for contested traffic apprehensions properly resolved within 15 working days upon receipt of all needed evidence	624 out of 688 filed complaints for contested traffic apprehensions are properly resolved within 15 working days upon receipt of all needed evidence

Unresolved cases due to;

- Non-submission of required documents/evidence by complainant and/or apprehending officer;
- Failure of complainant to attend scheduled hearing or their request for resetting/s.

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Processing of Release Order for Impounded Motor Vehicles	100% release order for impounded vehicles with no discovered/ additional violations properly released within 2 working days from receipt of all required documents	100% or 665 release order for impounded vehicles with no discovered/ additional violations were properly released within 2 working days from receipt of all required documents
	100% release order for impounded vehicles with undisputed imposition of the discovered/ additional violation/s properly released within 3 working days from receipt of all required documents	100% or 314 release order for impounded vehicles with undisputed imposition of the discovered/ additional violation/s properly released within 3 working days from receipt of all required documents
	100% release order for impounded vehicles with disputed imposition of the discovered/ additional violation/s properly released within 20 working days from receipt of all required documents	100% or 61 release order for impounded vehicles with disputed imposition of the discovered/ additional violation/s properly released within 20 working days from receipt of all required documents

Bicycle Sharing Project

The objective of the project is to establish a bike-lending scheme by providing a readily available bicycles as an alternative mode of transport to Metro Manila commuters.

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Bike shared	100% of available bicycles aptly shared to Bike Lane Users	100% or 536 allotted bicycles were aptly shared to Bike Lane Users
Bike Lane Users Survey	100% of identified Bike Lanes in Metro Manila were properly surveyed on a daily basis	100% or 756,755 Bike Lane Users were surveyed in identified bike lanes within Metro Manila

A total of 756,755 Bike Lane users were recorded along EDSA Ortigas White Plains, Commonwealth, Manila Bay and Guadalupe, Makati City.



Other Traffic Improvement-Related Measure Implemented throughout 2020:

1. Modified Unified Vehicular Reduction Program during the COVID-19 situation in Metro Manila

In conjunction with Executive Order No. 112 dated April 2020, the Inter-Agency Task Force for the management of Emerging Infectious Disease (IATF-MFID) issued as “Omnibus Guidelines on the Implementation of the Community Quarantine in the Philippines” wherein public transportation shall be suspended, among others.

Pursuant to IATF-MFID Resolution No. 37 series of 2020 dated 15 May 2020, the National Capital Region was placed under a Modified Enhanced Community Quarantine (MECQ) until 31 May 2020.

Due to the lack of public transportation and in order to provide meaningful assistance to all frontline and essential workers, there is a need to modify the Unified Vehicular Volume Reduction Program (UVVRP), commonly known as the “Number Coding Scheme” such that private motor vehicles may be exempted from the UVVRP subject to specified conditions.

The Metro Manila Council hereby resolved the following:

1. Private motor vehicles shall be exempted from the UVVRP provided that
 - There are two or more passengers including the driver
 - Social or physical distancing is strictly observed
 - All passengers shall wear face masks.
2. Owner-driver or self-driven private motor vehicles of doctors, nurses and other medical personnel shall be exempted from the UVVRP.

- **Designating Exclusive City Bus along EDSA and providing penalties for violation thereof subject to exceptions**

The Department of Transportation, in collaboration with the Department of Public Works and Highways, has established exclusive bus lanes along EDSA.

There is a need to amend MMDA Transport and Traffic Management Memorandum Circular No. 08 Series of 2012 for purpose of the aforementioned exclusive city bus lanes.

The Metro Manila Council hereby resolved the following:

1. Exclusive city bus lanes are hereby designated along EDSA and shall be delineated and/or separated by the appropriate lane markings and/or barriers. All other motor vehicles are strictly prohibited to enter and traverse such lanes subject to the exceptions as provided in paragraph 3 hereunder.
2. Consistent with MMDA Regulation No. 18-007 Series of 2018, drivers of other motor vehicles whether publicly or privately owned, who shall violate this Regulation shall be fined the amount of One Thousand Pesos for each offense without prejudice to the imposition of any other penalties for violations that may have been committed concomitant thereto.
3. Notwithstanding the foregoing, motor vehicles such as ambulances, fire trucks, and those responding to an immediate medical, peace and other public safety and security, disaster or similar emergency or situation are hereby exempted from the application of this Regulation.
4. Other MMDA Ordinances, Regulations, or Resolutions, particularly MMDA Transport and Traffic Management Memorandum Circular No. 08 Series of 2012 which may be contrary to or inconsistent with this Regulation shall be superseded, revoked, amended or modified accordingly.
5. This Regulation shall be effective five (5) days from the date of its publication in two (2) newspapers of general circulation and submission of a copy thereof with the Office of the National Administrative Register, U.P. Law Center.

METROBASE

Metrobase is the MMDA's 24/7 communications, monitoring and information unit.

Table below refers to the accomplishments of Metrobase for the year 2020, as for coordination of calls received thru Metrocall 136, the unit recorded a total of **seventy-one thousand four hundred and six (71,406)** calls which were properly coordinated to concerned office/agency/person for appropriate action within 5 minutes from end of each call. Out of the total number of these calls, **3,773** of which were coordinated with MMDA-Road Emergency Group (REG) or nearest Local Government Unit (LGU) for proper mobilization of equipment to the reported areas for stalled vehicles within the 15-minute time frame. **9,913** were likewise coordinated with the LGU Concerned and REG.

This unit is also in-charge in the management and maintenance of **12** WIMAX base stations and **203** CCTV cameras installed along strategic sites of the major thoroughfares.

Metrobase has provided assistance as well in the proper installation of internet service at One Hospital Command Center.

PROGRAM/ PROJECT/ ACTIVITY	Target Output 2020	2020 Accomplishments
Coordination of calls received in Metrocall 136 with concerned Office/ Agency or Person	100% calls received thru Metrocall 136 properly coordinated with concerned Office/ Agency or Person within 5 minutes from end of the call.	71,406 calls received were properly coordinated with concerned Office/ Agency or Person
Monitoring and Assistance of stalled vehicles	100% of monitored stalled vehicles are given assistance within 15 minutes.	3,773 monitored stalled vehicles were properly assisted within 15 minutes
Monitoring and Assistance of traffic accidents	100% of monitored traffic accidents are given assistance within 15 minutes	9,913 monitored traffic accidents were given assistance.
Management and Maintenance of Operational Road Safety Surveillance	Proper management and maintenance of all operational Road Safety Surveillance Cameras	203 operational Road Safety Surveillance Cameras were properly managed and maintained
Management and Maintenance of Wireless Communication System	Proper management and maintenance of all Wireless Communication System	12 Wireless Communication System were properly managed and maintained

FLOOD CONTROL AND SEWERAGE MANAGEMENT

The **FCSMO** was created pursuant to the provisions of Republic Act No. 7924 which provides that the scope of MMDA services include the formulation and implementation of policies, standards, programs and projects for an integrated flood control, drainage and sewerage system. The four (4) major Divisions of FCSMO and corresponding responsibilities are as follows:

1. **Plans, Design, and Project Monitoring Division** which is responsible for the preparation of yearly budget of the flood control, survey and investigation, design drafting and estimation of the project, submission of Approved Budget of Contract, monitoring of on-going project implemented by this office, and submission of monthly, quarterly, semi-annually, and yearly report to Department of Budget and other concerned agencies.
2. **Operation and Maintenance Division 1 (Pumping Stations and Floodgates Operation)** which is responsible for operation & maintenance of twenty -nine (29) large pumping stations, nineteen (19) small pumping stations, sixteen (16) relief pumping stations and floodgates.
3. **Operation and Maintenance Division 2 (11 Flood Control Operation Districts)** which is responsible for the improvement, operation & maintenance of waterways, esteros, drainage laterals, and drainage interceptors.
4. **Equipment Management Division** which is responsible for the repair of equipment used by the office at Napindan Equipment Yard. The division also coordinates with the district operations engineers the required equipment to be used in their project and prepares the necessary program for the following: repair and maintenance of equipment; training/ seminar of mechanics and operator of heavy equipment and submission of reports regarding accomplishment of repair and equipment operation.

Under the CY 2020 GAA, projects were programmed and funded under the Capital Outlays Allocation for Flood Control. These projects involve the construction of new, improvement/ upgrading of drainage and flood control structures and waterways as a measure to mitigate flooding in perennially flooded areas of the metropolis where the existing flood control structures are no longer adequate to serve their respective drainage areas.

The construction/ improvement of drainage as well as improvement of waterways is in response to the prevailing climate change phenomenon wherein the amount of surface runoff has increased due to higher rainfall intensities and the volume of flood water could no longer be accommodated by our existing flood control structures and waterways.

Completed projects for CY 2020 are as follows:

Program/ Projects/ Activities	Location
<ul style="list-style-type: none"> • Drainage improvement/ declogging along H. Lopez Blvd., Kalakal St., Simeon de Jesus St, San Rafael Village a& vicinity, District I • Rehabilitation/ improvement & maintenance of drainage system along Paz Guanzon Center, Mendiola Ext. St. & vicinity, Pandacan, District VI 	Manila
<ul style="list-style-type: none"> • Improvement of Mariblo Creek, District I • Drainage improvement along Agno St. & vicinities, District IV • Drainage improvement along E. Rodriguez Sr. Ave. & vicinities, District IV • Drainage improvement & concreting at Brgy. North Fairview, District V • Improvement of Balon-Bato Creek, District VI 	Quezon City
<ul style="list-style-type: none"> • Improvement of Catmon-Niugan Creek • Improvement of Malabon-Tullahan River & vicinity Tañong side • Improvement of Malabon-Tullahan River & vicinity, Concepcion side 	Malabon City
<ul style="list-style-type: none"> • Improvement of Delubio Creek, District I • Improvement of Paseo de Blas, District II 	Valenzuela City
<ul style="list-style-type: none"> • Dredging of Libertad Channel 	Pasay City
<ul style="list-style-type: none"> • Improvement along Pasong Baca Creek (Phase II), Brgy. Talon V • Rehabilitation of riprap wall & desilting of Kay Almirante Creek (Phase II), Brgy Talon IV • Improvement along Pamplona Creek, Brgy Pamplona Dos 	Las Pinas City
<ul style="list-style-type: none"> • Improvement along Cut-Cut Creek, Brgy Vitualez, District I • Improvement along San Dionisio River, Brgy. San Dionisio, District I • Improvement along Villanueva Creek & tributaries at Tahanan Village, BF Homes, District II • Improvement along tributaries of Sapang Buwaya Creek, Brgy. Marcelo Green, District II • Improvement along Baloc-Baloc Creek, Brgy Don Bosco, District II 	Parañaque City
<ul style="list-style-type: none"> • Construction/ rehabilitation of drainage system at Purok 6 & vicinity, Brgy. Sucat • Construction of drainage system at Gerenillo St., Purok 1 & vicinity, Brgy. Cupang • Construction of drainage system at Ilaya neighborhood & vicinity, Brgy. Alabang • Improvement along Magdaong Tributaries (Sto. Niño Creek), Brgy. Tunasan 	Muntinlupa City
<ul style="list-style-type: none"> • Rehabilitation of Buhangin Creek • Rehabilitation of T. Claudio Creek 	Mandaluyong City San Juan City

On-going projects of CY 2020 are as follows:

Program/ Projects/ Activities	Location
<ul style="list-style-type: none"> • Drainage improvement/ declogging along R-10, Pacheco St. & vicinity, Tondo, District I • Drainage improvement/ declogging along J. Luna St., Pampanga St., Hermosa St. & vicinity, Tondo, District II • Rehabilitation/ improvement & maintenance of drainage system along Quirino Ave. & vicinity, Paco, District V • Rehabilitation/ improvement & maintenance of drainage system along Remedios St. and vicinity, Malate, District V • Rehabilitation/ improvement & maintenance of drainage system along Beato St. and vicinity, Pandacan, District VI 	Manila
<ul style="list-style-type: none"> • Improvement of San Francisco River. District I • Drainage improvement & concreting at Brgy. Vasra, District I • Drainage improvement & concreting at Brgy. Holy Spirit, District I • Drainage improvement along 15th Ave. & its vicinities, District III • Widening of reinforced concrete box culvert along 21st Ave. (Buwaya Creek) & its vicinities, District III • Drainage improvement along B. Serrano Ave. & its vicinities, District IV • Drainage improvement & concreting of Brgy. Pasong Putik, District V • Drainage improvement & concreting of Brgy. Capri, District V • Drainage improvement & concreting of Brgy. Sauyo, District VI • Improvement of Dario River, District VI 	Quezon City
<ul style="list-style-type: none"> • Improvement of Lingunan Creek, District I • Improvement of Paso de Blas Creek, District I • Drainage improvement along Esperanza St. & vicinities, District II • Improvement of Marulas Creek, District II 	Valenzuela City
<ul style="list-style-type: none"> • Improvement/ desilting of Buendia outfall (Phase II) • Improvement/ desilting of EDSA-Lumbang Drainage Main, District I • Improvement/ desilting of Masukol Main, District I 	Pasay City
<ul style="list-style-type: none"> • Improvement of Malabon-Tullahan River (Navotas side), Brgy. Dagat-dagatan 	Makati City
<ul style="list-style-type: none"> • Drainage improvement along Asuncion St. & vicinity, District I • Improvement of Seranai Creek (Phase II), District I • Drainage improvement along Susano Road, District I • Improvement of Caloocan-Navotas River (Manila), District II • Drainage improvement along Second St. & vicinity, East Grace Park, District II • Improvement of Casili Creek, District II 	Navotas City
<ul style="list-style-type: none"> • Construction of drainage system at La Guerta & vicinity, Brgy. Tunasan • 	Caloocan City
<ul style="list-style-type: none"> • Improvement along Roxas Open Canal (Phase II) Brgy. Baclaran, District I 	Muntinlupa City
<ul style="list-style-type: none"> • Drainage improvement along Kamachile St & vicinity (Phase III), Brgy. Malanday, District I • Drainage improvement along Kabayani Road & vicinity, Brgy. Malanday, District I • Construction of drainage along Iwahig St. & vicinity, Brgy. Tumana, District II • Drainage improvement at Brgy. Sta. Ana, District I, Pateros 	Paranaque City
	Marikina City
	Pateros-Taguig

DECLOGGING ACTIVITIES



J. BASA ST., BRGY. P. CRUZ, SAN JUAN CITY



MORIONES ST., TONDO, CITY OF MANILA

CLEARING OPERATION



RIVER PARK, BRGY. CALUMPANG, MARIKINA CITY



Before

During

After

STO. ROSARIO-KANLURAN CREEK, PATEROS

DRAINAGE IMPROVEMENT



Before

During

After

SCOUT FUENTEBELLA, QUEZON CITY



DREDGING OPERATION AT ANARAN CREEK, VERTIS—NORTH, QUEZON

REPAIR OF CIRCULAR MANHOLE



Before

During

After

EDSA NEAR QUEZON AVENUE, QUEZON CITY

TRIMMING OF TREES



Before

During

After

C5 ROAD, TAGUIG CITY

HAULING OF GARBAGE



Before



During



After

TALAYAN CREEK, G. ARANETA AVENUE, QUEZON CITY



Before



During



After

TALAYAN CREEK, G. ARANETA AVENUE, QUEZON CITY



Before



During



After

SAN FRANCISCO DRAINAGE MAIN, BRGY. HULO, MANDALUYONG CITY



DESILTING OPERATION AT FUGUSO DRAINAGE MAIN, STA. CRUZ, CITY OF MANILA

I. REGULAR ACTIVITIES

a. Plans, Designs and Project Monitoring Division

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Timely preparation of Plans and Designs of Flood Mitigation Projects and Project Monitoring		
Review of project plans and Program of Works (POW)	100% of submitted project plans and POWs duly reviewed within 7 days from receipt of documents	100% of the 94 submitted plans and POWs were duly reviewed within 7 days from receipt of documents
Preparation of Approved Budget of Contract (ABC)	100% of ABCs accurately prepared within 7 days from receipt of documents for projects with plans and POWs	100% of the 94 ABCs were accurately prepared within 7 days from receipt of documents for projects with plans and POWs
Conduct of periodic monitoring and site inspection of on-going projects	100% of on-going projects thoroughly monitored and inspected weekly with complete accomplishment reports	100% of on-going projects were thoroughly monitored and inspected weekly with complete accomplishment reports

b. Drainage and Waterways Division

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Timely implementation of flood mitigation projects and improvement/maintenance of existing drainage system and waterways		
Preparation and implementation of flood mitigation projects	100% proper preparation & implementation of flood mitigation projects within the year	100% of the 94 flood mitigation projects were properly prepared & implemented within the year
Conduct of regular maintenance activities of existing drainage system and waterways	100% or 506,234 m. of drainage systems/ channels and waterways properly maintained within schedule	94.17% or 476,708 m. of drainage systems/ channels and waterways were properly maintained within schedule * Target was not achieved due to the declaration of Enhanced Community Quarantine (ECQ).
Conduct of periodic monitoring and site inspection of on-going projects	100% proper monitoring of on-going infrastructure projects weekly	100% of on-going infrastructure projects were properly monitored weekly

c. Pumping Stations and Floodgates Division

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Operational Pumping Stations and Floodgates		
Operation of pumping stations during inclement weather conditions or as need arises	100% of pumping stations are operational during inclement weather or as need arises	100% or 64 Pumping stations were operational during inclement weather or as need arises
Monitoring of water elevation in various pumping stations	100% accurate monitoring and recording of water elevation in pumping stations daily	100% of water elevation in pumping stations were accurately monitored and recorded daily



Binondo Pumping Station



Tripa De Gallina

Sample Water Elevation Report of Pumping Station

FORM 2-1 HOURLY WATER LEVEL CHART

LOCATION : MAKATI PUMPING STATION

DATE : MARCH 2020

MARCH	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	
1	ESTERO	11.85	11.85	11.85	11.90	11.90	11.90	11.95	11.95	11.95	11.95	11.95	11.95	12.00	12.00	12.05	12.05	12.10	12.10	12.15	12.15	12.20	12.25		
	PASIG	11.10	11.10	11.10	11.10	11.10	11.00	10.95	10.90	10.90	10.95	11.00	11.00	11.10	11.20	11.25	11.30	11.35	11.35	11.30	11.25	11.20	11.10		
	REMARKS	C/F	C/C	C/C	C/C	C/C	C/C	C/C	C/F																
2	ESTERO	12.25	12.25	12.30	12.30	12.30	12.30	12.35	12.35	12.40	12.40	12.40	12.40	12.35	12.35	12.35	12.40	12.40	12.40	11.85	11.70	11.70	11.75		
	PASIG	11.00	11.00	11.00	11.00	11.00	11.00	11.00	11.00	11.00	11.00	11.00	11.00	11.20	11.30	11.30	11.25	11.25	11.20	11.10	11.00	10.95	10.95		
	REMARKS	C/F																							
3	ESTERO	11.80	11.80	11.85	11.90	11.95	11.95	11.95	11.95	12.00	12.00	12.05	12.05	12.05	12.10	12.10	12.15	12.20	12.25	12.30	12.10	12.10	12.15	12.20	
	PASIG	11.00	10.95	10.95	11.00	11.00	10.95	11.00	11.10	11.10	11.15	11.15	11.20	11.20	11.20	11.25	11.30	11.30	11.35	11.35	11.30	11.20	11.10	10.95	
	REMARKS	C/F																							
4	ESTERO	12.20	12.15	12.15	12.15	12.20	12.20	12.25	12.25	12.25	12.25	12.30	12.30	12.35	12.35	12.40	12.40	12.05	12.05	12.05	12.10	12.10	12.10		
	PASIG	10.95	10.95	11.00	11.00	11.05	11.10	11.00	11.00	10.95	10.90	11.00	11.05	11.15	11.25	11.25	11.30	11.35	11.35	11.30	11.20	11.10	11.00		
	REMARKS	C/F																							
5	ESTERO	12.10	12.10	12.10	12.10	12.15	12.15	12.15	12.15	12.20	12.20	12.25	12.25	12.25	12.30	12.30	12.35	12.40	12.45	12.50	12.05	12.10	12.15	12.20	
	PASIG	11.00	11.00	10.90	10.90	10.90	10.90	10.90	10.90	10.95	10.95	11.00	11.10	11.15	11.25	11.35	11.40	11.40	11.40	11.35	11.30	11.15	11.00		
	REMARKS	C/F																							
6	ESTERO	12.20	12.20	12.25	12.25	12.25	12.30	12.30	12.30	12.30	12.35	12.35	12.40	12.40	12.45	12.45	12.45	12.50	12.50	12.10	12.10	12.15	12.20		
	PASIG	11.00	11.00	11.00	10.90	10.90	10.90	10.90	10.90	10.90	10.90	11.00	11.05	11.10	11.20	11.25	11.30	11.30	11.35	11.35	11.40	11.40	11.30	11.15	
	REMARKS	C/F																							
7	ESTERO	12.20	12.20	12.20	12.20	12.25	12.25	12.25	12.25	12.30	12.30	12.30	12.30	12.30	12.30	12.30	12.35	12.35	12.35	12.40	12.40	12.45	12.50	12.50	
	PASIG	11.00	11.00	10.90	10.90	10.90	10.90	10.80	10.80	10.80	10.80	10.80	10.80	10.90	11.00	11.00	11.10	11.20	11.30	11.50	11.50	11.40	11.30		
	REMARKS	C/F																							
8	ESTERO	12.50	12.50	12.50	12.50	11.85	11.90	11.95	12.00	12.00	12.05	12.05	12.10	12.10	12.15	12.15	12.25	12.30	12.35	12.35	12.40	12.40	12.45	12.50	
	PASIG	11.10	11.00	11.00	10.90	10.90	10.80	10.80	10.80	10.80	10.85	10.90	10.95	11.00	11.00	11.10	11.20	11.30	11.40	11.50	11.50	11.55	11.60		
	REMARKS	C/F	C/F	C/F	C/F	O/F	C/F																		
9	ESTERO	12.50	12.50	12.50	12.50	12.50	12.55	12.55	12.55	12.55	12.55	12.55	12.55	12.45	12.45	12.45	12.45	12.50	12.50	12.50	11.80	11.80	11.85	11.90	11.90
	PASIG	11.40	11.20	11.00	10.90	10.80	10.80	10.80	10.80	10.80	10.80	10.80	10.80	10.85	10.85	10.85	10.90	10.95	11.00	11.10	11.25	11.40	11.50	11.60	
	REMARKS	C/F																							
10	ESTERO	11.85	11.85	11.85	11.85	11.90	11.90	11.95	12.00	12.10	12.15	12.20	12.20	12.25	12.25	12.30	12.35	11.95	11.95	12.00	12.00	12.05	12.10		
	PASIG	11.50	11.45	11.40	11.35	11.20	11.10	11.00	10.95	11.00	11.05	11.10	11.05	11.00	11.00	11.00	11.00	11.05	11.10	11.20	11.30	11.40	11.50		
	REMARKS	C/F																							

d. Equipment Management Division

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Deployment, repair and maintenance of flood control equipment		
Deployment of flood control equipment in various flood control operation sites	100% deployment of operational flood control equipment within 3 days from request	100% of operational flood control equipment were deployed within 3 days from request
Conduct of repairs of flood control equipment	100% of flood control equipment methodically repaired based on approved schedule including emergency repairs	100% or 216 units of flood control equipment were methodically repaired based on approved schedule including emergency repairs

II. SUPPORT ACTIVITIES

a. Effective Flood Control Operation System (EFCOS)

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Operational EFCOS facilities		
Operation of Rosario Weir Floodgates and Napindan Hydraulic Control Structure	100% operational of floodgates and hydraulic control structure based on defined rule curve	100% operational of floodgates and hydraulic control structure based on defined rule curve
Continuous monitoring of rainfall and water level during storm/ extreme rainfall events	100% or 24/7 monitoring of rainfall and water level during storm/ extreme rainfall events	100% or 24/7 monitoring of rainfall and water level during storm/ extreme rainfall events
Issuance of flood early warnings (FEWs) during storm/ extreme rainfall events	100% proper issuance of FEWs during storm/ extreme rainfall events	100% of FEWs were properly issued during storm/ extreme rainfall events

Sample of Accumulated Rainfall & Gates Operation Report

METROPOLITAN MANILA DEVELOPMENT AUTHORITY

FLOOD CONTROL AND SEWERAGE MANAGEMENT SYSTEM

EFFECTIVE FLOOD CONTROL OPERATION SYSTEM

WEEKLY SUMMARY OF DAILY ACCUMULATED RAINFALL AND GATE OPERATION

December 3 - 9, 2020

STATION NAME	Dec.3 Thu.	Dec.4 Fri.	Dec.5 Sat.	Dec.6 Sun.	Dec.7 Mon.	Dec.8 Tue.	Dec.9 Wed.	TOTAL R.F.(mm.)
UPSTREAM								
MT. CAMPANA	12	1	23	0	29	3	27	95
BOSO-BOSO	5	1	17	0	36	24	12	95
ARIES	2	1	10	0	21	9	12	55
MT. ORO	16	0	8	0	23	4	12	63
NANGKA	2	0	11	0	14	2	9	38
DOWNTSTREAM								
NAPINDAN	0	0	4	0	14	0	10	28
SCIENCE GARDEN	0	0	7	1	12	0	31	51

GATE OPERATION

GATE NUMBER	Dec.3 Thu.	Dec.4 Fri.	Dec.5 Sat.	Dec.6 Sun.	Dec.7 Mon.	Dec.8 Tue.	Dec.9 Wed.	REMARKS
GATE NO. 1	Open	All gates remain fully open as of May 15, 2020 @ 1850H.						
GATE NO. 2	Open							
GATE NO. 3	Open							
GATE NO. 4	Open							
GATE NO. 5	Open							
GATE NO. 6	Open							
GATE NO. 7	Open							
GATE NO. 8	Open							

Weather Disturbances: No weather disturbance observed during the above period.

b. Flood Control Information Center (FCIC)

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Flood information and dissemination		
Flood information and dissemination	100% of flood information were accurately reported, recorded and disseminated to MMDA Officials/ Heads, MMDRRMC members, stakeholders, emergency responders and the public during storm/ extreme rainfall events	100% of flood information were accurately reported, recorded and disseminated to MMDA Officials/ Heads, MMDRRMC members, stakeholders, emergency responders and the public during storm/ extreme rainfall events

SOLID WASTE MANAGEMENT OFFICE

The **SWMO** was created pursuant to the provisions of Republic Act No. 7924 which provides that the scope of MMDA services include solid waste disposal and management which involves formulation and implementation of policies, standards, programs and projects for proper sanitary waste disposal. It shall likewise include the establishment and operation of sanitary landfill and related facilities and the implementation of other alternative programs intended to reduce, reuse and recycle solid waste. The six (6) Divisions under SWMO and corresponding functions are as follows:

1. **Plans & Program Division** which conducts studies & researches on SWM, prepares project documents in establishing waste disposals & other SW facilities, represents SWMO in meetings/ workshops/ seminars, participates in Special Projects, Fora, capacity building activities as a resource person and reviews proposals on Waste to Energy.
2. **Project Monitoring & Assessment Division** which collects/ collates/ analyzes operational data and monitors/ evaluates the implementation of ongoing SWM projects.
3. **Site Operations & Management Division I, II, III & IV** which prepares reports & communications concerning the disposal unit, facilitates proper accreditation of collection vehicles, processes permit to dump and processes waste disposal operators' billing/ vouchers.

STRATEGIC PRIORITY:

1. MFO: Ensuring the Available Capacity of Current Landfill Space, SWMO achieved the following:

- As of January 1, 2021, the life span of the 3 disposal facilities (RPSLF, NVSLF, NSMSLF) is 14 years and 6 mos. As a result, the availability of landfill space for the next 10 years is ensured.

PAP	Target Output 2020	2020 Accomplishments
Ensuring availability of landfill space for the next 10 years	100% volume of waste disposed by MM LGUs accurately converted into equivalent life span of landfill space in terms of no. of years and months	100% or 12,034,318.38 cu. m. of volume of waste disposed by MM LGUs were accurately converted into equivalent life span of 14 years and 6 months availability of landfill space

2. MFO: Establishment of an Integrated SW Disposal Facility, SWMO accomplished the following:

MFO/ PAP	Target Output 2020	2020 Accomplishments
Identification and preliminary inspection of potential site of Sanitary Landfill <ul style="list-style-type: none"> • Preliminary evaluation and short listing of sites • Preliminary inspection 	<p>100% preliminary evaluation and short-listing of sites of all submitted proposals based on criteria set in NSWMC Resolution No. 64 Series of 2013 within 3 days from receipt</p> <p>100% of the evaluated/ short-listed proposals properly preliminary inspected as per agreed schedule upon coordination with concerned LGUs</p>	<p>100% or 4 submitted site proposals were properly evaluated and short-listed based on criteria set in NSWMC Resolution No. 64 Series of 2013 within 3 days from receipt</p> <p>100% or 3 evaluated/ short-listed proposals were properly preliminary inspected as per agreed schedule upon coordination with concerned LGUs</p>

Other Activities for identification and preliminary inspection of potential site:

- A follow-up letter re: MMDA request for Sanguniang Bayan and Barangay Resolutions endorsing the establishment of the ISWDF was sent to Mayor Barcelon of Nasugbu, Batangas.
- On February 27, 2020, land offer with an area of 1,600 has. located in Laur, Province of Nueva Ecija was received by MMDA-SWMO.
- On March 2, 2020, another 100 – has. land offer located in Bgy. Sta. Clara/ San Luis, Sto. Tomas, Batangas was received by MMDA-SWMO.
- Conducted preliminary evaluation and shortlisted the said sites/ land offers received based on criteria set in NSWMC Resolution No. 64 Series of 2013 as basis for site inspection.
- Waiting for the Sangguniang Kabataan and Barangay Resolutions from the Mayor of Nasugbu, Batangas that will endorse the establishments of sanitary landfill.
- Coordinated with the seller on August 20-21, 2020 for the schedule of inspection of offered site located in Sta. Clara/ San Luis, Sto. Tomas, Batangas.
- Conducted courtesy call with Vice Mayor of Sto. Tomas, Batangas and inspection of the proposed site on September 24, 2020.
- Sent a letter to DENR, MGB-Region 4A on October 16, 2020 requesting for assistance to conduct geological and geohazard assessment of the offered sites in Sto. Tomas and Nasugbu, Batangas.
- Attended meeting with DENR MGB-R4A re: preparation of engineering geohazard and geological assessment in the establishment of landfill on October 30, 2020.
- Sent a letter to LGU Mayors of Tuy and Rosario, Batangas re: conduct of courtesy call and inspection of the offered sites by SWMO personnel.
- SWMO personnel presented the project concept to Vice Mayor Jose Jecerrel Cerrado and to the Board Members of Tuy, Batangas on December 17, 2020 followed by a visit/ inspection of the sites.

No inspections were conducted on the 1st and 2nd quarters due to lockdown imposed by the government in response to the growing COVID-19 Pandemic

3. MFO: Safe Closure and Rehabilitation Plan (SCRP) of Carmona SLF, the office accomplished the following:

MFO/ PAP	Target Output 2020	2020 Accomplishments
Preparation of TOR for civil works (design and build, construction, supervision & monitoring and maintenance)	100% completion of TOR for civil works based on feasibility study within the year	100% of TOR for civil works was completed based on feasibility study

- Requested approval of a supplemental budget amounting to **Php296, 438,182.79** to the Department of Budget and Management (DBM) to cover the estimated cost of the civil works for implementation in CY 2020. The DBM, however, replied that MMDA should include the budget in its budget proposal for FY 2021 or the Authority may implement the civil works using its own internal funds in CY 2020.
- On feasibility study of Carmona SLF, final billing was paid to Woodfields Consultant, Inc.

4. MFO: Metro Manila Flood Control Project-Phase I, Component 2: Minimizing Solid Waste in Waterways funded by World Bank International Bank for Reconstruction and Development (IBRD) and Asian Infrastructure and Investment Bank (AIIB), the office has done the following activities:

4.A. Development of Metro Manila SWM Master Plan

MFO/ PAP	Target Output 2020	2020 Accomplishments
MFO: Development of Metro Manila SWM Master Plan		
Participation in the procurement of consulting services as end-user	100% preparation and submission of documents required by BAC properly provided as scheduled 100% participation in procurement activities as scheduled	100% development of criteria for evaluation were properly provided within the timeline prescribed by BAC for preparation and submission of documents 100% of procurement activities were participated as scheduled

4.B Participation in the procurement of consulting services as end-user

MFO/ PAP	Target Output 2020	2020 Accomplishments
MFO: Planning and Demonstration of Community-Based Initiatives in Priority Drainage Areas		
Participation in the procurement of consulting services as end-user	<p>100% preparation and submission of documents required by BAC properly provided as scheduled</p> <p>100% participation in procurement activities as scheduled</p>	<p>100% preparation and submission of documents required by BAC were properly provided as scheduled</p> <p>100% of procurement activities were participated as scheduled</p>

OTHER ACTIVITIES

- Conducted Technical Negotiations on February 4, 2020 and review of draft contract on May 2020.
- NTP was issued on November 26, 2020 and forwarded to Tractebel Inc. The latter received the NTP and immediately mobilized on December 11, 2020.
- A total of 86 attendances in all project-related meetings as scheduled. Most notable would be the 3-days Evaluation of Technical Proposals for Procurement of Consulting Services to Develop Community-Based SWM Programs, Mission Review, Pre-mission review last May 20, 2020 via Webex.

4.C. Evaluation of bid proposals in the procurement of consulting services accomplishment:

MFO/ PAP	Target Output 2020	2020 Accomplishments
MFO: Planning and Demonstration of Community-Based Initiatives in Priority Drainage Areas		
Evaluation of bid proposals in the procurement of consulting services	100% complete provision of technical assistance in the proper evaluation of bid proposals as scheduled	100% of technical proposals were completely provided in the proper evaluation of bid proposals as scheduled

OTHER ACTIVITY

- On February 18, 2020, received No Objection Letter from the World Bank on the Technical Evaluation.

4. D. Planning and Demonstration of Community-Based Initiatives in Priority Drainage Areas

MFO/ PAP	Target Output 2020	2020 Accomplishments
MFO: Planning and Demonstration of Community-Based Initiatives in Priority Drainage Areas		
Participation in the procurement of consulting services as end-user	<p>100% preparation and submission of documents required by BAC properly provided as scheduled</p> <p>100% participation in procurement activities as scheduled</p>	<p>100% preparation and submission of documents required by BAC were properly provided as scheduled</p> <p>100% of procurement activities were participated as scheduled</p>
Conduct of interim activities for community-based SWM system	<p>100% provision of 25 technical assistance in preparation of 5-year SWM Program properly provided in 25 pilot barangays as scheduled</p>	<p>100% provision of 26 technical assistance in preparation of 5-year SWM Program were properly provided in 26 pilot barangays as scheduled</p>
Distribution of IEC Materials	<p>25,500 of IEC materials properly distributed to target recipients on scheduled time</p>	<p>3,067 IEC materials were properly distributed to target recipients on scheduled time</p> <p>* Note: Distribution of IEC materials were limited/ cancelled due to ECQ/ MECQ/ Lockdowns of different Barangays in Metro Manila due to public health advisories</p>
Setting-up of community-based composting	<p>Set-up of 1 pilot Barangay community composting efficiently organized</p>	<p>100% or set-up of 1 pilot Barangay community composting were efficiently organized as scheduled</p>
Conduct/ attendance in meetings and trainings	<p>100% conduct/ attendance of face to face and/or virtual meetings and trainings based on schedule</p>	<p>100% or 66 face to face and/or virtual meetings and trainings were conducted/ attended as scheduled</p>



Update on the Status of 5 years Solid Waste Management Plan for Barangay 91
September 3, 2020



Joint IEC of DPS-Manila & MMDA-SWMO dated January 11, 2020 at Barangay 93
Covered Court
September 3, 2020



Composting Activities conducted by Pasay CENRO on September 24, 2020



IEC at Purok 7 estimated **900** household distributed of flyers, garbage bag and tarpaulin posted. Barangay Ibayo Tipas, Taguig City

OTHER ACTIVITIES

- 1) Participation in the procurement of consulting services as end-user
 - CBSWMS Y1 – Draft contract was reviewed on November 6, 2020
 - CBSWMS Y2 & 3 – On November 27, 2020, PR, TOR, ABC, Manpower and Scope of Works Bar Charts and Evaluation Form were submitted for procurement.
 - CBSWMS Y1 – Technical Negotiation with Woodfields Inc. was conducted in October 26, 2020 via Zoom.
 - CBSWMS Y1 – Technical, legal and financial negotiations meeting was held in November 9, 2020 as well as courtesy call to Asec. Almadin.
 - CBSWMS Y1 – On November 24, 2020, the No Objection Letter from World Bank was received for the Draft Negotiated Contract.
- 2) Evaluation of bid proposals in the procurement of consulting services
 - CBSWMS Y1 – Evaluation of Technical Proposal was conducted in March 2020. SWMO provided Technical Assistance to BAC TWG.
 - CBSWMS Y1 – On October 15, 2020, the No Objection Letter of World Bank for the Technical Evaluation was received
- 3) Conduct of interim activities for community-based SWM system
 - 9/9 Pilot Barangays already have their draft 5-year SWM Plan.
 - 7/9 5-year SWM Plans were already presented to the BSWMCs.
 - 3/9 5-year SWM Plans are subject for approval of the Barangay Council for implementation.
 - On September 2020, additional 17 barangays are being provided with technical assistance for the evaluation of SWM practices and drafting of their 5-year SWM Plans.
 - 10 meetings were conducted to introduce the project to the barangays.
- 4) Distribution of IEC Materials
 - Distributed IEC materials such as flyers, tumblers, drawstring bags to recipients.
- 5) Setting-up of community-based composting
 - Two (2) manual rotary tumblers were given to Barangay Bangkal, Makati City for pilot community composting.
 - One (1) training was conducted for residents with 19 street sweepers, 1 market leader, 1 Kagawad, 1 Barangay secretary and 1 Barangay Chairman participated.
 - 364.61 kgs. of biodegradable collected from 176 households yielding 26 kgs. of compost.

4.E. Operation of Mobile MRF

MFO/ PAP	Target Output 2020	2020 Accomplishments
Operation of Mobile MRF	100% preparation of operations manual properly done within the year.	100% of the operations manual was properly done within the year. <i>Mobile MRFs were used in relief and goods distribution during ECQ.</i>

OTHER ACTIVITIES

- 95% preparation of operations manual properly conducted
- 2/3 Admin Officers and 1/3 Drivers were hired or 50% of the target hiring of personnel were achieved.
- Mobile MRF is not yet operational because the same were used in the distribution of relief goods.
- For the conduct of 100% accurate reporting of SWM data, the same is not yet operational due to high community exposure and exchange of waste with possible risk of virus contraction. Safety protocols needs to be applied for the operation.

4.F. Attendance to project related meetings by Office of the Director

MFO/ PAP	Target Output 2020	2020 Accomplishments
Attendance to project related meetings by Office of the Director	100% attendance in all project related meetings as scheduled	100% or 149 project related meetings were attended as scheduled

4.G. Implementation of civil works of solid waste granulator and brick making facility

MFO/ PAP	Target Output 2020	2020 Accomplishments
Implementation of civil works of solid waste granulator and brick making facility	50% of civil works properly completed for the year	97% of the 50% of civil works were properly completed for the year.

OTHER ACTIVITY

- Contract was awarded to Steel Center on September 4, 2020.

4.H. Provision of SWM tools and supplies

MFO/ PAP	Target Output 2020	2020 Accomplishments
Provision of SWM tools and supplies	100% of available SWM tools and materials delivered and accepted to pilot areas	100% of available SWM tools and materials were delivered and accepted by Barangay Bangkal and PIO Del Pilar Makati City

LIST OF SWM Tools and Materials delivered and accepted

- Pushcart with stickers, Portable speakers and bell ring (**79 pcs.**),
- Tri-bike with rolling bin with 120L cap green and black (**91pcs.**),
- 7 cu. ft. Buggy (**32 pcs.**),
- Boat with paddle 160kg (**32 pcs.**),
- Rubber boots (**102 pcs. each**), ,
- Gloves, Raincoats (**106 pcs. each**), ,
- Shovel (**106 pcs. each**),
- rake (**105 pcs. each**),
- Dustpan (**120 pcs. each**),
- Broomstick (**180 pcs.**),
- Plastic bags with 10 rolls per pack (**111 pcs.**)
- Facemasks (**59 boxes**).



4.I. AVP Production

MFO/ PAP	Target Output 2020	2020 Accomplishments
AVP Production	Production of 3 AVP satisfactorily completed as scheduled	Production of 5 AVPs were satisfactorily completed

OTHER ACTIVITIES

- 5 AVPs delivered on November 18, 2020 by Adstrat and ready for release

CORE FUNCTIONS:

1. Solid Waste Disposal

A. MFO: Inspection and documentation of total volume of waste disposed at the SLFs

- The office has documented a total of 12,034,318.38 cu. m. total waste disposed by the MM LGUs for CY 2020.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Inspection and documentation of total volume of waste disposed at the SLFs	100% of total volume of waste disposed by the MM LGUs accurately documented daily	100% or a total of 12,034,318.38 cu. m. volume of waste disposed by the MM LGUs were accurately documented

B. MFO: Evaluation of the remaining capacities of MMDA-designated sanitary landfills

- The office has adequately prepared and submitted to AGMO **12** evaluation reports in the 1st and 2nd semesters.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Inspection and documentation of total volume of waste disposed at the SLFs	1 evaluation report adequately prepared and submitted to AGMO every 2nd week of the month	100% or a total of 12 evaluation reports were adequately prepared and submitted to AGMO every 2nd week of the month

C. MFO: Regular site inspection to monitor compliance with the environmental standards for the operation and maintenance of landfills pursuant to RA 9003

- The office has conducted a total of **88** monitoring inspections for CY 2020.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Regular site inspection to monitor compliance with the environmental standards for the operation and maintenance of landfills pursuant to RA 9003	100% environmental standards for SLFs fully monitored every month	100% or 88 monitoring inspections of environmental standards for SLFs were fully monitored every month

D. MFO: Submission of weekly monitoring reports on the regular maintenance activities at the SLFs

- The office has evaluated **159** weekly monitoring reports and prepared/ submitted 18 summary reports.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Submission of weekly monitoring reports on the regular maintenance activities at the SLFs	100% of monitoring reports accurately prepared and submitted weekly	100% or 159 monitoring reports were accurately prepared and submitted weekly

E. MFO: Preparation of vouchers/ claims for payment of the tipping fees

- The office has accurately prepared **68** vouchers/ **65** obligations.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Preparation of vouchers/ claims for payment of the tipping fees	100% vouchers accurately and completely prepared 30 mins. from receipt of complete requirements	100% or 68 vouchers/ 65 obligations were accurately and completely prepared 30 mins. from receipt of complete requirements

2. Accreditation of garbage collection trucks authorized by MM LGUs

A. MFO: Trucks inspected applying for accreditation

- The office has measured and inspected **1,157** trucks on schedule.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Inspection of garbage collection trucks	100% trucks endorsed properly inspected as scheduled	100% or 1,137 trucks endorsed were properly inspected as scheduled

B. MFO: Actual Trucks Accredited

- The office has approved accreditation of **104** trucks or 100% of their target.
- No inspections/ activities were conducted on the 1st and 2nd quarters due to lockdown imposed by the government in response to the growing COVID-19 Pandemic.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Accreditation of garbage collection trucks	100% trucks endorsed correctly accredited one week after inspection	100% or 1,060 trucks endorsed were correctly accredited one week after inspection



Truck Inspections prior to issuance of permit to dump



A view showing weighbridge station (2-units) at Rizal SLF

3. Conversion of garbage load measurement from volume (cu. m.) to weight (tons) Weigh scales were installed at Rizal Provincial SLF and Vitas Pier 18 Transfer Station.
 - Developed program/ system for the dry run held last January at Pier 18 Transfer Station.
 - Sent a letter to COA requesting for approval of the revised daily disposal record (DDR) form for the implementation of measurement by weight system at the MMDA disposal facilities.
 - 50% actual construction of weigh scale in San Mateo SLF.

4. Maintenance and Housekeeping of Closed Disposal Facilities owned by MMDA (Carmona and Boso Boso Properties)

A. MFO: Inspect Closed Disposal Facilities

- The office has conducted 52 proper inspections in CY 2020 or 100% of their target. No inspections were conducted on the 2nd quarter due to lockdown imposed by the government in response to the growing COVID-19 Pandemic.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Inspection of Closed Disposal Facilities	100% proper conduct of regular inspections of Closed Disposal Facilities twice a month.	100% or a total of 52 regular inspections of Closed Disposal Facilities were properly conducted twice a month.

Maintenance and housekeeping of Closed Disposal Facilities owned by MMDA



Site inspection in Carmona SLF

Site inspection in Boso Boso SLF

B. MFO: Prepare/ submit accomplishment reports regarding activities in Closed Disposal Facilities

- The office has completely prepared and submitted **69** weekly reports in CY 2020.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Preparation and submission of accomplishment reports	100% complete preparation and submission of weekly reports every Thursdays of the following week	144% or a total of 69 weekly reports were completely prepared and submitted every Thursdays of the following week

C. Actions taken on encroachment issues

- Carmona Property:
 - * Alternative Dispute Resolution (ADR) requested by the respondent conducted on 28 November 2019 resulted to the court ordering the respondent to submit again a legal proposal on the next hearing scheduled on 23 March 2020.
 - * ADR was rescheduled on July 20, 2020 due to COVID-19 pandemic and no new schedule of hearing according to LLAS.
- Boso-Boso Property:
 - * Draft of Recovery of Possession and Annulment of Title (Accion Reivindicatoria) is being prepared by LLAS.
 - * Recovery of Possession and Annulment of Title was not yet filed due to COVID-19 pandemic.
 - * As per Atty. Dumla, the case was not yet filed because the court is still closed due to the quarantine.
 - * Reported to Asec. Almadin in October that there is an on-going construction of concrete house inside the area wherein Mr. Malasarte is claiming
 - * On Dec. 2, 2020, security guards were deployed to Boso Boso landfill to prevent further encroachment
 - * Atty. Dumla is finalizing the documents needed for the filing of case against the encroacher.

5. IEC on SWM

A. MFO: Effective Information, Education and Communication (IEC) Campaign on RA 9003 in Metro Manila SWM

1) Seminars on SWM and RA 90003

- The office has conducted **54** face to face, **4** online and **204** Youtube viewers with a total of **262** seminars as scheduled. No IEC seminars were conducted on the 2nd quarter due to the cessation of activities in compliance to RA 11469 or Bayanihan Act protocol on mass gathering and social distancing during the COVID-19 pandemic.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Conduct of seminars on SWM and RA 90003	100% of seminars on SWM successfully conducted as scheduled	100% or 54 face to face and 4 online seminars on SWM successfully conducted as scheduled



Barangay San Pedro, Municipality of Pateros
October 26, 2020

Resource Speakers: Messrs. Melnes S. Garcia & Rodelio M. Culalic Jr.



Panghulo National High School,
Malabon City

February 7, 2020
Resource Speakers:
Mr. Arnold Fortu & Ms. Kate Ivy Guda



School Division Conference Room,
Pinagbuhatan, San Juan City
September 23 & 25, 2020
Resource Speakers: Messrs. Sammy B. Brown, Jr., Melnes S. Garcia & Jefferson S. Limjuco



Hulo Integrated School, Mandaluyong City
February 4, 2020
Resource Speakers: Messrs. Melnes S. Garcia & Rodelio M. Culalic Jr.

2) Design of module for online seminars

- The office has developed a level-based module from nursery to Grade VI students
- The office has conducted **4** online seminars and **204** viewers of SWM video published in Youtube.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Designing of module and conducting online seminars	<p>1 module design appropriately prepared in the 2nd semester of 2020</p> <p>100% of online seminars properly conducted upon request on the last quarter of 2020</p>	<p>100% or 1 module design was appropriately completed in the 2nd semester of 2020</p> <p>100% or 4 online seminars were properly conducted upon request on the last quarter of 2020</p>

3) Evaluation of effectivity of seminars

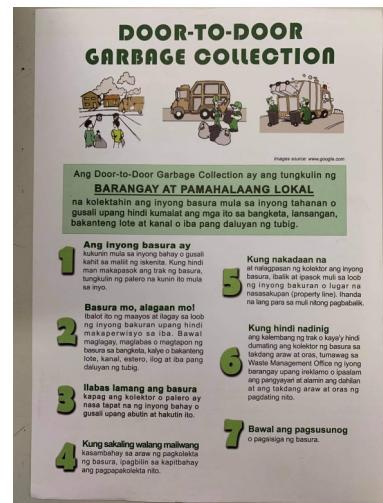
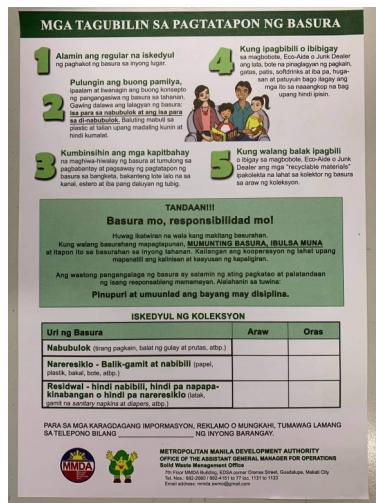
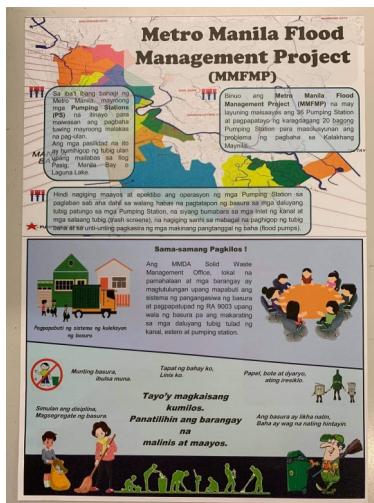
- The office has accordingly evaluated **2,716** trained participants/ clients. No IEC seminars were conducted on the 2nd quarter due to the cessation of activities in compliance to RA 11469 or Bayanihan Act protocol on mass gathering and social distancing during the COVID-19 pandemic.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Evaluation of the effectivity of conducted seminars	100% of trained participants/ clients evaluated accordingly after the seminar	100% of the 2,716 trained participants/ clients were evaluated accordingly after the seminar

4) Design of IEC materials

- The office has designed **7** IEC materials and proposed new designs of IEC materials for facemasks, faceshields, bags, etc.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Designing of IEC materials	100% of IEC materials appropriately designed, reviewed and approved as necessary	100% or 7 IEC materials were appropriately designed, reviewed and approved as necessary



5) Dissemination of IEC materials

- 1,000 IEC materials were disseminated proportionally during scheduled seminars.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Dissemination of IEC materials	100% of IEC materials proportionally disseminated during scheduled seminars	100% or 1,000 IEC materials were proportionally disseminated during scheduled seminars

6) Kiddie Environmental Summit and SWM Summit for Barangay Leaders

- No Kiddie Environmental Summit and SWM Summit for Barangay Leaders were conducted due to the cessation of activities in compliance to RA 11469 or Bayanihan Act protocol on mass gathering and social distancing during the Covid-19 pandemic. DepEd also issued a resolution in February 2020 suspending gatherings/ activities in schools.

6. Compliance with RA 9003, The Ecological SWM Act of 2000

A. MFO: Participation in the NSWMC meetings/ committees/ technical working groups

- The office has attended and participated in **10** meetings/ activities.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Participated in NSWMC meetings/ committees/ technical working groups	100% attendance/ participation to NSWMC meetings/ committees/ technical working groups as scheduled	100% or a total of 10 NSWMC meetings/ committees/ technical working groups were attended/ participated as scheduled <i>Activities were limited during ECQ.</i>

B. MFO: Facilitation of the reconstitution of the MM SWM Board and organization of the MM SWMB-TWG

- Activities were restricted due to the Covid-19 pandemic.

C. MFO: Organize the convening of MM SWM Board

- Activities were restricted due to the Covid-19 pandemic.

D. MFO: Conduct of consultative meeting of MM SWMB

- Activities were restricted due to the Covid-19 pandemic.

E. MFO: Coordination with LGUs to applicable provisions of RA 9003 (MRFs & MRS, Separate collection, Segregation at Source, etc.)

- **17** LGUs properly coordinated in CY 2020
- 4 consolidated reports prepared. (1 RA 9003 Compliance Report) in the 1st semester.
- Face to face coordination were made in the 1st quarter while on-line coordination on the 2nd quarter due to COVID-19 pandemic.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Coordinated with LGUs to applicable provisions of RA 9003 (MRFs & MRS, Separate collection, Segregation at Source, etc.)	100% of LGUs properly coordinated with regard to the applicable provisions of RA 9003 (MRFs & MRS, Separate collection, Segregation at Source, etc.) as per agreed schedule	100% or a total of 17 LGUs were properly coordinated with regard to the applicable provisions of RA 9003 (MRFs & MRS, Separate collection, Segregation at Source, etc.) as per agreed schedule. <i>Activities were limited during ECQ.</i>

F. MFO: Verify LGUs submitted reports in compliance with RA 9003 (MRFs/MRS, Separate Collection)

- 7 LGUs and 14 barangays properly verified in CY 2020

MFO/ PAP	Target Output 2020	2020 Accomplishments
Verified LGU compliance with RA 9003 regarding MRFs/MRS, Separate Collection	100% of LGUs with submitted reports in compliance with RA 9003 appropriately verified as per agreed schedule	100% or 7 LGUs and 14 barangays with submitted reports in compliance with RA 9003 were appropriately verified as per agreed schedule. <i>Activities were limited during ECQ.</i>

G. MFO: Ocular inspection of LGU SWM facilities (MRF, MRS, Junk Shops)

- Inspected 4 transfer stations in November and December
- The office has also created a database of LGU SWM facilities and revised their inspection forms.

MFO/ PAP	Target Output 2020	2020 Accomplishments
Conducted inspections to validate reported compliance	100% proper inspection of LGU SWM facilities to validate their compliance as per schedule	100% or 4 transfer stations were properly inspected to validate LGU compliance as per schedule. <i>Activities were limited during ECQ.</i>

H. MFO: Regular monitoring of related facilities (Pumping Stations & Transfer Stations)

- The office has done 23 monitoring activities Pumping Stations & Transfer Stations

MFO/ PAP	Target Output 2020	2020 Accomplishments
Monitored volume of wastes at Pumping Stations and transfer stations	100% of regular monitoring activities on volume of wastes at Pumping Stations and transfer stations properly undertaken as per agreed schedule	100% or a total of 23 regular monitoring activities on volume of wastes at Pumping Stations and transfer stations properly undertaken as per agreed schedule. <i>Activities were limited during ECQ.</i>

I. MFO: Monitoring of volume of waste collected at Pumping Stations and disposed in sanitary landfills in coordination with Flood Control & Sewerage Management Office

- The office has coordinated the collection and disposal of **5,600 cu. m.** of garbage piles.



Sta. Clara Pumping Station

MFO/ PAP	Target Output 2020	2020 Accomplishments
Monitored volume of waste collected at Pumping Stations and disposed in sanitary landfills in coordination with FCSMO	100% of reported piles of garbage during weekly monitoring of pumping stations properly coordinated for collection and disposal	100% or a total of 5,600 cu. m of reported piles of garbage during weekly monitoring of pumping stations were properly coordinated for collection and disposal. <i>Activities were limited during ECQ.</i>



Monitoring at Vitas Pumping Station

J. MFO: Conduct of on-site verification based reported data and activities undertaken at major pumping stations relative to waste collection and disposal

- The office has conducted **23** on-site verifications/ inspections at major pumping stations relative to waste collection and disposal. Activities were restricted during the implementation of ECQ due to pandemic.



MFO/ PAP	Target Output 2020	2020 Accomplishments
Conduct of on-site verification based reported data and activities undertaken at major pumping stations relative to waste collection and disposal	100% on-site verification/ inspection of reported data accurately conducted weekly	100% or 23 on-site verifications/ inspections of reported data were accurately conducted weekly. <i>Activities were limited during ECQ.</i>

SPECIAL ACTIVITIES OF SWMO INCLUDE:

- For SWMO's Site Identification for the SWM Children's Eco-Hub, the office has selected and endorsed 3 out of 6 proposed sites to USec. San Juan. The office also has an on-going development of the environmental and social management plan for Labasan Ecohub for CNC application.
- Updates on Labasan Warehouse:
 - TOR, POW and plans for the Design and Build was submitted to PMO for procurement last November 9, 2020.
 - Revised costing and additional design for a cistem tank for rainwater collection was completed on December 2, 2020.
 - Pre-bid conference was conducted on December 29, 2020.

3. Updates on the Audio-Visual (AVP) Truck:

- On-going procurement by BAC
- Awarded to E-Tickles on November 2020
- On-going development/ revision of truck layout
- Conducted inspection of sample AVP truck and meeting with supplier on December 11, 2020.
- (Preparation of procurement documents for the AVP-100%, Supervision of fabrication-100% and Operation of AVP Truck-0%)

4. Updates on Trash Traps:

- Three (3) site inspections conducted to identify sites for trash traps. Estero de Paco was preferred for the rehabilitation of the trash traps.
- Location maps of the proposed sites in Paco, Manila, San Juan and Quezon City were prepared and coordinated to concerned LGUs on December 9, 2020.

5. Updates on Project Documents:

- Project documents were prepared and submitted to World Bank
- Communications Plan – June 23, 2020
- Grievance Redress Mechanism – June 18, 2020
- Semi-Annual Progress Report – July 2020
- Result-Based Management Plan – November 2020
- Project documents submitted to PMO December 2020
- Annual Operations Plan
- Catch-up Plan
- Draft AWPB 2021

6. Provision of Additional Office Space:

- Conducted ocular inspection of possible office space at Jacinta Bldg., October 22, 2020
- Conducted ocular inspection of possible office space at Carson Bldg., November 9, 2020
- Conducted ocular inspection and meeting at Jacinta Bldg. on Dec. 11, 2020

OTHER ACTIVITIES OF SWMO FOR CY 2020 INCLUDE:

1. For SWMO's compliance to the Supreme Court Mandamus on the Clean-Up of Manila Bay, 4 Quarterly Reports were properly prepared and submitted which is 100% of their target of 1 report every quarter. For the Barangay Profiling and IEC Campaigns, cessation of activities was implemented in compliance to RA 11469 or Bayanihan Act protocol on mass gathering and social distancing during the COVID-19 pandemic.
2. Properly prepared and submitted on time 1 budget estimate & 12 Budget Programs for the budgetary requirements for SWMO Programs and Projects or 100% of their target.

3. **958** documents properly received/ encoded/ released on time.
4. **2** client feedback evaluations and analysis report on service provided by the office accurately prepared and submitted by end of the semester.
5. A total of **15** SWMO personnel satisfactorily underwent trainings as schedule as part of the office's enhancement of personnel performance and capability.
6. For the compliance monitoring of Administrative and ISO requirements, SWMO has done the following:
 - QMS documents were prepared and updated.
 - 2nd surveillance audit for recertification of MMDA's Quality Management System via zoom was held on Nov. 20, 2020.
 - MMDA Internal Auditor conducted audit in SWMO on Dec. 18, 2020.
7. For SWMO's participation in inter-agency meetings/ committees/ technical working groups, the office has attended and participated in various DILG-ECA, MBCRPP, MBCO and CLEAR meetings/ activities.
8. For the Exploration/ Evaluation of Appropriate Waste to Energy (WTE) Technology & other SWM Proposals for Metro Manila, the office accomplished the following:
 - **1** product presentation re: SWM Proposal attended as scheduled.
 - **2** SWM proposal received appropriately evaluated.
9. The office also properly inspected **609** drainages (manholes, catch basins, line canals), identified **25** water sampling stations and **10** water samples collected and immediately delivered to EMB-NCR Laboratory as part of their contribution for the Manila Bay Rehabilitation Project.

Manila Bay Rehabilitation Project Ocular Site Inspection and Identification of Water Sampling Station



V.V. Soliven Bldg., EDSA , San Juan City
November 27, 2020

Along Mabini St., Malate , Manila
February 26, 2020

HEALTH AND ENVIRONMENTAL PROTECTION OFFICE (HEPO)

The **HEPO** was created pursuant to the provisions of Republic Act No. 7924 which provides that the scope of MMDA services includes health and sanitation, urban protection and pollution control which include the formulation and implementation of policies, rules and regulations, standards, programs and projects for the promotion and safeguarding of the health and sanitation of the region and for the enhancement of ecological balance and the prevention, control and abatement of environmental pollution. The three (3) divisions and their functions are as follows:

1. **Plans and Programs Development and Monitoring Division (PPDMD)** which is responsible for the enforcement of 100% Smoke-Free Environment Policy in Metro Manila that performs its mandate on Health and Sanitation, Urban Protection and Pollution Control.
2. **Health & Sanitation Services Coordinating Assistance Division (HSSCAD)** which is responsible in designing a mechanism to supervise the full implementation of the MMDA Regulation No. 96-009 or the Anti-Littering Law. This is the law that rigorously prohibits littering/ dumping/ throwing of garbage, rubbish or any kind of waste in open or public places, and requiring all owners, lessees, occupants of residential, commercial establishments, whether private or public to clean and maintain the cleanliness of their frontage and immediate surroundings and providing penalties for violation thereof. This also contains systems and procedures of enforcement, payment of corresponding penalties and deputation and organization of Environmental Enforcers.
3. **Environmental Management Division (EMD)** wherein the *Metro Park way Clearing Group (MPCG)* is an interim organizational unit which is responsible in ensuring a continuous maintenance of a clean and healthy environment and development of and/ or improvement of a uniform and unique landscape that will further enhance the beauty of Metropolitan Manila. Also, the *Anti-Smoke Belching Unit (ASBU)* is under the supervision of EMD in which they are tasked to implement and enforce the Clean Air Act (RA 8749) thru roadside inspection and apprehension, improve the *"ambient air quality"* of Metro Manila thru the implementation of comprehensive Anti-Smoke Belching Program (Article 2, Section 5.d of RA 8749), pursue programs aimed at reducing air pollution and protecting the environment and instill public awareness thru information campaign in so far as clean air is concerned.

Health and Sanitation Services Coordinating Assistance Division (HSSCAD)

Enforcement of MMDA Regulation No. 96-009 or the Anti-Littering Law

For CY 2020, HASSCAD conducted Anti-Littering Law apprehensions in **1,739 areas**. Also, a total of **16,584** Anti-Littering Enforcement and GCQ violators were apprehended or warned. 2,123 of whom settled their administrative fines with a total revenue of **Php 1,064,000.00**. Also, **61** of these violators have rendered community service in place of their administrative fines. Likewise, a total of **7,462** daily issued EVR tickets were encoded in their database.



Environmental Enforcers

Likewise, **5,606** Summons/ Notices were sent to violators, **3,647** cases were filed/ subscribed to different MeTCs, **1,553** court hearings were attended by Environmental Enforcers at different MeTCs and filed 1,466 filed cases to the NBI for violations of Sec. 48 of RA 9003 (Anti-Littering Law) per LGU.

For HASSCAD's Information and Education Campaign on MMDA Regulation No. 96-009 or Anti-Littering Law, the division distributed a total of **84,216** "Bawal Magkalat" IEC flyers to public schools, public markets, barangays and other public places for CY 2020. Also, the office conducted 37 orientations in public high schools, with a total of 3,100 participants.

For HASSCAD's Metro Health and Sanitation Program, the division monitored and evaluated 2,784 environmental discrepancies.

Other HASSCAD support activities for CY 2020 include the Urban Pest Abatement Assistance Program, the Division has conducted a total of **36** misting operations in different locations to include MMDA Main Building, Annex Offices, Ferry Stations, Pumping Stations and Satellite Offices.

The table below shows the CY 2020 accomplishment of HSSCAD versus their target:

MFO / PAP	Target Output 2020	2020 Accomplishments
Enforcement of MMDA Regulation No. 96-009 or Anti-Littering Law <ul style="list-style-type: none"> • No. of Areas of Apprehension 	100% proper deployment of environmental enforcers to 1,056 areas of apprehension as per agreed schedule	100% of environmental enforcers were properly deployed to 1,739 areas of apprehension as per agreed schedule
Database Maintenance <ul style="list-style-type: none"> • No. of EVR Tickets Encoded 	100% of issued EVR tickets received accurately encoded daily	100% of 7,462 issued EVR tickets received were accurately encoded daily
Filing of cases at different MTCs <ul style="list-style-type: none"> • Cases filed/ subscribed to different MeTCs 	<p>10% of unsettled violations properly filed within 6 months after release of summons</p> <p>* Target outputs were lowered due to skeletal workforce and other unforeseen circumstances because of the declaration of Enhanced Community Quarantine (ECQ) and continued quarantine restrictions</p>	1,440 Anti-Littering violations were properly filed to different MTCs within 6 months after release of summons
Advocacy Campaign on Anti-Littering Law <ul style="list-style-type: none"> • Lecture/ Orientation Sessions Conducted 	<p>100% of scheduled lecture/ orientation sessions on Anti-Littering laws and regulation successfully conducted within 12 months</p> <p>100% of participants are satisfactorily informed on Anti-Littering campaign of MMDA</p>	<p>100% of 37 scheduled lecture/ orientation sessions on Anti-Littering laws and regulation were successfully conducted within 12 months</p> <p>100% of the 3,100 participants were satisfactorily informed on Anti-Littering campaign of MMDA</p>
Information & Education Campaign <ul style="list-style-type: none"> • IEC Materials Distributed 	100% IEC materials on Anti-Littering Law regularly distributed within 12 months	100% of 84,216 IEC materials on Anti-Littering Law were regularly distributed within 12 months
Monitoring of Environmental Discrepancies <ul style="list-style-type: none"> • Environmental Discrepancies Monitored/ Evaluated 	100% of monitoring and evaluation reports of Environmental Discrepancies accurately reported within 5 days from date of operation	100% of monitoring reports of 2,784 Environmental Discrepancies were accurately prepared and issued within 5 days from date of operation
Misting Operations Conducted	100% of misting operations with approved request done and delivered as per agreed schedule	100% of the 36 misting operations with approved requests were conducted and delivered as per agreed schedule

PLANS, PROGRAMS DEVELOPMENT AND MONITORING DIVISION

Enforcement of RA 9211 or the Tobacco Regulation Act/ No Smoking in Public Places

For the Access Restriction – Monitoring of school vicinities on sale of and display of tobacco products within 100 meters of school boundaries, the office monitored a total of **1,589** school vicinities, inspected **15,632** stores and disseminated **48,684** IEC materials.

For the Orientation on the Dangers of Smoking, the office has conducted **36** orientation sessions in 23 schools with a total of **3,339** individuals given orientation.

For the Smoking Advocacy Campaign/ Cessation Services for PUV Operators/ Drivers/ Staff, the division provided brief advice on smoking cessation to **4,869** drivers. Likewise, **4,870** stickers were posted on PUVs and PUJs.

For the monitoring of environmental discrepancies in major thoroughfares in Metro Manila, the division monitored a total of **856** areas.

For the implementation of MMDA MC No. 6 s. 2018, 100% Smoke-Free Workplace Policy”, the division conducted **79** monitoring rounds.

Note: Decrease in accomplishment is due to the declaration of Enhanced Community Quarantine (ECQ) and Anti-Smoking Apprehensions were suspended since August 6, 2015 up to present due to the Court of Appeals Ruling.



Access Restriction
 San Juan City, January 23, 2020



Orientation on Dangers of Tobacco in Schools
 Pateros National High School, February 24, 2020



Advocacy campaign on Smoke-free Policies in Public Terminals
 Mandaluyong City June 5, 2020



Implementation of MC NO. 6 s.2018 or MMDA as a 100% Smoke-free Workplace
 MMDA Main Building October 6, 2020

MFO / PAP	Target Output 2020	2020 Accomplishments
IEC on Smoke Free Environmental Policy in Public High Schools <ul style="list-style-type: none"> Conduct of orientation/ lecture 	100% of participants satisfactorily informed of Anti-Smoking Campaign of MMDA	100% of the 3,339 participants were satisfactorily informed of Anti-Smoking Campaign of MMDA. No face-to-face classes since the declaration of community quarantine due to pandemic
Access Restriction to Minors <ul style="list-style-type: none"> Inspection of Stores within 100 meters perimeter from school on sale and display of tobacco products Preparation and submission of monitoring reports	100% of schools/ areas of youth monitored on sale/ display of tobacco products properly monitored and inspected per week 70% of monthly access restriction reports accurately prepared & submitted to the Office of the Director every 14 th of the month and subsequently submitted to MM Mayors of LGUs * Target outputs were lowered due to skeletal workforce and other unforeseen circumstances because of the declaration of Enhanced Community Quarantine (ECQ) and continued quarantine restrictions	100% of 15,632 stores within 100 meters perimeter from school/ areas of youth on sale/ display of tobacco products properly monitored and inspected per week 10,942 monitoring reports were accurately prepared & submitted to the Office of the Director every 14 th of the month and subsequently submitted to MM Mayors of LGUs
Advocacy Campaign on Anti-Smoking Policy of MMDA <ul style="list-style-type: none"> Dissemination of IEC Materials 	100% of IEC materials properly and regularly disseminated to target recipients for 12 months	100% of 48,684 IEC materials were properly and regularly disseminated to target recipients for 12 months
Identification of environmental discrepancies <ul style="list-style-type: none"> Monitoring of field activities 	100% of monitoring reports accurately prepared and issued within 5 days from date of operation	100% of the 856 monitoring reports were accurately prepared and issued within 5 days from date of operation
Implementation of MMDA MC No. 6 s. 2018, 100% Smoke-Free Workplace Policy", <ul style="list-style-type: none"> Monitoring of MMDA premises relative to smoke-free workplace 	100% or 60 times of thorough monitoring rounds of MMDA premises within 12 months	85% or 51 times of thorough monitoring rounds of MMDA premises were conducted within 12 months. <i>Decrease in accomplishment is due to the declaration of Enhanced Community Quarantine (ECQ)</i>

ANTI-SMOKEBELCHING UNIT

In line with the provision of RA 8749 or the Clean Air Act, the unit was established to implement and enforce the Clean Air Act thru roadside inspection and apprehension, improve the “*ambient air quality*” of Metro Manila thru the implementation of comprehensive Anti-Smoke Belching Program (Article 2, Section 5.d of RA 8749), pursue programs aimed at reducing air pollution and protecting the environment and instill public awareness thru information campaign in so far as clean air is concerned.

The Unit, which is deputized by the Land Transportation Office (LTO), undertook roadside inspection and enforcement of motor vehicle emission standards or Anti-Smoke Belching Operations along major thoroughfares in Metro Manila, SWIPT and BMDS Terminal for CY 2020. This resulted in the 100% apprehension/ issuance of citation tickets to **1,447** erring smoke-belching vehicles and subsequently confiscated their licenses. Also, Temporary Operators Permit (TOP) were transmitted to LTO within 24 hours.

Free Smoke Emission Tests for Public Utility Buses (PUBs) at the SWIPT and BMDS Terminals, Tow Trucks and MMDA vehicles were also conducted with a total of **1,971** tests done.

ASBU personnel were also assigned to monitor social distancing and wearing of face masks of passengers on board P2P buses plying Macapagal Blvd., Roxas Blvd.-Baclaran and along EDSA-Oliveros areas in lieu of roadside apprehensions during the declaration of Enhanced Community Quarantine (ECQ).



MFO / PAP	Target Output 2020	2020 Accomplishments
Roadside inspection and apprehension of Public Utility Vehicles (PUVs) <ul style="list-style-type: none"> Inspection of suspected smoke belching vehicles Apprehension of suspected smoke belching vehicles 	<p>100% of suspected smoke belching PUVs accurately tested within 10 minutes and drivers are immediately informed of their emission test results.</p> <p>100% of erring PUV drivers properly issued citation tickets 5 minutes after release of test results</p>	<p>100% of the 1,447 suspected smoke belching vehicles were accurately tested within 10 minutes and drivers were immediately informed of their emission test results.</p> <p>100% of the 768 citation tickets were properly issued to erring PUV drivers 5 minutes after release of test results</p>
Conduct of Free Emission Tests for PUBs at BMDS and Tow Trucks applying for accreditation <ul style="list-style-type: none"> Free inspection of PUBs and Tow Trucks for accreditation 	<p>100% of suspected smoke belching PUBs and Tow Trucks for accreditation accurately tested within 10 minutes and drivers are immediately informed of their emission test results.</p>	<p>100% of the 1,971 suspected smoke belching vehicles PUBs and Tow Trucks for accreditation were accurately tested within 10 minutes and drivers were immediately informed of their emission test results</p>

Note: Roadside apprehension and free emission tests were suspended for the duration of the Enhanced Community Quarantine (ECQ).

STREET DWELLERS CARE UNIT

A regular activity of MSSO is the Street Dwellers Care Program in which the office conducts rescue operations of street dwellers/ nomads in various locations in Metro Manila and are turned-over to Jose Fabella Center (JFC), LGUs or other DSWD facilities. In 2020, the Unit has conducted **1,119** rescue operations of street dwellers along major roads and thoroughfares which resulted in the rescue of **12,556** street dwellers. Three (3) of them were returned to his/ her respective LGU, one (1) turned-over to National Center for Mental Health (NCMH) and one (1) endorsed to DSWD NCR/ CIU. Also, 121 Joint Inter-Agency Rescue Operations was also participated by the office in cooperation with DSWD, PNP, LGUs and other agencies . This also resulted to the rescue of **2,420** mendicants, nomads, psychotic and other street dwellers along major roads and thoroughfares and endorsed to proper institutions.



QUIRINO

OSMEÑA HIWAY

EDSA GUADALUPE

MFO / PAP	Target Output 2020	2020 Accomplishments
Rescue of Street Dwellers in MM <ul style="list-style-type: none"> Conduct of daily rescue of Street Dwellers along EDSA, Roxas Blvd. and other major thoroughfares 	100% of rescue operations properly implemented per deployment plan from January to December	100% or 1,119 rescue operations were properly implemented per deployment plan from January to December which resulted to the rescue of 12,556 street dwellers
Joint Inter-Agency Reach Out Operations for the rescue of Street Dwellers <ul style="list-style-type: none"> Conduct of Joint Inter-Agency Reach Out Operations with DSWD, PNP, LGUs and other agencies 	100% of approved requests for Joint Inter-Agency Reach Out Operations assisted and properly conducted on scheduled time	100% of the 121 approved requests for Joint Inter-Agency Reach Out Operations were properly assisted and conducted on scheduled time which resulted to the rescue of 2,420 street dwellers

Note: Decrease in accomplishment is due to the declaration of Enhanced Community Quarantine (ECQ).

The office also performed home conduction of **7** rescued street dwellers wherein they were transported back to their respective places of origin. Likewise, the office assisted in ten (10) coastal clean-up along Manila Bay and Baseco Beach.

METRO PARKWAY CLEARING GROUP

I. ROAD NETWORKS MAINTENANCE SERVICES

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Maintenance of Road Networks		
<ul style="list-style-type: none"> Includes Street Sweeping, Flushing of Street Furnitures, Clean-up and Mopping of Garbage 	<p>100% of Cleaning, Flushing and Cleanup along 7 major thoroughfares, investors corridor and circumferential roads properly accomplished as per prescribed guidelines based on the approved schedule</p>	<p>100% of sidewalk, center island gutter, and street furnitures along 7 major thoroughfares, investors route and circumferential road were properly cleaned, flushed and cleaned-up as per approved schedule</p>



A. STREET SWEEPING

A regular activity of MPCG is to clean & maintain Metro Manila streets, sidewalks, center islands, footbridges, flyovers and so on by deploying mechanical sweepers, tools, Metro Aides, Laborers and Oyster sweepers.

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Clean & Maintain Metro Manila streets, sidewalks, center islands, footbridges, flyovers, etc.		
Volume of garbage/ sand collected	100% cleaning/ clearing of garbage/ trash/ sand along the major thoroughfares of Metro Manila properly conducted on a daily basis	100% or 25,025.41 cu. m. of garbage/ trash/ sand were properly cleaned, cleared and collected
Length of roads/ areas cleaned	100% of roads/ areas properly cleaned on a daily basis	100% or 307,590.98 kms. of roads/ areas were cleaned

B. HAULING ACTIVITIES

Dispatched personnel, tools and hauling equipment to supply or pull-out various materials to be used, replaced or disposed in the daily operation of the Hauling Group.

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Supply/ pull-out of various materials to be used, replaced or disposed		
Sand/ garbage/ debris/ dry leaves	100% of sand/ garbage/ debris/ dry leaves properly hauled as need arises	100% or 9,992.19 cu. m. of sand/ garbage/ debris/ dry leaves were properly hauled
Garden soil	100% of garden soil properly hauled as need arises	100% or 885.20 cu. m. of garden soil were properly hauled
Ornamental plants/ eco pots	100% of ornamental plants/ eco pots properly hauled as need arises	100% or 230,014 pcs. of ornamental plants/ eco pots were properly hauled
Refilling of sand/ water in plastic barrier	100% of sand and water for refilling of plastic barriers properly hauled as need arises	100% of sand and water for refilling of 88 plastic barriers were properly hauled
Concrete plant box	100% of concrete plant boxes properly hauled as need arises	100% or 1,127 pcs. of concrete plant boxes were properly hauled
Concrete/ plastic barriers alignment/ installation	100% of concrete/ plastic barriers properly hauled for alignment or installation as need arises	100% or 65,824 pcs. of concrete/ plastic barriers were properly hauled for alignment or installation
Plastic plant box (vertical)	100% of plastic plant boxes for vertical gardens properly hauled as need arises	100% or 8,948 pcs. plastic plant boxes for vertical gardens were properly hauled
Portalets	100% of portalets properly hauled as need arises	100% or 119 pcs. of portalets were properly hauled
See thru fences/ steel railings	100% of see thru fences/ steel railings properly hauled as need arises	100% or 2,686.24 sq. m. of see thru fences/ steel railings were properly hauled
Gravel/ filling materials	100% of gravel/ filling materials properly hauled as need arises	100% or 736.99 cu. m. of gravel/ filling materials were properly hauled



Hauling of Gravel/ filling materials



Hauling of Garbage



Hauling of Sand

C. FLUSHING, WASHING AND CLEANING

Cleaning and maintenance of concrete road structures, fixed/ movable lavatories as well as street furnitures & fixtures.

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Clean and maintain concrete road structures, fixed/ movable lavatories and street furnitures & fixtures		
Maintenance of urinals	100% of urinals properly and regularly flushed, washed and cleaned as per schedule or as need arises	100% or 897 urinals were properly and regularly flushed, washed and cleaned
Cleaning of portalets	100% of portalets properly and regularly flushed, washed and cleaned as per agreed schedule or as need arises	100% or 130 portalets were properly and regularly flushed, washed and cleaned
Footbridges	100% of footbridges properly and regularly flushed, washed and cleaned as per agreed schedule or as need arises	100% or 112 footbridges were properly and regularly flushed, washed and cleaned
Plastic/ concrete barrier cleaned	100% of plastic/ concrete barriers properly and regularly flushed, washed and cleaned as per agreed schedule or as need arises	100% or 31,520 plastic/ concrete barriers were properly and regularly flushed, washed and cleaned



Cleaning of portalets



Flushing of Footbridge



Cleaning of Plastic Barrier

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Clean and maintain concrete road structures, fixed/ movable lavatories and street furnitures & fixtures		
Sidewalks/ concrete gutters	100% of sidewalks/ concrete gutter portions properly flushed, washed and cleaned as required by special requests	100% or 885 sq. m. of sidewalk/ concrete gutter portions were properly flushed, washed and cleaned by special request
Tunnel tiles	100% of tunnel tiles properly and regularly flushed, washed and cleaned as per agreed schedule or as need arises	100% or 83,716.55 sq. m. of tunnel tiles were properly and regularly flushed, washed and cleaned as per agreed schedule or as need arises
See thru fences/ railings/ waiting sheds/ signages	100% various of see thru fences/ railings/ waiting sheds/ signages properly and regularly flushed, washed and cleaned as per agreed schedule or as need arises	100% or a total of 18,033.31 sq. m. area of see thru fences/ railings/ waiting sheds/ signages were properly and regularly flushed, washed and cleaned



Flushing of Sidewalks/ concrete gutters



Flushing of Tunnel Tiles



Flushing of See Thru Fence

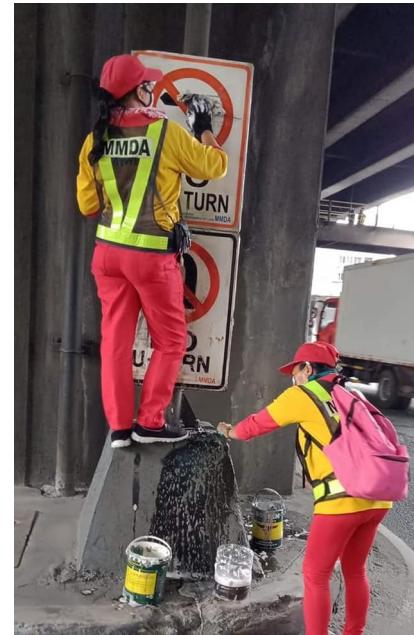
MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Clean and maintain concrete road structures, fixed/ movable lavatories and street furnitures & fixtures		
Plant boxes (movable/ fixed)	100% of plant boxes properly flushed, washed and cleaned as per agreed schedule or as need arises	100% or 2,162 plant boxes were properly flushed, washed and cleaned
MRT posts/ loading bays/ urinating areas	100% of various MRT posts/ loading bays/ urinating areas were properly and regularly flushed, washed and cleaned	100% or a total 48,895.99 sq. m. area of various MRT posts/ loading bays/ urinating areas were properly flushed, washed and cleaned
Comfort rooms/ other street furnitures and fixtures	100% of various comfort rooms and other street furnitures & fixtures properly flushed, washed and cleaned as per agreed schedule or as need arises	100% or a total of 7,326.96 sq. m. area of various comfort rooms and other street furnitures & fixtures were properly flushed, washed and cleaned



Washing of Plant boxes



Washing of MRT Post



Cleaning of Signages

D. CLEAN-UP DRIVE / OPERATION

Metro Aides, Laborers & OYSTERs are deployed by the MPCG to clean, collect and dispose garbage accumulated on different activities/ occasions/ events.

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Clean, collect and dispose garbage at clean-up drive/ operations		
Clean-up Operation (Manila Bay, Baseco, UPPCHEA, Others)	100% of garbage in clean-up operation areas properly cleaned and collected/ disposed based on approved schedule	100% or 3,385.8 cu. m. of garbage in clean-up operation areas were properly cleaned and collected/ disposed
No. of Special Operations Assisted	100% of special operation activities adequately assisted as per agreed schedule	100% or 492 adequate special operation activities were conducted
Declogging of sewer and inlets	100% of sewer and inlets properly declogged in clean-up drive operations as per agreed schedule	100% or 162.46 cu. m. of sewer and inlets were properly declogged in clean-up drive operations



Baseco Clean up Operation



Manila Bay Clean up Operation

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Remove/ dismantle illegal vendors/ structures in MM		
Removed illegal stalls/ structures	100% of augmentation/ assistance to SCOG properly conducted to lawfully remove illegal stalls/ structures as per agreed schedule or as need arises	100% of augmentation/ assistance to SCOG properly conducted which resulted in the lawful removal of 405 illegal stalls/ structures
Removed illegal vendors	100% of augmentation/ assistance to SCOG properly conducted to lawfully remove illegal vendors as per agreed schedule or as need arises	100% of augmentation/ assistance to SCOG properly conducted which resulted in the lawful removal of 2,100 illegal vendors
Volume of confiscated items/ garbage	100% of garbage and items from illegal vendors appropriately confiscated and collected as per agreed schedule or as need arises	100% or 1,039.20 cu. m. of garbage and items from illegal vendors were appropriately confiscated and collected as per agreed schedule or as need arises

II. GREENING AND LANDSCAPING PROGRAMS

Planting, propagating, landscaping and maintenance of plants & trees, gardens and landscapes in various places of Metro Manila.

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Greening and landscaping for beautification of MM		
Planting, Propagation, Harvesting and Replacement of Dead Plants in different Locations in MM including Vertical Gardens	100% of greening programs such as planting, marcotting, harvesting, propagation, and replacement of dead plants at center islands and vertical garden at Shaw Boulevard, Santolan, Ayala, and Cubao were implemented and maintained daily as per prescribed guidelines	100% of plants were properly planted, propagated, harvested, replaced and maintained in different locations in MM including vertical gardens daily and in accordance with the prescribed guidelines
Includes Trimming, Grass Cutting, Uprooting of Grass, Cultivation of Soil, Levelling and Application of Fertilizers	100% of landscaped areas and nurseries along EDSA center island, Marikina, Ortigas, Santolan, Balintawak and Taguig, were suitably kept green and maintained daily	100% of landscape and vertical gardens at Shaw Boulevard, Santolan, Ayala, and Cubao nurseries were properly maintained, trimmed, pruned, grass cut, uprooted, leveled, application of fertilizer, and cultivated daily
Replacement of plant pots at vertical garden and Meralco post	100% of plant pots properly replaced as per agreed schedule or as need arises	100% or 23,199 pcs. of plant pots were properly replaced as per agreed schedule or as need arises
Cultivation of plants, trimming, uprooting, grass cutting & leveling of soil	100% of plants properly cultivated; grass trimmed and uprooted; soil leveled as per agreed schedule or as need arises	100% or 821,873.78 sq. m. of plants were properly cultivated; grass trimmed and uprooted; soil leveled
Trimming, pruning, cutting and ball out of trees & plants including trimming of trees at LGU, NGA & NGO	100% of trees properly trimmed, pruned, cut, and balled out as per agreed schedule or as need arises	100% or 10,809 pcs. of trees were properly trimmed, pruned, cut, and balled out



Baseco Tree Planting Activity



Trimming of Trees

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Greening and landscaping for beautification of MM		
Application of fertilizer	100% of areas needing fertilizer were appropriately applied the same as per agreed schedule or as need arises	100% or a total of 2,900.50 sq. m. of area were appropriately applied with fertilizer
Fixing of trees at plant box/ bagging of soil	100% of plant boxes properly fixed and soil properly bagged as per agreed schedule or as need arises	100% or 355 pcs. of plant boxes were properly fixed and soil properly bagged
Digging of holes for tree planting ops	100% of holes properly digged for tree planting ops as per agreed schedule or as need arises	100% or 3,619 holes were properly digged for tree planting ops
Planting, propagation and marcotting of trees & ornamental plants, including replacement of plants at vertical garden	100% of trees and ornamental plants properly propagated and marcotted as per agreed schedule or as need arises	100% or 1,027,810 pcs. of trees and ornamental plants were properly propagated and marcotted



Planting of Ornamental Plants



Grass Cutting



III. CONSTRUCTION, REPAIR & MAINTENANCE SERVICES

Also undertaken by MPCG are various construction works which includes repairs, fabrication, painting/ repainting, installation, bundling of wires, etc. of different street furnitures & fixtures and miscellaneous items

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Concreting/ masonry, painting/ repainting, fabrication, repair and installation of various street furnitures, fixtures and equipment		
Concreting and masonry works	100% of various concreting and masonry works properly done as per agreed schedule or as need arises	100% or a total of 7,197.58 sq. m. area of various concreting and masonry works were properly done
Bundling of wires	100% of wires properly bundled as per agreed schedule or as need arises	100% or 100 m. of wires were properly bundled as per agreed schedule or as need arises
Repair/ fabrication/ installation of miscellaneous items	100% of miscellaneous items appropriately repaired/ fabricated/ installed as per agreed schedule or as need arises	100% of miscellaneous items were appropriately repaired/ fabricated/ installed as per agreed schedule or as need arises
Painting Works	100% of painting works properly done as per agreed schedule or as need arises	100% or a total of 29,254.93 sq. m. of painting works were properly done
Removal of illegal tarpaulin/ posters	100% of illegal tarpaulins/ posters appropriately removed as per agreed schedule or as need arises	100% or a total of 25,034.45 sq. m. of illegal tarpaulins/ posters were appropriately removed
Removal of debris, plant boxes, bricks flooring, perimeter fence, drums, others	100% of debris, plant boxes, bricks flooring, perimeter fence, drums, etc. properly removed as per agreed schedule or as need arises	100% or a total of 20,737.11 sq. m. of plant boxes, bricks, flooring, perimeter fences, drums, debris, etc. were properly removed

IV. OTHER/ SPECIAL ACTIVITIES



A. Shuttle services/ transportation assistance:

Facilitates scheduled trips for inbound and outbound MMDA personnel/ group as well as provided equipment for disaster-related transportation services.

MFO / PAP	Target Output 2020	2020 Accomplishments
MFO: Provide Shuttle/ transportation service		
Shuttle bus for MMDA employees	100% of MMDA employees availing shuttle services adequately serviced per schedule or as need arises	100% or 5,996 MMDA employees availing shuttle services were adequately serviced
Request for transportation other than shuttle	100% of persons with requests for transportation adequately provided transportation as per request	100% or 2,373 persons with requests for transportation were adequately provided transportation
Libreng Sakay (P2P buses, Kalayaan Ride)	100% of Libreng Sakay passengers adequately serviced as need arises	100% or 399,363 Libreng Sakay passengers were adequately serviced
Relocation of Informal Settlers	100% of families of informal settlers relocated as per schedule/ request or as need arises	100% or 266 families of informal settlers were relocated
Repair & Maintenance of Equipment	100% of equipment properly repaired and maintained as per agreed schedule or as need arises	100% or 314 units of equipment were properly repaired and maintained
Repair & Maintenance of Equipment	100% of equipment properly repaired and appropriately maintained as per agreed schedule or as need arises	100% or 314 units of equipment were properly repaired and appropriately attained

B. Special Operations:

The MPCG also assisted in Disaster Resilience Activities and provided assistance to fulfill various requested services from Government Agencies, LGUs, NGOs, NGAs, Covid-19 Response etc.

SIDEWALK CLEARING OPERATIONS GROUP

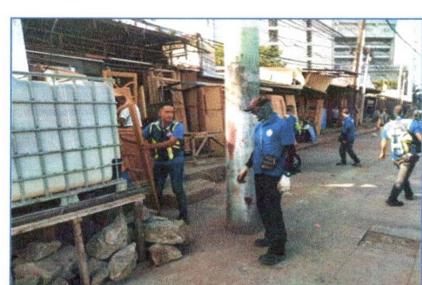
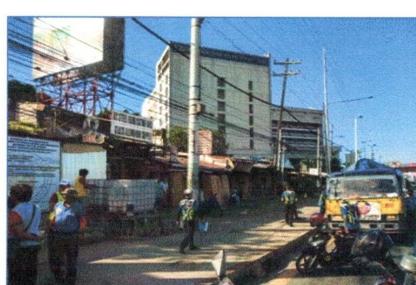
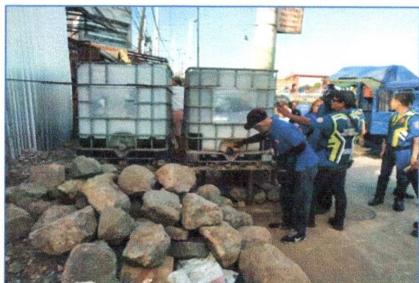
The flagship program of SCOG prioritizes metro-wide clearing & removal activities in order to establish a safe and convenient traffic for both pedestrians & motorists. SCOG eliminates illegal vendors selling goods in undesignated vending zones and remove informal settlers & street dwellers to prevent them from obstructing the alleys, sidewalks, footbridges, communities, public markets and other public places in Metropolitan Manila. Meanwhile, in an effort to solve the problems in restoring Road's Right of Way, clearing & removal operations of SCOG have been a routine to control the alarming increase in the number of informal workers and their paraphernalia occupying undesignated vending zones in the metropolis.

The report of the clearing operations on illegal vendors, illegal obstructions, and informal settlers for CY 2020 is shown below:

Programs / Activities/ Projects	Target Output 2020	2020 Accomplishments
Sidewalk Clearing <ul style="list-style-type: none"> • Illegal Vendors • Illegal Obstructions/ structures • Informal Settlers 	<p>100% of illegal vendors located in identified areas in Metro Manila properly cleared based on request of concerned LGUs, persons/ offices and fixed posting of personnel</p> <p>100% of illegal obstruction/ structures in identified places in Metro Manila properly removed based on request of concerned LGUs, persons/ offices and fixed posting of personnel</p> <p>100% of informal settlers in identified areas in Metro Manila properly cleared based on request of concerned LGUs, persons/ offices and fixed posting of personnel</p>	<p>100% or 6,199 illegal vendors in Metro Manila were properly cleared based on request of concerned LGUs, persons/ offices and fixed posting of personnel</p> <p>100% or 1,501 illegal obstructions/structures in Metro Manila were properly removed based on request of concerned LGUs, persons/ offices and fixed posting of personnel</p> <p>100% or 659 informal settlers in Metro Manila were properly cleared based on request of concerned LGUs, persons/ offices and fixed posting of personnel</p>

And, as per request of LGUs/agencies, concerned citizens, the SCOG has also accomplished a total of **55 Special Projects/Intervening Activities**, including other activities usually held during special occasions and holidays.

REMOVAL OF SIDEWALK OBSTRUCTION/ STRUCTURES



METROPOLITAN PUBLIC SAFETY OFFICE

PUBLIC SAFETY DIVISION

Included in the mandate of the Public Safety Division (PSD) is the formulation of programs, policies and procedures to achieve public safety, especially disaster preparedness, conduct of rescue operations during times of calamities and disasters such as: conflagrations, earthquakes, floods and tidal waves, and coordination and mobilization of resources and the implementation of contingency plans for rehabilitation and relief operations in coordination with national agencies concerned.

For the Community Hazards Information and Disaster Education Program, the Division has conducted trainings/ orientations for the following courses on disaster risk reduction and management for CY 2020:

Trainings/ Orientations Conducted	Target Output 2020	2020 Accomplishments
Disaster Preparedness Orientation Course (DPOC)		10 trainings/ seminars conducted
Basic Emergency Responder's Course (BERC)		11 trainings/ seminars conducted
Earthquake and Landslide Search and Rescue Orientation Course (ELSAROC)		7 trainings/ seminars conducted
Basic High Angle Rescue Techniques (BHART)		1 training/ seminar conducted
Crash Vehicle Extrication Training (CVET)		1 training/ seminar conducted
Basic Underwater Search, Rescue & Recovery Operation Course (BUSRROC)		1 training/ seminar conducted
TOTAL	100% of scheduled CBDRRM trainings/ lecture/ orientation sessions successfully conducted within 12 months	100% of 31 scheduled CBDRRM trainings/ seminars/ lecture/ orientation sessions were successfully conducted within 12 months



Disaster Preparedness Orientation Course (DPOC)
IMMACULATE HEART OF MARY COLLEGE



Earthquake Landslide Search and Rescue Orientation Course (ELSAROC)
SUPREME COURT



Basic High Angle Rescue Techniques
METRO PASIG



Basic Emergency Response Course (BERC)
UP DILIMAN ROTC

Target output for CY 2020 is to aggregate conduct 100 trainings of different courses on Disaster Risk Reduction and Management, the division has accomplished 31% of the target output. Decrease in accomplishment is due to the suspension of holding of trainings/seminars because of the implementation of ECQ and GCQ.

For CY 2020, Public Safety Division has maintained and inventoried a total of seven (7) Disaster Response Equipment Field Storage (DREFSUs) stationed in different strategic areas and 4 quadrants in Metro Manila for preparedness in times of disaster. The office was also able to maintain deployment and mobility of a 24/7 standby Rescue Team for rescue operations and paramedic teams to respond to vehicular accidents and other emergencies in which they have responded to **37** emergency assistance requests and **59** trauma/ medical patients due to vehicular accidents and other emergencies. PSD likewise maintained/ deployed/ mobilized a 24/7 Logistics Team at the MMDA Rescue Equipment Warehouse in Napindan.

Programs / Activities/ Projects	Target Output 2020	2020 Accomplishments
Disaster Response: Search Rescue & Retrieval (SRR) and Emergency Medical Services (EMS) <ul style="list-style-type: none"> Maintenance of Deployment & Mobility of 24/7 Standby Search & Rescue Team for rescue operations and Paramedic Teams to respond to emergencies 	100% of emergency response calls/ requests are promptly responded 100% of trauma/ medical patients due to vehicular accidents and other emergencies are properly responded within 15 mins.	100% of 37 emergency response calls/ requests were promptly responded 100% of 59 trauma/ medical patients due to vehicular accidents and other emergencies were properly responded within 15 mins.
Humanitarian Assistance	100% quick deployment response on requests for assistance in disaster/ calamity affected communities as the need arises	100% quick deployment on 4 requests for assistance in disaster/ calamity affected communities were promptly responded as need arose



MMDA Assistance Mission – Talisay & Lipa Batangas

Programs / Activities/ Projects	Target Output 2020	2020 Accomplishments
<p>Logistical Support:</p> <ul style="list-style-type: none"> Maintenance of Disaster Response Equipment Field Storage (DREFSUs) stationed in different strategic areas and 4 quadrants in Metro Manila Maintenance of deployment & mobility of 24/7 Logistics Team at the MMDA Rescue Equipment Warehouse in Napindan, Pasig 	<p>100% operationability of DREFSUs by regular checking, maintenance and inventory every 2 months</p> <p>100% readiness and operationability of resources as need arises</p>	<p>100% regular checking/ maintenance and inventory of 7 DREFSUs were properly conducted every 2 months. Maintenance and inventory of DREFSUs were suspended from April to June due to GCQ .</p> <p>100% of maintenance/ deployment/ mobilization of 24/7 Logistics Teams were properly and regularly conducted to ensure readiness and operationability of resources at the MMDA Rescue Equipment Warehouse</p>



Inspected and inventoried the Disaster Response Equipment Field Storage Unit (DREFSU) located at IPI Tiendesitas Pasig City & C5 Libis, Quezon City

Other activities of the Public Safety Division for CY 2020 are as follows:

- Deployed one (1) team of field personnel to undertake relief operations in Talisay and Lipa, Batangas during the eruption of Taal Volcano.
- Deployed one (1) CSR Team to undertake demolition of collapsed structure in Brgy. Del Monte, Quezon City.
- Provided clearing and relief operations at 32 barangays in Camarines Sur due to onslaught of Typhoon Rolly.
- Assisted in the search and rescue operations in QC and Marikina due to flooding brought about by Typhoon Ulysses.
- Deployed two (2) WASAR teams stationed under Ayala, Mc Arthur, Quezon and Palanca bridge during the Traslacion of the Black Nazarene.
- Regularly deployed one (1) EMS Team to provide medical assistance to personnel undertaking rehabilitation activities in Manila Bay.

7. Regularly deployed one (1) EMS Team to provide medical assistance to personnel and volunteers assisting in the clean-up drive at the Baseco bathing area.
8. Deployed two (2) teams of EMS personnel to man the thermal scanning of individuals entering the MMDA premises as precautionary measure against Covid-19.
9. Assisted in conduct of rapid testing of MMDA personnel in cooperation with the Medical Clinic and also for LSIs at the Rizal Memorial Complex
10. Deployed one (1) personnel to assist in conducting monitoring and coordination with LGUs in connection with the repatriation of OFWs.
11. Assigned one (1) monitoring team to undertake monitoring and coordination with hospitals, LGUs and crematorium facilities to facilitate proper disposal and cremation of Covid-19 fatalities.
12. Deployed one (1) EMS Team to assist in attending to the medical needs of LSIs at the Libingan ng mga Bayani.
13. Deployed PSD personnel to act as encoders and stand by medics at NAIA Terminal 2 & 3 and at the Philippine Army Wellness Center.
14. Maintained one (1) team of 24/7 Quick Response Team for Typhoons Rolly, Quinta and Pepito.
15. Deployed one (1) WASAR team during the reconnaissance activity in Pasig and Marikina Rivers in collaboration with 525th Engineering Battalion of AFP.
16. Assisted SWMO and DENR-EMB in water sampling along Rozas Blvd, US Embassy, Manila Bay and LGU Manila
17. Participated in the 3rd Quarter of the National Simultaneous Earthquake Drill 2020 at MMDA main building and the 4 Quadrants.
18. Conducted clearing operations in three (3) barangays in Pateros during Typhoon Rolly.
19. Conducted aerial inspection at Intramuros, Manila
20. Deployed standby SRR and EMS 24/7 Quick Response Teams during the holiday season.



Public Safety personnel administer the said thermal screening to prevent employees from being infected

ROAD EMERGENCY GROUP

Throughout 2020, emergency operations, operational ambulances (with hand-held radio), Medics divided into four groups rotating on round-the-clock basis.

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
No. of accident areas cleared within the 15 mins. maximum allotted time	100% of road emergencies properly cleared within 15 minutes from arrival in the area	100% or 1,450 road emergencies were properly cleared within 15 minutes from arrival in the area
No. of stalled vehicles towed or assisted/ cleared within the 15 minutes maximum allotted time	100% of stalled vehicles and accident -related obstructions properly cleared/ towed within 15 minutes from arrival in the area	100% or 1,293 stalled vehicles an accident -related obstructions were properly cleared/ towed within 15 minutes from arrival in the area
No. of walk-in patients assisted/ given first-aid treatment	100% of Walk-in patients properly assisted/ given first aid treatment upon arrival at the emergency station	100% or 177 walk-in patients were properly assisted/ given first aid treatment upon arrival at the emergency station
No. of patients provided with ambulance conduction	100% of patients properly provided with ambulance conduction as the needs arises	100% or 105 patients properly provided with ambulance conduction as the needs arises
No. of assistance to MMDA Employees	100% emergency assistance to MMDA Employees when the need arises	100% or 194 emergency assistance given to MMDA Employees

REG also accomplished the following activities throughout 2020:

- Conducted oil-spill cleansing operations in **114** areas within Metro Manila.
- Conducted/ assisted in **5** tree-cutting operations as requested/ needed.
- Realigned/ maintained dislocated concrete/ plastic barriers and see-thru fences in **74** locations within Metro Manila.
- Provided assistance in **235** other related operations by dispatching REG personnel and service vehicles (tow truck, ambulance, boom truck, fire truck, military truck) as needed.

RESCUE BATTALION HEADQUARTERS AND DISASTER PREPAREDNESS TRAINING CENTER

The Rescue Battalion Headquarters and Disaster Preparedness Training Center has accomplished the following programs, projects and activities for CY 2020:

ACTIVITY/PROJECT /PROGRAM	Target Output 2020	2020 Accomplishments
REGULAR ACTIVITIES <ul style="list-style-type: none"> Community Hazards Information and Disaster Education on Communities thru Mobile Earthquake Simulator (MES) MMDA K9 Volunteers Training and Orientation Management, Operations, Maintenance and upkeep of Metro Manila Disaster Preparedness Training Center and K9 Facilities and Kusina ni Digong. 	<p>100% of targeted participants were properly informed and oriented</p> <p>100% of MMDA K9 Volunteers training and orientation properly conducted based on schedule</p> <p>100% of Management, Operations Maintenance and upkeep of Metro Manila Disaster Preparedness Training Center and K9 Facilities and Kusina ni Digong were properly conducted based on schedule</p>	<p>2,693 out of 12,000 targeted participants were properly oriented</p> <p><i>*Trainings from March onwards were cancelled due to the pandemic</i></p> <p>34 out of 48 scheduled training days and orientation were properly conducted</p> <p><i>*Some scheduled trainings from March onwards were cancelled due to the pandemic</i></p> <p>100% or 93 scheduled sessions were properly conducted</p>

* In first quarter, some of the scheduled activities were cancelled due to recurred defects of the equipment.

The Rescue Battalion Headquarters and Disaster Preparedness Training Center was also involved with other activities, which are:

- Participation in the Traslacion of Black Nazarene 2020
- Mobilization of standby 24/7 responders ready to be deployed in any areas affected by disaster (Disaster Response Operations: *Taal Volcano Eruption, *TS Pepito, Quinta, Rolly & Ulysses)
- Capacity Building (Trainings Attended: *Seminar on Wellness in the Workplace; *ICS Executive Course; *PSCP Mentoring Program)
- Provide assistance and orientation in the Work Immersion Program of K-12 student from Our Lady of Lourdes Academy
- Assist in monitoring and updating datasets of COVID-19 cases within Metro Manila
- Coordinate and assist NCR LGUs in the operations at PITX for Repatriated OFWs
- Formulation of MMDA Public Service Continuity Plan (PSCP)
- Provide assistance in the operations in Kusina ni Digong

METRO MANILA CRISIS MONITORING and MANAGEMENT CENTER (MMCMMC)

MMCMMC serves as a 24-hour primary headquarters of both government and non-government organizations (NGO) to monitor and manage various emergencies and/ or crisis situations in Metro Manila.

The MMCMMC accomplished the following programs, projects and activities for CY 2020:

I. Flagship Projects

1. Incidents, Hazards Information and Warning Advisory:

Sent **2,299** Alert Warning Advisories (notifications/ messages) affecting Metro Manila to MMDA officials and MMDRRMC members for updates and possible mobilization of emergency resources regarding reported incidents and hazards information (**457** weather forecasts, **220** weather bulletins, **703** thunderstorms, **64** rainfalls, **17** flooded areas, **411** fires, **78** earthquakes (more than magnitude 5) and **39** Covid-19 cases) with timely dissemination to all MMDA Officials/ Heads, stakeholders, emergency responders and the public for timely interventions and

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Alert Warning Advisories	100% of Alert Warning Advisories (notifications/ messages) affecting Metro Manila properly and timely disseminated to MMDA Officials/ Heads, MMDRRMC members, stakeholders, emergency responders and the public for timely interventions and actions.	100% or 2,299 Alert Warning Advisories (notifications/messages) affecting Metro Manila were properly/accurately and timely disseminated to MMDA Officials/ Heads, MMDRRMC members, stakeholders, emergency responders and the public for timely interventions and actions.

II. Regular Activities

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Regular Monitoring of Various Meteorological Websites & Flood Control Sites:		
<ul style="list-style-type: none"> • Obtaining hourly rainfall intensity from EFCOS Project Floodgate Operations/ rainfall gauging stations and water level along 11 gauging stations located at Pasig and Marikina rivers 	100% accurate recording of hourly rainfall intensity from EFCOS Project Floodgate Operations/ rainfall gauging stations and water level along 11 gauging stations regularly or as need arises	100% of hourly rainfall intensity from EFCOS Project Floodgate Operations/ rainfall gauging stations and water level along 11 gauging stations were accurately recorded regularly

Sample Rainfall and Water Level Data in the Metro Manila Flood Control Operation and Warning System

Data Search [hh:mm/DD/MM/YYYY]		15:30/26/09/2009	JUMP	TIME-	TIME+	LATEST	PAST													
Flood Status		Graph1		Graph2		Gate Status		Table		Forecast										
RAINFALL Data		OBSERVATION TIME [D/M/Y h:m]		Montalban			Nangka			Sto.Niño			Rosario JS			Rosario LS			Napindan JS	
RAINFALL Data	WATER Data	RosarioWeir Status	NapindanWeir Status	WTRLV [m]	DISCH [m ³ /s]	BASINM [mm]	WTRLV [m]	DISCH [m ³ /s]	BASINM [mm]	WTRLV [m]	DISCH [m ³ /s]	BASINM [mm]	WTRLV [m]	DISCH [m ³ /s]	BASINM [mm]	WTRLV [m]	DISCH [m ³ /s]	BASINM [mm]	WTRLV [m]	DISCH [m ³ /s]
				26/Sep/2009 02:00	24.42	---	13	18.15	---	18	14.74	782.38	14	13.06	---	14	---	---	14	---
				26/Sep/2009 03:00	24.99	---	6	18.52	---	16	15.27	887.62	8	13.22	---	8	---	---	8	---
				26/Sep/2009 04:00	25.31	---	9	19.10	---	13	15.80	992.86	10	13.38	---	10	---	---	10	---
				26/Sep/2009 05:00	25.64	---	5	19.49	---	9	16.22	1076.27	6	13.51	---	6	---	---	6	---
				26/Sep/2009 06:00	25.71	---	2	19.91	---	5	16.58	1147.75	3	13.68	---	3	---	---	3	---
				26/Sep/2009 07:00	25.66	---	3	20.15	---	4	16.90	1211.30	3	13.81	---	3	---	---	3	---
				26/Sep/2009 08:00	25.48	---	1	20.16	---	2	17.10	1262.77	1	13.94	---	1	---	---	1	---
				26/Sep/2009 09:00	25.35	---	21	20.17	---	28	17.21	1297.56	22	14.05	---	22	---	---	22	---
				26/Sep/2009 10:00	26.14	---	41	20.69	---	56	17.58	1414.56	45	14.36	---	44	---	---	44	---
				26/Sep/2009 11:00	27.57	---	34	22.16	---	74	18.40	---	46	14.88	---	45	---	---	45	---
				26/Sep/2009 12:00	29.05	---	26	22.47	---	48	19.43	---	32	15.67	---	32	---	---	32	---
				26/Sep/2009 13:00	29.25	---	13	---	---	35	20.53	---	19	16.38	---	19	---	---	19	---
				26/Sep/2009 13:40	---	---	1	---	---	2	21.25	---	0	16.99	---	0	---	---	0	---
				26/Sep/2009 13:50	---	---	0	---	---	1	21.24	---	0	17.05	---	0	---	---	0	---
				26/Sep/2009 14:00	---	---	0	---	---	0	21.31	---	0	16.82	---	0	---	---	0	---
				26/Sep/2009 14:10	---	---	0	---	---	0	21.40	---	0	17.17	---	0	---	---	0	---
				26/Sep/2009 14:20	---	---	0	---	---	0	21.45	---	0	17.18	---	0	---	---	0	---
				26/Sep/2009 14:30	---	---	0	---	---	0	21.49	---	0	17.27	---	0	---	---	0	---
				26/Sep/2009 14:40	29.49	---	0	---	---	0	21.67	---	0	17.41	---	0	---	---	0	---
				26/Sep/2009 14:50	---	---	0	---	---	0	21.73	---	0	17.60	---	0	---	---	0	---
				26/Sep/2009 15:00	---	---	0	---	---	0	21.88	---	0	17.55	---	0	---	---	0	---
				26/Sep/2009 15:10	29.47	---	4	---	---	7	21.87	---	4	17.63	---	4	---	---	4	---
				26/Sep/2009 15:20	29.42	---	1	---	---	1	21.96	---	1	17.56	---	1	---	---	1	---
				26/Sep/2009 15:30	29.48	---	1	---	---	2	21.99	---	1	17.56	---	1	---	---	1	---

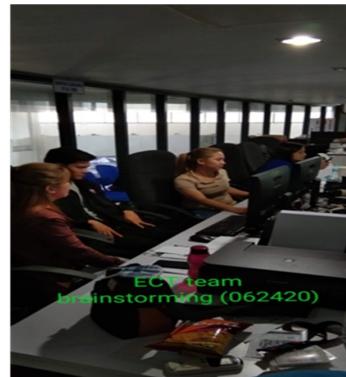
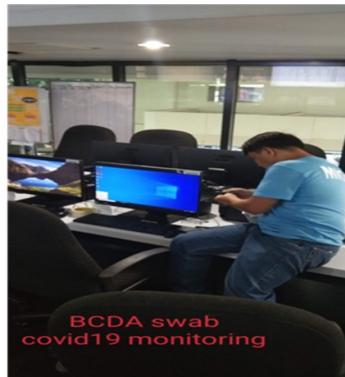
II. Regular Activities

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
<ul style="list-style-type: none"> Monitoring of wind/ rain direction and amount of rain to occur at Windyty website, PAGASA and DOST Climate Radar Results 	100% accurate monitoring of wind/ rain direction and amount of rain to occur regularly or as need arises	100% of wind/ rain direction and amount of rain to occur were accurately monitored regularly
<ul style="list-style-type: none"> Monitoring of Dams' water elevation and timely notification of concerned MM LGUs, MMDA Officials, MMDRRMC Response Clusters and LGU's DRRMOs 	100% accurate monitoring of Dams' water elevation hourly/ daily and timely notification of concerned MM LGUs, MMDA Officials, MMDRRMC Response Clusters and LGU's DRRMOs as necessary	100% of Dams' water elevation were accurately monitored hourly/ daily and notifications were timely sent to concerned MM LGUs, MMDA Officials, MMDRRMC Response Clusters and LGU's DRRMOs as necessary
<ul style="list-style-type: none"> Obtaining/ monitoring/ recording PAGASA tide elevation, thunderstorm reports and reported flashfloods affecting Metro Manila and nearby provinces and notification of concerned MMDA District Engineers, MMDA Officials, Directors and Unit Heads for possible deployment of composite teams tasked for flood deglogging, debris cleaning and mopping operations and emergency operations and also to inform MMDRRMC Response Clusters and LGU's DRRMOs. 	100% accurate obtaining/ monitoring/ recording of PAGASA tide elevation, thunderstorm reports and reported flashfloods and timely notification of concerned MMDA District Engineers, MMDA Officials, Directors and Unit Heads for possible deployment of composite teams	100% of PAGASA tide elevation, thunderstorm reports and reported flashfloods were accurately obtained/ monitored/ recorded and timely notification and notifications were timely sent to concerned MMDA District Engineers, MMDA Officials, Directors and Unit Heads for possible deployment of composite teams
<ul style="list-style-type: none"> Monitoring of percentage chance of rain to occur in MM LGUs at DOST Climate Radar Results 	100% of percentage chance of rain to occur in MM properly monitored daily	100% of percentage chance of rain to occur in MM were properly monitored daily

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
Regular Monitoring of Various Meteorological Websites & Flood Control Sites:		
• Obtaining and recording daily of NAMRIA Tide Elevation reports	100% of NAMRIA Tide Elevation reports accurately obtained and recorded daily	100% of NAMRIA Tide Elevation reports were accurately obtained and recorded daily
• Continuous monitoring of Pumping Station operations using CCTVs to obtain updates.	100% of Pumping Station operations continuously monitored daily	100% of Pumping Station operations were continuously monitored daily
Regular Monitoring of Seismic Websites:		
• Keeping track of seismic activities (magnitude, depth, location, time) published at Phivolcs website and reports (Magnitude 5 & above) to concerned MMDA Officials, Directors and Unit Heads thru SMS to enable decision-makers to appraise and analyze impacts; provide emergency services and public assistance in a timely manner.	100% accurate tracking of seismic activities (magnitude, depth, location, time) published at Phivolcs website and reports (Magnitude 5 & above) to timely notify concerned MMDA Officials, Directors and Unit Heads thru SMS as need arises	100% of seismic activities (magnitude, depth, location, time) published at Phivolcs website and reports (Magnitude 5 & above) were accurately tracked and timely notified concerned MMDA Officials, Directors and Unit Heads thru SMS
Response Activities to Queries		
• Responding to queries, complaints and requests thru received calls regarding traffic, fines & penalties, ferry operations, anti-littering scheme, medical assistance, clogged drainages, uncollected garbage, floodings, etc.)	100% of queries, complaints and requests responded promptly/ timely as need arises	100% of the total 1,530 queries, complaints and requests were responded promptly/ timely

1. Educational Tour (Lakbay-Aral Program) and exploration work and deliver lecture:

ACTIVITY/PROJECT / PROGRAM	Target Output 2020	2020 Accomplishments
<p>Provision of lectures/ orientations to visitors, students, researchers and others to promptly impart information to FCIC functions, equipment and Agency's mandate on Flood Control and DRRM programs as the need arises. <i>No visitors were allowed for the period of community quarantine due to COIV-19 pandemic</i></p>		
<ul style="list-style-type: none"> Provide lectures/ orientations to students, researchers and others 	<p>100% satisfactory provision of lectures/ orientations to students, researchers and others as need arises</p>	<p>100% or 24 visitors, students, researchers and others were satisfactorily provided with lectures/ orientations</p>



Establishment of Expanded Community Testing (ECT) Command Center and organization to support BCDA Mega Swabbing Facilities (MSFs) which started June 16, 2020.

2. Services Coordination Activity:

- Conducted and accurately recorded daily net call to MMDRRMC Response Cluster Leads, DRRMO or Disaster Operations Center of LGUs through emergency network as need arises.
- Participated in various meetings, seminars, workshops, conferences, speaking engagements and other activities to foster understanding, establish linkages, facilitate cooperation and mutual support with various agencies, groups, organizations, etc. as need arises.
- Properly coordinated with various agencies for timely emergency response and deployment of personnel to augment disaster response groups as need arises.
- Attendance/ deployed personnel to DRRM activities to various MM events related to their functions as need arises.



Staff had meeting with DOH Usec Vega and DOH Officers and BCDA officers with regards to the proposed establishment of One Hospital Command Center and its organization located at MMDA Compound dated July 14, 17,22 of 2020.

3. Building Competencies and Skills – Improvement of knowledge, awareness and education for advancement and growth

- Attended various invitation training through on-line in relation to DOST development of new telemetric system called “FASSTER” in monitoring Covid-19 cases, Public Service Continuity Plan, Strengthening Earthquake preparedness during Pandemic, ISO Quality Management System, Youth as Agents of Change and Disaster Resilience Summit. Trainings/ seminars were mostly done online due to community quarantine restrictions brought about by COIV-19 pandemic.



Staff attended MMDRMMC Response Cluster meeting in preparation to 2020 Black Nazarene Traslacion on January 6, 2020.



Staff attended MMDRMMC emergency meeting regarding response operations related to Taal Volcano eruption and activation of EOC dated January 13, 2020



Staff attended PSCP formulation via Video teleconferencing and face-to-face dated Dec 3, 2020

OFFICE OF THE ASSISTANT GENERAL MANAGER FOR PLANNING (OAGMP)

For the CY 2020, the Office of the Assistant General Manager for Planning accomplished the following programs, projects and activities as listed below:

Regional Development Council (RDC) – NCR

	Target Output 2020	2020 Accomplishments
Regional Development Council (RDC) – NCR		
Budgeting and Investment <ul style="list-style-type: none"> Number of regional Line Agencies (RLAs) and State, Universities and Colleges (SUCs) budget proposals reviewed 	100% of budget proposals accurately reviewed within 3 days upon receipt	35 out of 37 budget proposals were accurately reviewed within 3 days upon receipt * DOTR and NCRPO were not able to present their budget to the respective sector committee panels
Evaluation of Development Projects for RDC-NCR approval <ul style="list-style-type: none"> Number of small group, implementation meetings and consultations with stakeholders on RDC-NCR related projects 	100% of small group meetings and consultations completed based on agreed schedule	100% or 2 small group meetings and consultations were completed based on agreed schedule



Regional Development Council – National Capital Region (RDC-NCR) Technical Budget Review/Consultation for Fiscal Year (FY) 2021 in Kachina Room Century Park Hotel Malate Manila last 4-6 February 2020

	Target Output 2020	2020 Accomplishments
Development Planning		
Midterm Updating of the Regional Development Plans for NCR 2017-2022 <ul style="list-style-type: none"> No. of data gathering (result matrices) No. of correspondence/reports/resolutions prepared Dissemination of IEC materials (full document version, abridged version and brochure) 	<p>100% of data gathered based on submission of agencies (Regional Line Agencies/private sector/LGUs)</p> <p>100% of correspondence/reports/resolutions duly prepared upon receipt of request or instruction</p> <p>100% of IEC materials promptly disseminated based on schedule</p>	<p>100% or 11 data gathered based on submission of agencies (Regional Line Agencies/private sector/LGUs)</p> <p>100% or 182 correspondence/reports/resolutions duly prepared upon receipt of request or instruction</p> <p>100% or 54 IEC materials promptly disseminated based on schedule</p>



Regional Development Plan 2017—2022 Brochure



NCR REGIONAL DEVELOPMENT PLAN 2017-2022
 Abridged Version
 Published by
 Metropolitan Manila Development Authority
 10th Floor, Ayala Center, Makati City, Philippines
 (632) 804 6110 to 11, 804 6100 & 1200
 info@mmda.gov.ph
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ACKNOWLEDGEMENT

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Administrative Support

Mr. Alfonso B. Bellon	Computer Operator IV
Mr. Jervin A. Flores	Computer Operator II

NCR Regional
 Development Plan
 2017-2022
 Abridged Version

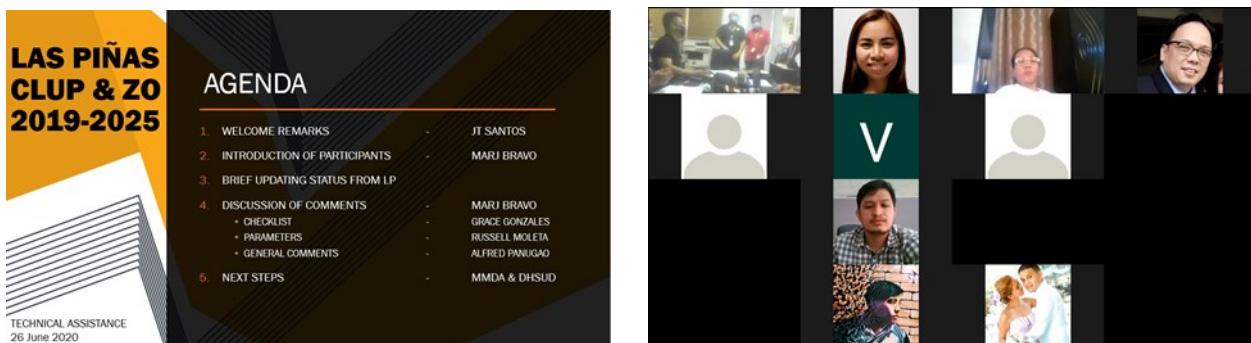
Regional Development Plan 2017—2022 Abridge Version

	Target Output 2020	2020 Accomplishments
Investment Programming <ul style="list-style-type: none"> Number of activities (e.g. meetings/ workshops) and/or technical assistance provided on RDIP-NCR 	100% of activities and/or technical assistance provided based on agreed schedule	100% or 16 activities and/or technical assistance provided based on agreed schedule
Assessment of the Comprehensive Development Plan of the Metro Manila LGUs <ul style="list-style-type: none"> Coordination meetings/Workshops with the MM LGUs conducted Letter/Memoranda prepared 	<p>100% of coordination meetings/ workshops with the MM LGUs attended based on the agreed schedule</p> <p>100% of letters/ memoranda prepared as the need arises</p>	<p>100% or 4 coordination meetings/ workshops attended based on the agreed schedule</p> <p>100% or 1 letter was prepared</p>
Updating of Agency's Public Investment Program (PIP) and Three-Year Rolling Infrastructure Program (TRIP) through enrollment to NEDA PIP Online (PIPOL) <ul style="list-style-type: none"> Number of activities (e.g. meetings/ workshops and/or technical assistance/correspondence) provided/prepared 	100% of meetings/ workshops and/or technical assistance/ correspondence promptly provided	100% or 7 meetings/ workshops and/or technical assistance/ correspondence promptly provided
Preparation and submission of major technical reports <ul style="list-style-type: none"> Indicative calendars of Events OAGMP Quarterly Accomplishment Report 	<p>As needed</p> <p>4 quarterly reports promptly submitted</p>	<p>4 calendars of events prepared and promptly submitted</p> <p>4 quarterly reports promptly submitted</p>

URBAN RENEWAL, ZONING AND LAND USE PLANNING AND SHELTER SERVICES

The OAGMP conducted joint technical review with the Housing and Land Use Regulatory Board (HLURB) of the Comprehensive Land Use Plans (CLUPs) and Zoning Ordinances (ZOs) of the following Metro Manila Local Government Units for CY 2020:

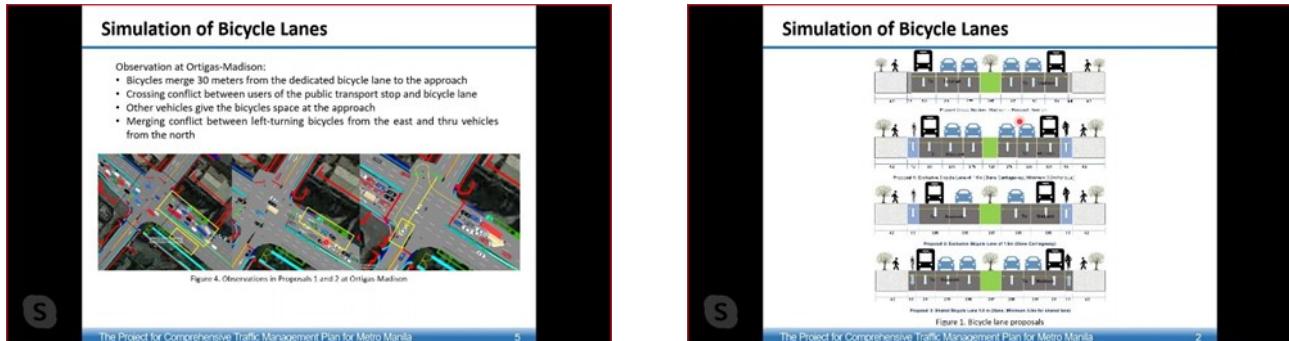
	Target Output 2020	2020 Accomplishments
Review of CLUP and ZO of Metro Manila LGUs <ul style="list-style-type: none"> Number of CLUP and ZO reviewed and other technical assistance provided Number of Joint Technical Review of CLUP and ZOs with HLURB conducted Number of CLUP and ZO-related meetings 	<p>100% of technical assistance duly provided based on agreed schedule</p> <p>100% of Joint Technical Review conducted as scheduled</p> <p>100% of CLUPs and ZO-related meetings attended as scheduled</p>	<p>100% or 6 technical assistance duly provided based on agreed schedule</p> <p>100% or 1 Joint Technical Review conducted as scheduled</p> <p>100% or 3 CLUPs and ZO-related meetings attended as scheduled</p>



Technical Assistance provided for the Las Piñas City CLUP and ZO last 26 June 2020

	Target Output 2020	2020 Accomplishments
Shelter Services <ul style="list-style-type: none"> Number of Activities/Meetings provided with technical Assistance 	100% of technical assistance duly provided based on agreed schedule	100% or 65 technical assistance duly provided based on agreed schedule

	Target Output 2020	2020 Accomplishments
TRAFFIC AND TRANSPORT RELATED MEETINGS <ul style="list-style-type: none"> Number of Meetings/Activities attended and provided with technical assistance 	100% of meetings/ activities attended/ provided with technical assistance based on agreed schedule	100% or 29 meetings/activities attended/provided with technical assistance based on agreed schedule



Regular CPT Meeting – Traffic Simulation Using Vissim, last 14 August 2020 via Skype

	Target Output 2020	2020 Accomplishments
DRRM/CCA/FLOOD CONTROL-RELATED MEETINGS/ACTIVITIES PARTICIPATED/ ACCOMPLISHED <ul style="list-style-type: none"> Number of Meetings/Activities provided with technical Assistance 	100% of meetings/ activities provided with technical assistance as scheduled	100% or 102 meetings/ activities provided with technical assistance as scheduled
NUMBER OF INTER-AGENCY MEETINGS PARTICIPATED	100% of meetings attended based on agreed schedule	100% or 778 meetings were attended based on agreed schedule



Meeting with World Bank on Component 2 of Metro Manila Flood Management Project at the Office of the Chairman, Makati City last 06 February 2020

The OAGMP also participated in **266** local and international trainings/workshops/meetings.

COUNCIL SECRETARIAT

The MMDA Council Secretariat (CS) provides legislative and secretariat support to the Metro Manila Council (MMC) Mayors and organizes the Council's regular and special meetings. The conduct of the aforementioned meetings depend on the legislative needs of the MMC, whereas the preparation and packaging of materials such as the Agenda as well as the folders vary on the kind of meetings to be conducted and the number of participants.

The MMDA Council Secretariat accomplished the following regular activities for the year 2020:

PROGRAM/ PROJECT/ ACTIVITY	Target Output 2020	2020 Accomplishments
Preparation of Agenda, proposed MMDA issuances	100% of sets of Agenda and proposed MMDA issuances accurately prepared within 1 week before the scheduled meeting	34 sets of Agenda and 18 proposed MMDA issuances accurately prepared within 1 week before the scheduled meeting
Routing of approved MMDA issuances to voting members for signatures	100% of approved MMDA issuances properly routed to voting members for signatures within two weeks	12 approved MMDA issuances properly routed to voting members for signatures within two weeks
Published in Newspapers	100% of issuances properly published in newspaper with 24 hours upon arrival	4 issuances were properly published in newspaper with 24 hours upon arrival
Registered with the Office of the National Administrative Register (ONAR), U.P. Law Centre	100% of MMC Resolutions/ Regulations properly registered in ONAR within 24 hours upon signing by the majority members of the Metro Manila Council	18 MMC Resolutions/ Regulations were properly registered in ONAR within 24 hours upon signing by the majority members of the Metro Manila Council
Provided information assistance to researchers/ callers re: MMDA regulations and resolutions	100% assistance to researchers/ callers re: MMDA Regulations and Resolutions	350 researchers/ callers were immediately provided assistance

The resolutions and regulations approved by the Metro Manila Council for the year 2020 are the following:

No.	MMDA MEASURES	TITLE
RESOLUTION		
1	MMDA Resolution No. 20-01, s. 2020	Prescribing Guidelines on the Creation and Filing Up of Casual Positions in Metropolitan Manila Development Authority
2	MMDA Resolution No. 20-02, s. 2020	Appropriating the sum of Nine Hundred One Million Pesos (901, 000, 000.00) as Supplemental Budget for a particular program/activity/ projects and for other purpose of Metropolitan Manila Development Authority
3	MMC Resolution No. 20-03, s. 2020	Adopting a Unified Community Quarantine Guideline within the National Capital Region to prevent the spread of the Novel Corona Virus (COVID-19)
4	MMC Resolution No. 20-04, s. 2020	Urging all Local Legislative Councils of the National Capital Region to issue an ordinance for the temporary closure of malls and establishments of the same kind in their localities due to the Novel Corona Virus (COVID-19)
5	MMC Resolution No. 20-05, s. 2020	Urging all Local Legislative Councils of the National Capital Region to issue an ordinance declaring a State of Calamity in their respective cities and municipality due to the Novel Corona Virus (COVID-19)
6	MMC Resolution No. 20-06, s. 2020	Urging all Local Legislative Councils of the National Capital Region to issue an ordinance declaring a City/Municipality-Wide Curfew in their localities due to the Novel Corona Virus (COVID-19)
7	MMC Resolution No. 20-07, s. 2020	Urging the Department of Social Welfare and Development-National Capital Region (DSWD-NCR) and/ or the Department of Finance (DOF) to reinstate the original number of target beneficiaries of the seventeen (17) Metro Manila Local Government Units for purposes of the Social Amelioration Packages in connection with the COVID-19 Enhanced Community Quarantine
8	MMC Resolution No. 20-08, s. 2020	Urging all Local Legislative Councils of the National Capital Region to issue an ordinance prohibiting and penalizing any acts of discrimination against Health Workers, Overseas Filipino Workers (OFWs), patients, persons under monitoring (PUM), and persons under investigation (PUI) in their localities due to the Novel Corona Virus (COVID-19)

The resolutions and regulations approved by the Metro Manila Council for the year 2020 are the following:

No.	MMDA MEASURES	TITLE
RESOLUTION		
9	MMC Resolution No. 20-09, s. 2020	Granting full discretion to the head of Procuring Entity (HOPE) for the Disposition of the Authority's Programmed Appropriation for a Particular Purpose
10	MMC Resolution No. 20-10, s. 2020	Expressing full support to and confidence in the Metropolitan Manila Development Authority to administer the Metro Manila Film Festival
11	MMC Resolution No. 20-11, s. 2020	Honouring and paying tribute to the life if the Honorable Alfredo Siojo Lim for his years of selfless service to the public
12	MMC Resolution No. 20-14, s. 2020	Implementing the Genera Community Quarantine in the National Capital Region pursuant to the Omnibus Guidelines on the Implementation of Community Quarantine in the Philippines as amended on 16 July 2020
13	MMC Resolution No. 20-15, s. 2020	Implementing the Use of Face Shields during the General Community Quarantine in the National Capital Region pursuant to the Omnibus Guidelines on the Implementation of Community Quarantine in the Philippines as amended on 16 July 2020 and other issuances
14	MMC Resolution No. 20-16, s. 2020	Appropriating the sum of P9, 195, 409,00 for the operation of the Metropolitan Manila Development Authority and for other purposes for CY 2021
15	MMC Resolution No. 20-17, s. 2020	Prohibiting Individual and Household use of firecrackers and other pyrotechnic devices during the General Community Quarantine
REGULATION		
16	MMDA Regulation No. 2020-001, s. 2020	Adopting the Modified Unified Vehicular Volume Reduction Program during the COVID-19 situation in Metro Manila
17	MMDA Regulation No. 2020-002, s.	Designating Exclusive City Bus Lanes along EDSA and providing penalties for violation thereof, subject to exceptions
18	MMDA Regulation No. 2020-003, s. 2020	Requiring persons with ages below 18 years old and above 65 years old to remain in their places of residence at all times in view of the Extended General Community Quarantine in the National Capital Region

MANAGEMENT AND INFORMATION SYSTEM STAFF

The Management and Information System Staff (MISS) is responsible for the management and maintenance of the Local Area Network (LAN) and Attendance Monitoring System using Biometrics (Finger Scanner) for the timely release of the daily time records to MMDA personnel. The Office is also responsible for the maintenance of the MMDA portal and document tracking system (DTS) as well as the E-NGAS work stations.

MISS accomplished the following regular activities for the year 2020:

PROGRAM/ PROJECT/ ACTIVITY	Target Output 2020	2020 Accomplishments
Management of the Local Area Network and provision of internet connections	100% of workstations (connected to LAN) properly maintained according to schedule	100% or 410 workstations (connected to LAN) were properly maintained according to
Maintenance of e-NGAS (Electronic New Government Accounting System) • Stations maintained • Technical issues addressed	100% of the stations properly maintained according to schedule 100% of connectivity issues effectively acted upon request within the day	100% or 42 stations were properly maintained according to schedule 100% or 22 connectivity issues were effectively acted upon request within
Attendance Monitoring System • Biometrics scanners maintained • DTRs processed, printed and issued on time • Technical issues promptly addressed	100% of biometric scanners properly monitored daily 100% of DTRs accurately processed, printed and issued within 2 working days from cut-off date 100% technical issues promptly addressed within the day	100% or 70 biometric scanners were properly monitored daily 100% or 94, 587 DTRs were accurately processed, printed and issued within 2 working days from cut-off date 100% or 117 technical issues were promptly addressed within the day

PROGRAM/ PROJECT/ ACTIVITY	Target Output 2020	2020 Accomplishments
<p>Technical assistance to all MMDA offices/ personnel on hardware issues</p> <ul style="list-style-type: none"> • Hardware/ software troubleshooting • Maintenance of Computers and Printers 	<p>100% of hardware/ software troubles effectively acted upon request within the day</p> <p>100% of computers and printers are properly maintained according to schedule every 6 months</p>	<p>100% or 590 hardware/ software troubles were effectively acted upon request within the day</p> <p>100% or 812 computers and 330 printers were properly maintained according to schedule every 6 months</p>

***Note: Accomplishment has not met due to ECQ factors such as skeletal workforce.**

Other Accomplishments:

- The office assessed/evaluated 22 Purchase Requests. Assessment was based primarily on the guideline prepared by their office.
- MISS also printed MMDA employees' ID within 5 days.
- They have assisted the issuance of salaries of OYSTERs and Job Order Personnel during payday.
- Posted 166 requested files in the MMDA website.

PUBLIC AFFAIRS STAFF-PUBLIC INFORMATION OFFICE

The flagship project of this office is to sustain the proactive and positive image of the agency to its stakeholders. The PAS-PIO has accomplished the following programs, projects and activities for CY 2020:

ACTIVITY/PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Preparation and placement of news releases, enterprise stories, column feeds to tri-media outlets	Prepare and disseminate news releases, enterprise stories and column feeds on MMDA programs and operations to tri-media outlets within the day. Target of 120 releases in a year.	100% or 90 news releases prepared and disseminated to tri-media outlets
Invitation to media institutions for coverage of various activities, projects and operations of the Agency	100% of invitations sent to media institutions for coverage upon instruction based on agreed schedule.	100% or 70 invitations sent to media institutions for coverage upon instruction based on agreed schedule.
Accommodation of request for interviews, guesting, shoots from media institutions	100% of media requests acted upon within 24 hours	100% or 202 media requests acted upon within 24 hours.
Documentation through photo and video coverage of all MMDA activities, projects, and operations	100% of photo and video coverage documented upon instruction and based on agreed schedule	100% or 201 photo and video coverage documented upon instruction and based on agreed schedule.
Submission of daily compilation of newspaper articles (news clippings) related to MMDA, the Chairman, traffic and transport, disaster preparedness and Metro Manila LGUs	100% submission of MMDA related news clippings to Office of the Chairman daily at 9:00 AM	100% or 285 compilations of MMDA related news clippings submitted to the Office of the Chairman daily at 9:00 am.

ACTIVITY/PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Request for information through MMDA Freedom of Information (FOI)	100% of requests for information acted upon from walk-in and electronic portal clients based on valid request within 24 hours from receipt of request	100% or 309 requests acted upon from walk-in and electronic portal clients based on valid request within 24 hours from receipt of request.



The Agency was awarded the “2020 FOI Award” under the Agency Category (left), the “Hall of Fame Award” (middle), and a Plaque of Recognition (right) in the 2020 FOI Awards held on November 25, 2020 at ASEAN Theater, Philippine Information Agency, Diliman, Quezon City



Ms. Mary Ann Tableo of MMDA PAS-PIO receiving her second “Best FOI Receiving Officer Award”



Support Functions:

- The office has prepared **50** sets of talking points for the radio program “*MMDA sa GMA*” every Sunday.
- Submitted **49** sets of news monitoring report and analysis to the Chairman, GM and AGMs weekly at 9:00 AM.
- 100% of disinfection and deployment as marshal properly performed based on agreed schedule.
- MMDA Band is being utilized as the Agency’s COVID-19 Marshalls.
- Approved **3** requests to post tarpaulins facilitated within the agreed schedule.
- **122** info graphics/ audio visual materials created and posted within the agreed schedule.
- 100% contents of MMDA Website except contents under Finance and Administrative Service maintained and updated upon instruction and receipt of information
- 100% submission of accomplishment and post-meeting reports upon request

Public Concerns and Responses Management Unit

ACTIVITY/PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Maintain the proactive relationship of the Agency with its target publics through addressing public concerns	100% of valid public complaints and inquiries through Facebook, Metrocall 136, Twitter, Viber & Info Desk were properly addressed in real time / once complaints and inquiries are received	100% or 654,205 valid public complaints and inquiries through Facebook, Metrocall 136, Twitter, Viber & Info Desk were properly addressed in real time / once complaints and inquiries are received
Prepare and transmit referrals of valid concerns to departments concerned	100% of complaints properly validated and transmitted to concerned departments on a weekly basis	100% or a total of 552 complaints were properly validated and transmitted to concerned departments
Communicate responses/ action taken of offices concerned to complainant	100% of responses / action taken by concerned offices correctly communicated to complainants upon receipt of response/action from various departments	100% or 294 responses/ action taken correctly communicated to complainants through Facebook, Twitter, Viber, 8888 Citizens Complaint Hotline upon receipt of response/action from various departments
Communicate MMDA advisories to the public	100% of MMDA advisories (disaster and traffic advisories) posted on social media (MMDA Facebook, Twitter, Navigator) and LED upon receipt from other departments/offices based on agreed schedule	100% or 45,086 advisories posted through MMDA Facebook, Twitter, Navigator, LED upon receipt from other departments/offices

MEDIA COVERAGE OF VARIOUS MMDA ACTIVITIES



1st year Anniversary of Battle for Manila Bay



Launching of One Hospital Command Center



Mobile Command Center (Bus Safe.ph)



Blessing and Inauguration of the Sewerage Treatment Plant



Announcement of 8 MMSFF 2020 Entries

OFFICE OF THE DEPUTY CHAIRMAN

The Office of the Deputy Chairman accomplished the following regular activities for CY 2020:

ACTIVITY/PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Attended meetings of the LLDA Board of Directors	100% of LLDA Board of Directors meetings attended as per agreed schedule	100% or 10 meetings were attended as per agreed schedule
Number of reviewed and approved as BAC Committee Chair: <ul style="list-style-type: none"> · Program of Works · Contracts · SAPP · Invitation to Bid · Bid Bulletin · Resolution · Abstract of Bids 	100% of BAC related papers are reviewed and approved within 2 days upon receipt	8 Program of Works; 154 Contracts; 5 SAPP, 91 Invitations to Bid, 30 Bid Bulletin; 1 Resolution; 1 Abstract of Bids were reviewed and approved within 2 days upon receipt (100% accomplished)
Presided over meetings of the Project Management Team overseeing the Pasig River Ferry Service	100% of PMT meetings overseeing the Pasig River Ferry Service participated in / presided over based on agreed schedule	100% or 14 meetings were presided over based on agreed schedule
Reviewed and recommended approval of decisions of the Personnel Selection Board <ul style="list-style-type: none"> • NOSCA • Meetings held 	100% of decisions of the Personnel Selection Board accurately reviewed and recommended for approval within agreed schedule	100% or 93 NOSCA were accurately reviewed and recommended for approval within agreed schedule
Represent the Chairman at various speaking engagements, ADHOC meetings	100% prompt attendance to meeting/s as scheduled	100% or 27 scheduled meetings were promptly attended

ACTIVITY/PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Preside over meetings of the Project Management Team overseeing the New MMDA Complex Project.	100% of PMT meetings overseeing the New MMDA Complex Project participated in / presided over based on agreed schedule	100% or 27 meetings were presided over based on agreed schedule

New MMDA Complex Project



***Note:**

- Original target completion date for New MMDA Complex Project was in January 2022. In light of the pandemic and the quarantine periods implemented, the completion date has been adjusted to May 2022.
- As of December 2020, the New MMDA Complex Project has reached a completion rate of 15.78%.

THE PASIG RIVER FERRY SERVICE

The Pasig River Ferry Service is the only water-based transportation in Metro Manila that cruises the Pasig River from Pinagbuhatan in Pasig to Intramuros in the City of Manila. Its purpose is to provide efficient, safe and continuous operations of ferry service along Pasig River as an alternative mode of transport to decongest traffic along EDSA.

Strategic Priority

The Pasig River Ferry Convergence Program is the identification, consolidation and synchronization of projects and activities of the participating agencies (DBM, DPWH, DOTR, DILG, DENR, DOT, NEDA, LLDA, and MMDA) in order to harmonize and program funds necessary for the enhancement of the Pasig River Ferry System.

It aims to establish a reliable, safe, affordable and efficient Pasig River Ferry System that will serve as an alternative transport mode and disaster response towards a more sustainable Metro Manila, in accordance with the PDP 2017-2022, the President's 1st State of the Nation Address (2017 SONA) and the Pasig River Ferry Convergence Program. The projects and activities include:

- Pasig River Art for Urban Change Phase II: Artwork Design and Application on the Revetment Walls of the Pasig River
- Design and Build 7 PWN Man Lift at seven Ferry Stations
- Construction of Three Interim Ferry Stations located at Quinta Market, Circuit Makati and Kalawaan
- Purchased of Trash Skimmer
- Bikeway Development

MFO: Pasig River Art for Urban Change Phase II: Artwork Design and Application on the Revetment Walls of the Pasig River

- Inspection was conducted on October 22, 2020, the project is *completed*.

ACTIVITY/PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Pasig River Art for Urban Change Phase II: Artwork Design and Application on the Revetment Walls of the Pasig River	100% of projects satisfactorily completed within the year	100% or 20 projects satisfactorily completed within the year

Below is the list of locations involved in the project:

1. Guadalupe Ferry Station to before Guadalupe Bridge
2. Hulo Boat Station/ Edades Tower to Waterfront Drive
3. Waterfront Drive to SC Johnson
4. SC Johnson to Poblacion Covered Court
5. Poblacion Covered Court to Perttierra Street
6. Perttierra Street to F. Zobel Street
7. F. Zobel Street to Manila Water/ Carx Incorporated
8. Manila Water/ Carx Incorporated to Valenzuela Ferry Station
9. Valenzuela Ferry Station to Makati Impounding Area
10. Makati Impounding Are to Mighty Corporation
11. Mighty Corporation to Ayala Circuit
12. Ayala Circuit to GE Lighting
13. GE Lighting to RMK Warehouse
14. Lamayan Sta. Ana Townhomes to New Panaderos Exit/ Lambingan Bridge
15. Eurovilla Townhomes to New Panaderos Exit/ Lambigan Bridge
16. New Panaderos Exit/ Lambingan Bridge to Lamayan Street (Old Panaderos)
17. Lamayan Street (Old Panaderos) to Crystalite Sta. Ana Warehouse (Old Panaderos)
18. Jesus Exit to padre Jacinto Zamora Bridge
19. Guadalupe Bridge to Area 2
20. RMK Warehouse to Lamayan Sta, Ana Townhomes

ARTIST: AG SANO
LOCATION: PERTIERRA STREET TO F.ZOBEL STREET

ARTIST: MICHAEL TORIBIO (2nd AREA)
LOCATION: MIGHTY CORPORATION TO AYALA CIRCUIT



MFO: Design and Build 7 PWD Man lift at seven Ferry Stations

ACTIVITY/PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Completion of 7 PWD Man lift in Ferry Stations	100% of PWD Man lift in 7 Ferry Stations satisfactorily completed as per approved schedule	100% or 7 PWD Man lift in 7 Ferry Stations satisfactorily completed as per approved schedule

PWD Man lifts were installed in **7 different Ferry Stations**:

1. Sta. Ana Station
2. PUP Station
3. Valenzuela Station
4. Guadalupe Station
5. Lambingan Station
6. Pinagbutan Station and
7. Hulo Station.



Valenzuela Station



Guadalupe Station



PUP Station

MFO: Construction of Three Interim Ferry Stations located at Quinta Market, Circuit Makati and Kalawaan (20% accomplished)

Cause of Delay: The project encounters delay due to the pandemic. The site survey for Quinta Market Station was conducted on December 2020 while Circuit Makati is still awaiting for reply of Ayala Mall for survey of area.



Kalawaan Station

Purchase of Trash Skimmer

ACTIVITY/PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Purchase of Trash Skimmer	100% of Trash Skimmer properly purchased as per approved schedule	100% or 1 Trash Skimmer properly purchased as per approved schedule



MFO: Bikeway Development (50% accomplished)

Cause of Delay: The project encounters delay due to the pandemic and the boundaries of Barangays along the easements are closed in which we cannot penetrate easily.



Regular Activities

ACTIVITY/PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
MFO: Smooth and efficient operations of the Pasig River Ferry Service		
Passengers served	100% of passengers properly served upon arrival at the station of origin until leaving the station of disembarkation	100% or 33, 670 passengers were properly served upon arrival at the station of origin until leaving the station of disembarkation
Boats deployed (average)	100% of operational boats operationally deployed according to schedule	7 out of 11 boats were operationally deployed according to schedule

MFO / PAP	TARGET OUTPUT CY 2020	2020 Accomplishments
MFO: Clearing and disposal of water hyacinth and garbage along the river		
Volume of garbage/water hyacinth collected	Garbage/ water hyacinth are regularly cleared and disposed	18, 749 cubic meter of floating garbage and water hyacinth were cleared and disposed



Clearing of floating garbage and water hyacinth along Pasig River using trash skimmer

MFO / PAP	TARGET OUTPUT CY 2020	2020 Accomplishments
MFO: Promotion of the ferry service as an alternative mode of transport		
Requests for river tours/ briefings	100% of river tours/ briefing requests properly accommodated within three days from receipt of requests	100% or 20 river tours/ briefing requests were properly accommodated within three days from receipt of requests
Assistance to student researchers	100% of researchers properly assisted within three days upon the receipt of requests for assistance	100% or 22 researchers were properly assisted within three days upon the receipt of requests for assistance



Department of National Defense Sec. Delfin Lorenzana Tour



Our Lady of Lourdes School River Tour

Other Activities:

1. The office assisted DOT Secretary Berna Romulo-Puyat and DND Secretary Delfin Lorenzana during the tour last February 13, 2020.
2. PRFS coordinated a meeting with the Philippine Coastguard in preparation for ferry operation under the new Normal.
3. On the 11 On-the-Job Trainees (11 Tourism students), the office has done the following:
 - a. Conducted orientation and briefing regarding PRFS backgrounds and objectives
 - b. Evaluated the Accomplishment Report of 11 OJT trainees
4. PRFS attended 17 various meetings.

LEGAL AND LEGISLATIVE AFFAIRS STAFF

The Legal and legislative Affairs Staff accomplished the regular activities for CY 2020:

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
1. Regular Activities <ul style="list-style-type: none"> A. Court Cases <ul style="list-style-type: none"> • Case Conference • Court Presentation • Preparation and filing of pleadings and motions 	100% of the scheduled court hearings attended; preparation and filing of pleadings and motions done within the period prescribed by the court/rules	<ul style="list-style-type: none"> • 100% or 6 Case Conferences attended as scheduled • 100% or 64 Court Representations / court hearings attended as scheduled • 100% or 14 pleadings and motions were prepared and filed within the period prescribed by the court
B. Complaint against Towing Company/ Crew <ul style="list-style-type: none"> 1. Backlog Complaints (177 Cases) <ul style="list-style-type: none"> a. Total Resolution of backlog complaints 	50% Resolution or 88 Backlog Complaints to be resolved	91% or a total of 80 Resolutions/Backlog Complaints were resolved

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
2. 2020 Complaints		
Complaints received a. Approved Resolution of 2020 Complaints within 90-days from the date of filings	100 % Resolution of Complaints within 90-days from the date of filing	12 out of 18 Towing complaints received for 2020 were resolved within 90-days from the date of filing 17 out of 53 Admin complaints received for 2020 were resolved within 90-days from the date of filing <i>* Four (4) Towing complaints and seven (7) Admin complaints received in the last quarter are to be resolved in the 1st QTR of 2021</i>

Note:

** Skeletal work schedule during the pandemic resulted in the delayed resolutions of some complaints.*

**Pending complaints received in the last quarter of 2020 are to be resolved in the 1st quarter of 2021 due to the pandemic*

Other Activities:

- Represent the Authority in **252 various hearings, meetings, seminars, etc** before the Executive and Legislative Branches and Offices and other stakeholders.
- The office has prepared **13 post-activity reports, position paper, comments and other required documents in relation to the hearings/ meetings/ seminars attended.**
- Rendered free legal advice to **22 walk-in clients and MMDA employees.**

CORPORATE PLANNING AND MANAGEMENT STAFF

The Corporate Planning and Management Staff assists top management in the attainment of agency goals and objectives through facilitation of Corporate Planning and Workshop and documentation and consolidation of Corplan outputs into Agency Action Plan and Performance Commitment. The office also integrates and prepares periodic sectoral reports into quarterly, semestral and annual accomplishment reports required for submission to DBM, Congress, COA and Key Management Officials.

Below are the accomplishments of this office for the year 2020:

ACTIVITY/ PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Monitoring of submission of Accomplishment Reports	100% proper monitoring of Accomplishment Reports within 2 working days before the deadline	100% submission of Accomplishment Reports (45 Annual 2019 and 45 1st Semester 2020 ARs) were properly monitored 2 days before the deadline
Review and Evaluation of submitted Accomplishment Reports	100% proper evaluation and review of Accomplishment Reports within 4 working days upon receipt of ARs	100% of ARs (45 Annual 2019 ARs and 45 1st Semester 2020 ARs) were properly evaluated and reviewed within 4 working days upon receipt of ARs
Preparation of Agency Executive Summary of Accomplishment Reports (AR)	100% of Executive Summary duly prepared based on evaluated Accomplishment Reports 2 days from complete evaluation of all ARs	100% or 2 Executive Summaries (Annual 2019 and 1st Semester 2020) were duly prepared based on evaluated Accomplishment Reports 2 days from complete evaluation of all
Monitoring of submission of OPCRs	100% proper monitoring of OPCRs within 2 working days before the deadline	100% or all 2nd Semester OPCRs were properly monitored within 2 working days before the deadline

ACTIVITY/ PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Analysis of Agency Performance	100% proper evaluation and review of OPCRs within 2 working days upon receipt	100% of 2nd Semester 2019 OPCRs were properly evaluated and reviewed within 2 working days upon receipt
Conduct of OPCR Guidance	100% of OPCR Guidance properly conducted to different Offices based on agreed schedule	100% or 3 OPCR Guidance , Traffic Discipline Office (TDO), Solid Waste and Management Office (SWMO), and HPSEPO were properly conducted

Conduct of OPCR Guidance



Solid Waste Management Office



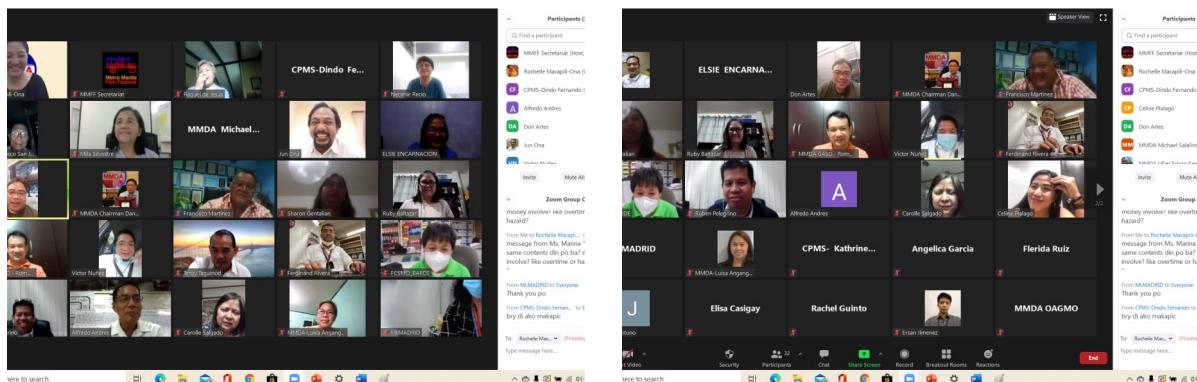
Health Environmental Protection Office



Traffic Discipline Office

ACTIVITY/PROJECT/ PROGRAM	TARGET OUTPUT CY 2020	2020 Accomplishments
Management Review <ul style="list-style-type: none"> Preparation, Facilitation and moderation of Management Review Meeting Preparation and consolidation of Management Review inputs, reports and presentations of different offices 	<p>100% of the Management Review duly prepared, facilitated and moderated based on approved schedule</p> <p>100% of Management Review inputs, reports and presentations (including inputs assigned to CPMS) of different offices thoroughly prepared and consolidated 3 days before the conduct of Management Review</p>	<p>100% or 1 Management Review was duly prepared, facilitated and moderated based on approved schedule</p> <p>100% of Management Review inputs, reports and presentations (including inputs assigned to CPMS) of different offices were thoroughly prepared and consolidated 3 days before the conduct of Management Review</p>

Conduct of Management Review



Other Accomplishments:

- TEC, MPSO and PRFS Organizational Hierarchy (On-going)
- Study of MMDA Organizational Hierarchy (On-going)
- Consolidation and evaluation of Client Satisfaction Feedback

Accomplished the following assigned tasks as a PMT Secretariat:

- Evaluated the data on the performance in meeting the target outputs and ratings in each offices (**OPCRs**)
- Consolidated and evaluated the Notable Accomplishments of each offices for the determination of Good, Better and Best Offices.



Deliberation for the Selection of Best Office 2020

FINANCE SERVICE/ TREASURY DIVISION

Table below shows the 2020 calendar year accomplishments of Finance/Treasury Division:

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	CY 2020 Accomplishment
1. Settlement of obligations	100% obligations promptly settled upon receipt of approved vouchers and payroll	₱ 6,078,348,542.11 or 100% obligations were promptly settled
2. Internal Revenue Allotment and Budgetary Aid from National Government	100% IRA collection regularly monitored upon approval from DBM. 100% National subsidy regularly monitored upon release of allocation from	₱ 516,979,839.00 or 100% IRA collection were regularly monitored ₱ 2,578,831,792 National subsidy were regularly monitored
3. Collection of LGUs 5% contributions	100% LGUs contribution regularly monitored based on the approved revenue sources from Bureau of Local Government Finance	₱ 3,941,778,000.00 or 100% LGUs contribution were regularly monitored
4. Supervises collections, remittance and deposits from Trust Fund	100% supervision of collections, remittance and deposits from Trust Fund	₱372,795,078.47 collections, remittance and deposits were efficiently supervised

The Agency has accumulated also a total of ₱ 125,021,651.19 from the of traffic fines (clearance fee not included), anti-littering, anti-jaywalking made thru Direct Payment, SM Bill, and Bayad Center.

ACCOUNTING DIVISION

Processing Section – Includes processing of payrolls, commercial and personal vouchers and liquidation report. Issuance of suspension slips due to lack of required documents.

Payrolls, Bills and Remittance Section- This section is in-charge in the review of payrolls, vouchers, certification, clearances, and other benefits received. They are also involved in recording of salaries, benefits received and deductions made in the Individual Salary Index.

Financial Accounts and Analysis Section-Preparation of financial/ bank statements, and encoding of collections and deposits in the e-NGAS among others.

The table below illustrates the accomplishments of Accounting Division for the year 2020.

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
1. Processing Section		
<ul style="list-style-type: none"> Process payrolls, commercial/ personal vouchers and liquidation report. Issuance of suspension slip 	<p>100% of payrolls, commercial/personal vouchers and liquidation report accurately processed within 3 days from receipt of the complete documents</p> <p>100% of claims with lacking documents properly issued suspension slip within 1-2 days from receipt of payrolls/vouchers</p>	<p>21,213 payrolls or 100%, commercial/personal vouchers and liquidation report were accurately processed within 3 days from receipt of the complete documents</p> <p>1,472 or 100% suspension slips were properly issued within 1 -2 days from receipt of payrolls/vouchers.</p>

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
2. Payroll, Bills and Remittance Section		
<ul style="list-style-type: none"> Review of payrolls, vouchers, certification, clearances, and other benefits received and salary deductions Recording of salaries, benefits received and deductions made in the individual Salary Index Card Preparation/ issuance of Certificate of Remittance for premium and loan payments as requested by MMDA employees Preparation of MMDA employees' (Permanent/ Casual) Individual Income Tax Return 	<p>100% of payrolls, vouchers, certification, clearances, salary deductions and other benefits received accurately reviewed within 1-2 days from receipt of complete documents</p> <p>100% of salaries, benefits received and deductions accurately recorded in the Individual Salary Index Card within 1-2 days from receipt of complete documents</p> <p>100% of employees' requests for Certificate of Remittance for premium and loan payment accurately prepared and released within 1-2 days from date of request</p> <p>100% of MMDA employees' (Permanent and Casual) Individual Tax Return accurately prepared and disseminated every end of March of the following year</p>	<p>21,475 payrolls, vouchers, certification, clearances, salary deductions and other benefits received were accurately reviewed within 1-2 days from receipt of complete documents</p> <p>132,000 salaries, benefits received and deductions were accurately recorded in the Individual Salary Index Card within 1-2 days from receipt of complete documents</p> <p>3,650 employees' requests for Certificate of Remittance for premium and loan payment were accurately prepared and issued within 1-2 days from date of request</p> <p>8,600 MMDA employees' (Permanent and Casual) Individual Tax Return were accurately prepared and disseminated every end of March of the following year</p>

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
<ul style="list-style-type: none"> Preparation of MMDA Job Order personnel and Consultants Quarterly Creditable Expanded Withholding Tax 	100% of employees' requests (Job Order and Consultants) for Creditable Expanded Withholding Tax accurately prepared and released quarterly or as requested by employee	350 employees' requests (Job Order and Consultants) for Creditable Expanded Withholding Tax were accurately prepared and released quarterly or as requested by employee
3. Financial Accounts and Analysis Section		
<ul style="list-style-type: none"> Preparation of Financial Statements 	100% of financial statements accurately prepared 10 days after the following month.	126 financial statements were accurately prepared within 10 days after the following month
<ul style="list-style-type: none"> Preparation of Bank Reconciliation Statements 	100% of Bank Reconciliation Statements accurately processed within 20 days after receipt of bank statement.	95 Bank Reconciliation Statements were accurately processed within 20 days after receipt of bank statement

BUDGET DIVISION

One of the regular activities of Budget Division is the consolidation and submission of budget proposal to DBM and submit the same thru on-line submission of budget proposed system (OSBPS). The consolidated MMDA's annual budget proposal is submitted on time to the Regional Development Council, DBM, Congress, Senate and MMC.

Hereunder is the CY 2020 accomplishments of the division:

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
Budget Preparation	100% accurate consolidation of MMDA's Annual Budget within the prescribed date	1 Approved MMDA Budget FY 2020
Budget Implementation and Control <ul style="list-style-type: none"> Advice of Allotment Earmarks Obligation Requests (OBRs) 	<p>100% accurate issuance of advise of allotment on a quarterly basis</p> <p>100% accurate issuance of earmarks for PO, PR, Contracts and others within 1-2 days from receipt of OBRs</p> <p>100% accurate issuance of ORs and CAFs and for payrolls/vouchers, POs and other valid claims within 1 -2 days from receipt of OBRs</p>	<p>601 advise of allotment were accurately issued on a quarterly basis</p> <p>638 earmarks were accurately issued within 1-2 days from receipt of OBRs</p> <p>25,442 ORs and CAFs were accurately issued within 1-2 days from receipt of OBRs</p>
Budget Accountability <ul style="list-style-type: none"> Consolidated Budget & Financial Reports (BFARS) Summary of Financial Performance Monitoring Reports (SFPMRs) 	<p>100% accurate submission of BFARs on a quarterly basis</p> <p>100% accurate submission of SFPMRs on a monthly basis</p>	<p>4 sets of BFARs were accurately submitted on a quarterly basis</p> <p>6 sets of SFPMRs were accurately submitted on a monthly basis</p>

Table below shows the Budget Utilization Report (as of Ending December 31, 2020) submitted by the Budget Division:

Metropolitan Manila Development Authority Budget Utilization Report For the Year Ended December 31, 2020					
PROGRAM	APPROVED APPROPRIATIONS	Actual Obligations Incurred	Actual Disbursement	Obligation Rate	Disbursement Rate
R.A. 11465 General Appropriations Act Regular 2020 Current					
SOLID WASTE DISPOSAL AND MANAGEMENT					
Maintenance & Other Operating Expenses (Disposal Fees)	1,989,973,000.00	1,989,973,000.00	1,833,278,089.77	100.00%	92.13%
1,989,973,000.00	1,989,973,000.00	1,833,278,089.77		100.00%	92.13%
TRAFFIC AND TRANSPORT MANAGEMENT					
Maintenance & Other Operating Expenses	103,174,000.00	85,823,432.09	37,991,605.94	83.18%	44.27%
103,174,000.00	85,823,432.09	37,991,605.94		83.18%	44.27%
FLOOD CONTROL & SEWERAGE MANAGEMENT					
Personnel Services	57,962,000.00	51,260,568.62	50,055,897.81	88.44%	97.65%
Maintenance & Other Operating Expenses	273,492,000.00	253,155,653.05	154,285,896.99	92.56%	60.95%
Capital Outlays	1,072,277,000.00	658,151,122.95	237,698,491.84	61.38%	36.12%
1,403,731,000.00	962,567,344.62	442,040,286.64		68.57%	45.92%
PASIG RIVER FERRY SERVICE					
Maintenance & Other Operating Expenses	73,992,000.00	55,788,276.26	26,235,724.85	75.40%	47.03%
73,992,000.00	55,788,276.26	26,235,724.85		75.40%	47.03%
MMDA ROADSIDE MAINTENANCE PROGRAM					
Maintenance & Other Operating Expenses	180,574,000.00	180,566,394.38	177,180,732.41	100.00%	98.12%
180,574,000.00	180,566,394.38	177,180,732.41		100.00%	98.12%
METRO MANILA FLOOD MANAGEMENT PROJECT-COMPONENT 2, MINIMIZING SOLID WASTE IN WATERWAYS					
Capital Outlays (World Bank Project - GOP)	35,534,000.00	22,463,506.87	16,722,103.00	63.22%	74.44%
Capital Outlays (World Bank Project - LP)	319,806,000.00	13,083,336.10	9,192,560.36	4.09%	70.26%
355,340,000.00	35,546,842.97	25,914,663.36		10.00%	72.90%
GRAND TOTAL	4,106,784,000.00	3,310,265,290.32	2,542,641,102.97	80.60%	76.81%

Out of P 2,398,768,069.45 allocated budget for the Personal Service, P 1,674,646,212.14 had been utilized.

Budget Division had likewise prepared financial reports as required by the Office of Cabinet Secretary.

ADMINISTRATIVE SERVICE

Personnel Benefits Division

PAYROLL GROUP

Payroll Section is one of the facets of the Personnel Benefits Division and one of its major functions is to ensure that all employees receive their wages and other compensation accurately and in a timely manner.

For the year 2020, **eleven thousand seventeen (11, 017)** Permanent, Casual, Supplemental , OYSTER, Job Order payrolls/vouchers for wages/salaries were accurately prepared and released within 2 days of receipt of report with complete attachments . **One hundred seventy thousand and two hundred sixty-nine (170,269)** processed payrolls were accurately encoded and credited to respective Philippine Veterans Bank and Landbank accounts of employees.

Fifty two thousand eight hundred eight (52,808) payslips were accurately prepared and disseminated to employees every 15th of the month.

During March – May 2020, Payroll section had accurately processed Hazard Pay claims of employees who reported during the Enhanced Community Quarantine.

This section is also in-charge in the approval/disapproval of the **2,201** employee applications for Pag-Ibig, GSIS and other loans within the day of request in accordance to loan policy.

Five hundred and thirty one (531) requesting employees for terminal leave, leave monetization, financial assistance and others were accurately prepared and released within 2 days of receipt of complete documents.

Table below reflects the summarized annual 2020 accomplishment of Payroll Section:

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
Processing of payroll/vouchers for Permanent, Casual, Supplemental, OYSTER, Job Order	100% payrolls/vouchers for Permanent, Casual, Consultant/ JO, OYSTER with complete attachments accurately process within 2 days from receipt of payrolls/vouchers	3,553 payrolls/vouchers for Permanent, Casual, Supplemental 5,035 payrolls/vouchers for Job Order 2,429 payrolls/vouchers for OYSTER (TOTAL-11,017 or 100%) 11,017 or 100% payrolls/vouchers for Permanent, Casual, Consultant/ JO, OYSTER with complete attachments were accurately processed within 2 days from receipt of payrolls/vouchers
Encoding of processed payrolls for preparation of bank (Veterans Bank and Landbank)	100% processed payrolls accurately encoded and credited to individual bank accounts every 15th and 30th of the month (Veterans Bank and Landbank)	170,269 or 100% processed payrolls were accurately encoded and credited to individual bank accounts every 15th and 30th of the month (Veterans Bank and Landbank)
Preparation of payslips	100% accurately prepared payslips before 15 th of the month	52,808 accurately prepared payslips before 15 th of the month
Approval/disapproval of Pag-Ibig,GSIS and other loans	95% approval of employees' Pag-Ibig, GSIS and other loans within the day of request 5% disapproval of employees' Pag-Ibig, GSIS and other loans within the day of request	2,084 (95%) out of 2,201 applications for Pag-Ibig, GSIS and other employees' loans were approved within the day of request. 117 (5%) out of 2,201 applications for Pag-Ibig, GSIS and other employees' loans were disapproved due to below P 5,000.00 monthly salary ceiling.
Preparation of vouchers (Terminal Leave, Leave Monetization, Financial Assistance) of employees	100% Terminal Leave, Leave Monetization, Financial Assistance vouchers with complete documents accurately prepared within 2 days from receipt of vouchers/payrolls	531 vouchers (Terminal Leave, Leave Monetization, Financial Assistance with complete documents were accurately prepared within 2 days from receipt of vouchers/payrolls
Loan Amortization monitoring (GSIS, Pag-Ibig, Koop and others)	100% loan amortization for GSIS, Pag-Ibig, Koop and others properly monitored every 15th and 30th of the month	118,432 loan amortization were properly monitored for GSIS, Pag-Ibig, Koop and others every 15th and 30th of the month

MEDICAL AND DENTAL

Since the beginning of the COVID-19 pandemic, Medical is one with the Agency in ensuring the health and safety of its employees. As of December 30, 2020, **5,127** were tested using the rapid anti-body testings kits. **Five Thousand, One Hundred Twenty Seven (5,127)** were coordinated with DOH and RITM for swabbing.

MMDA COVID-19 STATISTICS	
Active Case	7
Positive	406
Recovered	395
Death	4

Based on the records of Medical Division from **March 2020 to December 2020**

Medical Division has also fulfilled its role by conducting proper medical consultations on minor cases/surgical to **363** employees of the Agency and some were referred to other medical specialists for further assessment. **One thousand five hundred fifteen (1,515)** requesting employees were also properly attended and assisted to monitor their blood pressure and **680** new applicants and employees requesting for transfer/promotion were given proper physical/ medical examination and assessment.

The Division has dispensed a total of **1, 613** medicines free to requesting employees based on the availability of stocks.

Other project of the Medical Division is the health and wellness tagged as 'Botika Ni Digong'. This has been made possible in partnership with the Department of Health (DOH) on June 4, 2018 . The project aims to help the **646** MMDA employees (except OYSTER) who are suffering from high blood pressure, diabetes and hypertension to avail of a free one-month consumption of maintenance medicines.

Dental Division on the other hand continued its mission in providing dental health care services to **1,208** employees. Their "Free Denture" program was participated in by **98** employees.

During the second semester of 2020, Dental Division, had distributed **4,000** free dental hygiene kits to field personnel.

Table below reflects the summarized annual 2020 highlights and accomplishments of the Medical and Dental Division:

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
1. Consultations/Minor Cases/Surgical	100% of medical consultations on minor cases/surgical properly treated and or referred to other specialists	363 medical consultations on minor cases/surgical were properly treated and or referred to other specialists
2. Blood Pressure Monitoring	100% of employees requested for blood pressure properly attended and assisted	1,515 employees requested for blood pressure were properly attended and assisted
3. Dispensing of Medicines	Provision of free medicines to requesting employees based on the availability of stocks	1,613 employees were provided free medicines
4. Physical/medical exam for new applicants/ transfer/promotion	Proper physical/ medical examination and assessment for all new applicants and employees requesting for transfer/ promotion	680 new applicants and employees requesting for transfer/ promotion were properly examined and assessed
5. Number of MMDA employees provided with primary dental health care services	100% of employees needing primary dental health care services properly treated	846 employees needing primary dental health care services were properly treated
6. Number of MMDA employees provided with secondary dental health care services	100% of employees with secondary dental health care services properly treated	362 MMDA employees needing secondary health care services concerns were properly treated
7. Number of MMDA employees provided with free dentures	100% of employees who joined the free denture program provided with free dentures	98 employees who joined the free denture program were provided with free dentures.

Personnel Transaction Division

Personnel Transaction Division is the Human Resources of the Agency which deals with pre-employment testing, interview, hiring of applicants, employee relations and discipline, personnel information system and other personnel actions.

Table below are the accomplishments of the Division for the year 2020:

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
Pre-Employment Testing, Interview and Hiring of Applicants		
Conduct of pre-employment testing for new applicants	100% proper conduct of pre-employment testing for new applicants based on approved schedule	1,004 new applicants were properly given pre-employment testing based on approved schedule
Interview of applicants	100% effective conduct of interview as per job specifications	969 applicants were effectively interviewed as per job specifications.
Hiring of applicants	100% proper hiring of applicants based on the approved Personnel Requisition Slip (PRS)	446 applicants were hired based on approved PRS
Renewal of Appointments		
Preparation of Service Contract for Consultants	100% proper preparation of Service Contract for Consultants every 6 months	40 service contracts for Consultants were properly prepared every 6 months
Renewal of Casual Employees	100% renewal of Casual employees every 6 months	1,868 Casual employees were renewed every 6 months
Updating of employees plantilla	100% proper updating of employees plantilla every 10 th of the month	Proper updating of plantilla of employees done every 10th of the month
Processing of request for monetizations of leave credits	100% requests for monetization of leave credits efficiently process based on guidelines	80 requests for monetization of leave credits were efficiently processed based on guidelines
Re-assignment and transfer of personnel	100% requests for assignment and transfer of personnel efficiently acted upon receipt of request letter	148 requests for assignment and transfer of personnel were acted upon receipt of request letter

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
Notice of Organization, Staffing and Compensation Action (NOSCA)		
Evaluation and screening of applicants for NOSCA	100% proper evaluation and screening of applicants for NOSCA based on CSC guidelines	995 applicants for NOSCA were properly evaluated and screened based on CSC guidelines
Personnel Information System		
Preparation of Certificate of Employment	100% efficient preparation of Certificate of employment within 1-2 days from receipt of request	3,065 Certificate of employment were efficiently prepared within 1-2 days from receipt of request
Issuance of MMDA IDs	100% efficient issuance of MMDA IDs as necessary	1,482 MMDA IDs were efficiently prepared as necessary
Employee Relations and Discipline		
Monitoring and inspection of office/ field personnel	100% proper conduct of monitoring and inspection of office/field personnel on a weekly basis	100% Efficient weekly conduct of monitoring and inspection of office/field personnel
Conduct of hearing/ preliminary investigations of complaints	100% proper conduct of hearing/preliminary investigations of complaints received based on Revised Rules on Administrative Cases in the Civil Service (RRACCS)	21 hearing/preliminary investigations of complaints were properly conducted based on RRACCS

Apart from the above, the Division is also in-charge in the:

- Preparation of justification on the upgrading and reclassification of positions.
- Preparation/facilitation of Notice of Salary Increase (NOSI) and Notice of Salary Adjustment (NOSA).
- Monitoring on the compliance of Citizen's Charter, Service Standards for posting at the MMDA Lobby and via MMDA Website.
- Signing of payrolls.
- Supervision of activities of different offices of Administrative Service.
- Monitoring on the compliance of the Good Governance Criteria, Anti Red Tape Act of the Civil Service.

GENERAL ADMINISTRATIVE SERVICE DIVISION

This division is accountable for effective and efficient administration of building maintenance and oversees all repair and installation activities. Tasks include plumbing work, painting, flooring repair, welding and upkeep, electrical repairs and air conditioning system maintenance and others.

For 2020 accomplishments, the aircon technician group had accomplished 419 tasks specifically in the installation, repair and maintenance of the airconditioning units of the Agency and its satellite offices. For the electrician group, 531 electrical services were properly done. The Printing Operator Group reproduced 485,427 copies of documents received from different offices.

One hundred eighty-six (186) tasks were properly provided by the telephone technician group thru installing, operating and maintaining voice and data telecommunications network circuits and equipment.

Carpentry/masonry, painting and plumbing had a total of 1,217 works done for the rehabilitation/construction, maintenance of the MMDA building, fabrication of furnitures and fixtures and hauling during the period.

The Division had also maintained the cleanliness of the MMDA building including Common Comfort Rooms, hallways, stairs, fire exits, hauling of garbage area and elevator.

For Covid-19 infection, prevention and control activities, the Division installed plastic cover barriers in different offices and misting/disinfection of all offices of the agency.

Table below are the summarized accomplishments of the General Administrative Division (GASD) for the calendar year 2020:

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
Installation/Troubleshooting/ Repair of Electrical Wirings/ System	100% of electrical wirings/ system properly repaired/ installed within 3 days (depends on the availability of materials) from submission of approved Job Slip	531 electrical wirings were properly repaired/ installed within 3 days from submission of approved Job Slip
Repair and installation of aircon units	100% of aircon units properly repaired/ installed within 2 days from submission of approved Job Slip	419 aircon units were properly repaired/ installed within 2 days from submission of approved Job Slip

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
Repairs, installation, rewiring of telephone, local and digital lines, paging system	100% of telephone, local and digital lines, paging system properly repaired, installed and rewired upon receipt of approved Job Slip	186 telephone, local and digital lines, paging system were properly repaired, installed and rewired upon receipt of approved Job Slip
CIVIL WORKS		
Carpentry/Masonry	100% of requested civil works acted upon within 7 days from submission of approved Job Slip	1,217 requests for Carpentry/ Masonry, painting, plumbing were acted upon within 7 days from submission of approved Job Slip
Plumbing		
Painting		



General Cleaning at the MMDA Main Bldg. in Preparation for ISO



Construction of Non-Contact Office Extension @ 4th Floor Main Bldg.



Repair of Air-Condition Unit of Training Office

TRANSPORT SECTION

As public transport had been hit hard by Covid-19, four (4) shuttle buses were dispatched daily by this unit to transport employees from four different routes 1.) Robinson Fairview/ BMD, 2.) Monumento, 3.) Marikina and 4.) PTX stations to MMDA Makati office and vice versa.

The unit has efficiently lived up to their vision in transporting employees and officials safely to their destination by accommodating **5,024** vehicle requests with properly filled-out Vehicle Dispatch Slip during the calendar year 2020.

From March – April 2020, Transport Unit had provided transportation to the Department of Social Welfare Development (DSWD) personnel for the distribution of Social Amelioration Program and to different operations due to Taal Volcano Eruption.

Two hundred ninety- five (295) service vehicles and **one hundred eighteen (118)** motorcycle units were properly repaired. **Two hundred fifteen (215)** vehicles for registration were also renewed on time.

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishment
Accommodated service vehicle requests	100% service vehicle requests accommodated within 1-2 days from receipt of the Vehicle Dispatch Slip	5,024 service vehicle requests were accommodated within 1-2 days from receipt of the Vehicle Dispatch Slip
Repair and Maintenance of service vehicles	100% of service vehicles properly repaired within 1-7 days from submission of Job Order Request	295 service vehicles and 118 motorcycle units were repaired within 1-7 days from submission of Job Order Request
Renewal of vehicle registration	100% of vehicle registration renewed on time	215 vehicle registration were renewed on time



**TRANSPORT UNSERVICEABLE SERVICE VEHICLE TO LIBIS, QC
 MOTORPOOL**

REGULAR ACTIVITES

STAFF DEVELOPMENT DIVISION

For CY 2020, the SDD accomplished the following activities:

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT 2020	CY 2020	
		Trainings	Beneficiaries
In-House Training programs	100% of In-house trainings/seminars conducted based on training assessment needs analysis per approved annual program	15 out of 48-60 trainings conducted * Due to public health emergencies some of the programs, trainings and seminars were cancelled	654
Foreign Scholarship grants	100% of foreign scholarship grants invitations received, acted upon within prescribed deadline	2 programs processed	
Local trainings	100% of local/ external trainings/ seminars facilitated or processed based on training needs analysis of employees	13 Programs	152

The in-house training programs conducted by the Staff Development Division are as follows: “Values Clarification: Personal Transition”, “Gender Awareness and Sensitivity”, and “Orientation for Government Executives (OGE) on the Communist Terrorist Group Problem for Metropolitan Manila Development Authority (Webinar)”. As for their *Alternative Work during the Community Quarantine*, they managed to produce **99 Training Modules**. They also managed to release **77 Certificates of Completion/Diploma** of In-house programs, and prepared/released **11 Training Certifications**.

With the Foreign Scholarship Grants, the Division facilitated short-term course such as “Singapore-UNEP Joint Training Programme: Environmental Leadership Programme for Sustainable Infrastructure” and “Practical Technology on Intelligent Transport System (ITS) – Webinar”. The former has been accepted by the donor country but postponed due to the pandemic, while the latter is awaiting result from the donor country.

Local/ external trainings/ seminars facilitated by the Division include Disaster Preparedness and Vital Records Protection and Recovery, Strategic HR, Introductory Course in Quality Management System (QMS) Improvement Approaches for the Public Sector- ISO 31000 Risk Management System, 27th National Dental Convention, Mentoring and Coaching for Leaders and Basic Accounting and

For the Research and Development activities, the SDD listed their proposed and approved Echo Sessions on Foreign Scholarship Courses and various Local/External Training Programs from March – June 2020; other accomplished activities for the remainder of the year such as participation in meetings/webinars, and coordination with other government agencies/institutions.

***Note: Due to the State of Public Health Emergency Proclamation No. 922 s. 2020 and per Memorandum Circular No. 3 s. 2020- Seminars, educational tours, follow-ups, and other related activities that require face to face and mass contact shall be suspended within the duration of the Community Quarantine.**

***Foreign travel has been postponed due to pandemic**



SUPPLY AND PROPERTY DIVISION

Below are the accomplishments achieved by the Supply and Property Division for CY 2020:

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
Preparation and Issuance of:		
1. Property Clearances	100% of request of clearances properly prepared and issued upon receipt of request	100% or 268 property clearances were prepared and issued upon receipt of request
2. Inventory Custodians (ICS)	100% of inventory custodians prepared and issued as scheduled	100% or 799 inventory custodians prepared and issued as scheduled
3. Property Acknowledgement Receipts (PAR)	100% of Property Acknowledgement Receipts prepared and issued as needed	100% or 604 Property Acknowledgement Receipts (PAR) were prepared and issued as needed
4. Inventory and Inspection Report on Unserviceable Properties (IIRUP)	100% of Inventory and Inspection Reports accurately prepared as scheduled	100% or 102 Inventory and Inspection Reports were accurately prepared as scheduled
5. Waste Material Report	100% of Waste Material Reports correctly prepared as scheduled	100% or 265 Waste Material Reports were correctly prepared and issued as needed
6. Property Return Slip	100% of Property Return Slips prepared and issued as per request	100% or 133 Property Return Slips prepared and issued as per request
Preparation and submission of Annual Inventory Report	100% of Annual Inventory Report are accurately prepared and submitted based on agreed schedule	1 Annual Inventory Report for 2019 accurately prepared and submitted
Preparation processing Purchase Request	100% of Purchase Requests to be prepared and processed within agreed schedule	100% or 826 Purchase Requests were properly prepared and processed within agreed schedule

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
Preparation and posting in the PhilGEPS invitation to Bid/ Request for Quotations (RFQ) with an amount of above 50, 000. 00 in compliance with RA 9184:	100% of PhilGEPS invitation prepared and posted within the prescribed schedule	100% or a total of 678 invitations were prepared and posted within the prescribed schedule
1. Preparation of RFQ (Shopping of below 50,000.00)	100% of RFQ prepared within the prescribed schedule	100% or 120 RFQs prepared within the prescribed schedule
Preparation of Purchase Orders/ Contracts for Approval Purchase Request/ABC	50 Purchase Orders / Contracts for Approval Purchase Request / ABC properly prepared quarterly	100% or 290 Purchase Orders/Contracts for Approval were properly prepared quarterly
Conduct Bidding Procedures and Activities for requisitions amounting to P1, 000, 000.00)		100% or 110 bidding procedures and activities were strictly conducted based on prescribed scheduled
1. Pre-Bid conducted	100% of bidding procedures and activities are strictly conducted based on prescribed scheduled	100% or 133 pre-bids were strictly conducted based on prescribed scheduled
2. Issuance of Bid Documents		100% or 181 issuance of bid documents were strictly conducted based on prescribed scheduled
3. Pre-Bid Conference		100% or 201 Pre-Bid Conferences were strictly conducted based on prescribed scheduled
4. Submission and Opening of Bids		100% or 179 Submissions and Opening of Bids were strictly conducted based on prescribed scheduled

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
Preparation of the following Bid Documents for signature and approval of BAC:		
• BAC Resolution		100% or 403 BAC Resolutions were prepared and strictly conducted as scheduled
• Notice of Awards		100% or 439 Notice of Awards were prepared and strictly conducted as scheduled
• Notice to Proceed		100% or 439 Notice to Proceed were prepared and strictly conducted as scheduled
• Abstract of Bids	100% of bidding procedures and activities are strictly conducted as scheduled	100% or 215 Abstract of Bids were prepared and strictly conducted as scheduled
• Minutes of Pre-Bid Conference		100% or a total of 185 Minutes of Pre-Bid Conferences were prepared
• Minutes of Bid Openings		100% or a total of 163 Minutes of Bid Openings
Conduct appropriate Alternative Methods of Procurement for various requisitions of end users upon receipt of an Approved Purchase in accordance with RA 9184	100% of Alternative Methods of Procurement conducted upon receipt of an Approved Purchase	100% or 257 Alternative Methods of Procurement conducted upon receipt of an Approved Purchase

Other accomplishments:

- Coordinated **172 receipts** of all approved contracts/PO and their corresponding delivery to the office of the Auditor
- Prepared **5 Replies** to COA Observation
- Prepared a total of 397 vouchers (Canvass, Abstract of Canvass, Notice of Acceptance. & Notice of Delivery)

RECORDS DIVISION

Records Division had received, recorded, barcoded and disseminated on time a total of **223,938** communications and issuances to different offices for the year 2020. Ninety three thousand five hundred seventeen (**93, 517**) communications and issuances were properly filed, indexed, retrieved and stored in accordance with the approved MMDA File Classification Guide.

In 2018, the Division started its digitization of records thru the Docukit Server. The **34, 126** accurate recording, scanning, uploading and tagging of documents were done thru this server. The Docukit server has a security feature which authorized personnel can only access.

The division had assisted as well the No-Contact Policy in the proper mailing of summon/ordinance violation receipts to **45,200** private individuals thru Philpost.

For the disposition of records, **741,733** were accurately inventoried, surveyed, appraised, groomed and are ready for disposal.

PROGRAM/ PROJECT/ ACTIVITY	TARGET OUTPUT CY 2020	2020 Accomplishments
Receiving, recording, barcoding, dissemination of communications	100% communications and issuances received are recorded and disseminated/ released on time	223,938 communications and issuances received were recorded and disseminated/ released on time
Filing, indexing, retrieval of communications/ issuances	100% communications and issuances accurately filed, indexed, retrieved and documented in accordance with the approved MMDA File Classification Guide	93, 517 communications and issuances were accurately filed, indexed, retrieved and documented in accordance with the approved MMDA File Classification Guide
Digitization of Records	100% communications and issuances accurately scanned, uploaded and tagged via Docukit	34, 126 communications and issuances were accurately scanned, uploaded and tagged via Docukit
Disposition Records (records inventoried, surveyed, appraised, groomed and ready for disposal)	100% disposition records are properly inventoried, surveyed, appraised, groomed and ready for disposal	741,733 disposition records are properly inventoried, surveyed, appraised, groomed and ready for disposal

COVID-19 CENTRAL COMMAND CENTER

The Central COVID 19 Command Center (C4) was inaugurated on **August 06, 2020** located at the MMDA Arena, Makati City under a unified command wherein close coordination from Aggressive Community Testing (ACT) team, One Hospital Command Center (OHCC), Oplan Kalinga (OK), and Contract Tracing Team is being implemented to combat the spike of Covid-19. Testing, triage, isolation, and contact tracing are the services provided by C4.

C4 is linked with service providers such as hospitals, swab testing facilities, quarantine facilities, and medical transportation.

For suspected Covid-19 patients, C4 assists/ facilitates the testing, isolation and/ or hospitalization requirement of patients being referred to them by the LGU City Epidemiology Surveillance Unit (CESU).

For Returning Overseas Filipinos (ROFs), C4 assists/ facilitates the quarantine facilities and/ or transportation requirements of RFOs in coordination with the Department of Tourism (DOT).



Health Secretary Francisco Duque III, IATF-EID Chief Implementer Secretary Carlito Galvez Jr., Defense Secretary Delfin Lorenzana, Deputy Chief Implementer of the IATF's National Action Plan Against COVID-19 and BCDA President Vince Dizon, Health Undersecretary Leopoldo Vega, DPWH Undersecretary Emil Sadain and MMDA Chairman Danilo Lim lead the inauguration established at the MMDA Headquarters in Makati City.



Aggressive Community Testing (ACT) – was tasked by the National Task Force against Covid-19 to lead the testing efforts of the National Government through the Mega Swabbing Facilities and the mobile swabbing in the different LGUs and Regions outside NCR.

ACT conducted Nationwide Mass Testing which resulted to a total of **420,080** individuals properly tested at designated swabbing facilities as of December 31, 2020.

Breakdown are as follows:

NCR: 331,380
 Batangas: 3,902
 Pangasinan: 1,569
 Cavite: 9,022
 Rizal Province: 1,708
 Cagayan: 3,160
 Bicol: 2,465
 Quezon Province: 200
 Nueva Ecija: 251
 Antipolo: 24,261
 Bacoor: 11,338
 Tarlac: 2,341
 Baguio: 10,676
 Benguet: 7,304
 Bataan: 1,009
 La Union: 3,293
 Pampanga: 2,114
 Davao: 4,087



Mall of Asia Mega Swabbing Facility



Lakeshore Mega Swabbing Facility



Philippine Arena Mega Swabbing Facility



Palacio De Manila Mega Swabbing Facility



Amoranto Mega Swabbing Facility

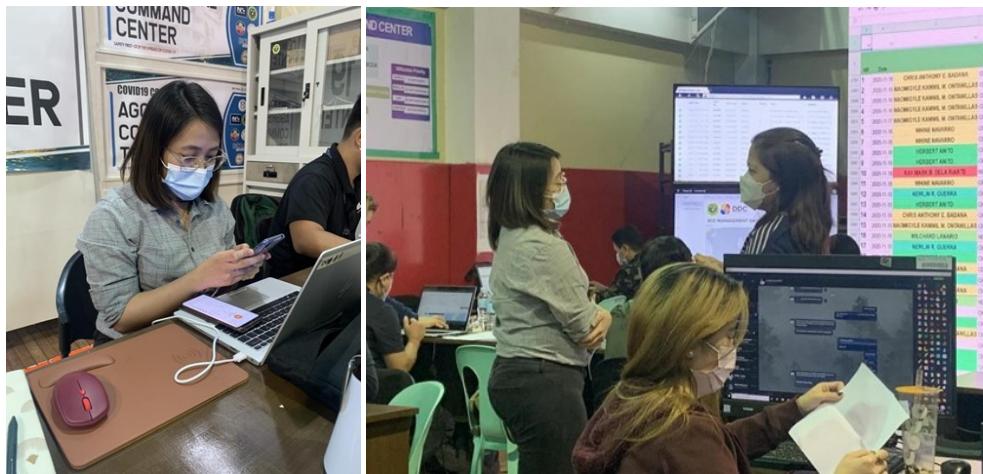


Mobile Swabbing Operations

One Hospital Command Center (OHCC) – was tasked to Perform triage functions and teleconsultation with positive individuals, LGU referred patients, and private companies referred patients and assist them in finding an isolation facility.

Asymptomatic and Mild covid-19 cases are endorsed to Oplan Kalinga, while moderate to critical covid-19 positive patients are endorsed to Hospitals.

A total of **9,631** Covid-19 positive patients were properly assisted by **OHCC** in terms of triage, teleconsultation and referrals to treatment or isolation facilities.



Central Covid19 Command Center, MMDA Arena



Oplan Kalinga (OK) – was tasked by the National Task Force against Covid-19 to help in isolation of Returning Overseas Filipinos (ROF's) and Asymptomatic and Mild Covid-19 positive patients.

- Hotel Isolation Facility Operations – Oplan Kalinga engages with hotels/ motels to serve as isolation facility for asymptomatic COVID-19 patients.
- ROF Operations – Oplan Kalinga engages with hotels/ motels to serve as isolation facility for ROFs who needs to be quarantined upon arrival to the Philippines.
- TTMF Operations – Oplan Kalinga endorses Mild Symptomatic patients to the National Government Controlled Mega Quarantine Facilities/Temporary Treatment and Monitoring Facilities.

For **OK**'s assistance in the isolation of Returning Overseas Filipinos (ROF's) and Asymptomatic and Mild Covid-19 positive patients, the office accomplished the following:

1. **22,846** asymptomatic patients were properly isolated at designated quarantine facilities.
2. **28,385** symptomatic patients were properly endorsed to treatment facilities and/ or isolated at quarantine facilities.
3. **413** ROFs were properly isolated at quarantine facilities.

Hotel Isolation Facility (HIF) for Asymptomatic COVID 19 Patients

Total Active HIF	Total Deactivated HIF
36	22
Grand Total	58

TTMF/Mega QF for Symptomatic COVID 19 Patients

Total Active HIF	Total Deactivated HIF
15	4
Grand Total	19

ROF Hotel isolation Facilities for asymptomatic COVID 19 Patients

Total ROF HIF	
	7



Central Covid19 Command Center, MMDA Arena



The following are the details of accomplishments of the Central COVID 19 Command Center (C4):

A. Metro Manila

ACTIVITY	2020 Accomplishments
Isolation of asymptomatic Covid-19 positive patients	22,846 asymptomatic patients in Metro Manila were properly isolated at designated quarantine facilities
Isolation of symptomatic Covid-19 positive patients	28,385 symptomatic patients in Metro Manila were properly endorsed to treatment facilities and/ or isolated at quarantine facilities
Isolation of ROFs	163 ROFs in Metro Manila were properly isolated at quarantine facilities

B. Region I

ACTIVITY	2020 Accomplishments
Isolation of Asymptomatic/ Mild Covid-19 positive patients	28 asymptomatic patients in Region I were properly isolated at designated quarantine facilities

C. Region II

ACTIVITY	2020 Accomplishments
Isolation of Asymptomatic/ Mild Covid-19 positive patients	2,781 asymptomatic patients in Region II were properly isolated at designated quarantine facilities

D. Region III

ACTIVITY	2020 Accomplishments
Isolation of ROFs	13 ROFs in Region III were properly isolated at quarantine facilities

E. Region IV-A

ACTIVITY	2020 Accomplishments
Isolation of asymptomatic Covid-19 positive patients	4,059 asymptomatic patients in Region IV-A were properly isolated at designated quarantine facilities
Isolation of ROFs	237 ROFs in Region IV-A were properly isolated at quarantine facilities

F. Region V

ACTIVITY	2020 Accomplishments
Isolation of Asymptomatic/ Mild Covid-19 positive patients	58 asymptomatic patients in Region V were properly isolated at designated quarantine facilities

G. Region XI

ACTIVITY	2020 Accomplishments
Isolation of Asymptomatic/ Mild Covid-19 positive patients	262 asymptomatic patients in Region XI were properly isolated at designated quarantine facilities

H. CAR

ACTIVITY	2020 Accomplishments
Isolation of Asymptomatic/ Mild Covid-19 positive patients	543 asymptomatic patients in CAR were properly isolated at designated quarantine facilities